



ALLEGHENY COUNTY
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CITY OF
PITTSBURGH

FOR IMMEDIATE RELEASE

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County, Pittsburgh End Duplication of Services in Resident Complaint Process

PITTSBURGH – The Allegheny County Health Department (ACHD) and the City of Pittsburgh Department of Permits, Licenses, and Inspections (PLI) announced that, effective immediately, the agencies will eliminate what had been a duplication of services.

Specifically, PLI will service all City of Pittsburgh resident complaints that deal with vacant, open vandalized or abandoned buildings; high grass and weeds; rodent complaints; lots filled with rubbish and debris; and other exterior property maintenance concerns. In the past, both departments have serviced these types of complaints.

Beginning today, residents may register complaints with the City by calling 311, or residents can file an on-line complaint with 311 at <http://pittsburghpa.gov/311/form>. Residents can track the PLI follow up of their complaints by going to <https://pittsburghpa.buildingeye.com/building>

The ACHD will continue to respond to exterior property maintenance for municipalities outside the City of Pittsburgh to include vacant, open vandalized or abandoned buildings; high grass and weeds; rodent complaints; lots filled with rubbish and debris; and other concerns. Residents may contact the Health Department to file a complaint by visiting www.achd.net or calling 412-687-ACHD.

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