

Appendix B: Other DHS Applications and Technologies

Custom applications, many of which will integrate with the Solution via Oracle:

1. Client Information & Payment System (CIPS): The CIPS application collects consumer information, service authorizations, service codes, cost centers, rates, priority groups and diagnosis information for Mental Health, Intellectual Disability and Drug & Alcohol program areas. It allows providers to create service authorizations and enter claims for services provided to clients.
2. Key Information and Demographics System (KIDS): The Key Information and Demographics System (KIDS) is a fully integrated child welfare management application designed to support the records management process from the initial reporting of allegations through the delivery and payment of services.
3. Synergy: Synergy is an application used by various DHS program areas including Youth Support Partners, Homeless Case Management, Home Visiting Programs, Integration and Teaming Meeting, Education Specialists/Liaisons, Self-Sufficiency Programs, Independent Living, Family Support 36 Centers and Mental Health Residential programs to provide automation of program and case management activities.
4. Allegheny Link: Allegheny Link is a referral, case and services tracking system used by the DHS Allegheny Link unit, which is responsible for providing Information, Referral and Case Management services to County residents that are disabled or over 60 years of age.
5. Homeless Management Information System (HMIS): The Homeless Management Information System (HMIS) is an integrated electronic data tracking system that allows DHS and its homeless provider network to request and track homeless referrals, collect client assessment data and track services being delivered.
6. Information Referral & Emergency Services (IRES): The IRES system is used by the DHS IRES unit, along with State Police, local hospitals, community providers and ambulance companies to provide 24/7 support in administering the Involuntary Commitment (302) process for individuals who pose a danger to themselves or others in the community.
7. Jail Collaborative: The Jail Collaborative application was implemented to coordinate efforts among staff who work in the Allegheny County Jail and service providers, with the intent to provide more targeted services and improve outcomes for incarcerated and newly released clients.
8. DialTrac: The DialTrac application is used to track 'Director Action Line' requests from DHS clients and associate the request with the client's involvement in various other DHS transaction systems.
9. Integrated Monitoring Tool (IMT): The IMT application is used by contract monitors within various DHS program areas to conduct periodic provider visits to gather data on how well the provider is adhering to its contract with DHS and measure the overall effectiveness of the provider in helping DHS to achieve its mission.

For information only – other technologies used by DHS:

ASP.NET, C#, JSON, JQuery, JavaScript, PL/SQL, PowerShell, MVC, VB.NET, HTML5, CSS 2/3, Bootstrap, XML, XAML, Microsoft Web API 2.0, SOAP, REST, WCF, Oracle Database 12.1.0.2.0, Oracle Enterprise Manager, Oracle Database Lifecycle Management Pack, Oracle Data Masking, Oracle Data Modeler, Oracle Database Tuning Pack, Oracle Advance Security, Oracle Data Guard, Oracle Partitioning, Oracle Gateway, SQL Loader 11.5, SQL Server Database 2008/2012, Solar Winds, Toad for Oracle 11.5, IBM Client Access V6R1, Toad Data Point 4.8.1, Aurora Password Manager 3.2, SSH Tectia Client 5.0.0.844, SQL Developer, Visual Studio 2010/12/13/15, Team Foundation Server 2010/2012, Microsoft BizTalk 2013, IBM Cognos 10.2.2, Microsoft SharePoint 2007/2013, IBM Data Stage 11.3, Tableau 9, Pitney Bowes Group1, AdTempus 4.1, Adobe Photoshop, Xamarin, Xcode, Charles Proxy, Swift, Testflight, Microsoft Test Manager 2010/2015, Keyoti Rapid Spell, Soap UI 5.0.0, BCL Technologies PDF-Word Converter, Microsoft Visio 2013, IIS 7.5/8.5, Jet Nexus, Hyland OnBase 15, ArcGIS, SuperSignature, Portal Guard, Pervasive Data Integrator, IBM Security AppScan Source, IBM Security AppScan Standard, Postman, Code Maid, Microsoft Windows 7/8/8.1/10, Microsoft MS Office 2013/365, Fiddler 4, Chrome, Internet Explorer 8/9/10/11/Edge, Safari