



#### **Reporting a Work-Related Incident:**

	Employee & Supervisor complete the <b>Employee Work</b>
	Accident Report within 24 hours from the date of injury.
	*Please go to the County's website for the most up to date
	Work Accident Report form: <u>Human Resources &gt; Workers'</u>
	Compensation > Allegheny County.
	Supervisor directs the Employee to complete <u>Section 1</u> of the Employee Work Accident Report.
	Supervisor provides the Employee with a copy of the most recent <u>WC</u> <u>Health Care Panel</u> . (Employee is required to treat on panel for the first 90
	days of treatment for medical bills to be covered).
	Supervisor has the Employee sign the <b>Rights and Responsibilities</b> form
	and <b>County Authorization for Release of Records and Reports</b> form.
	Supervisor provides the Employee with a copy of the <b>KEYSCRIPTS</b> temporary card.
	Supervisor completes <b>Section 2/Section 3</b> of the Employee Work Accident Report.
	Supervisor should obtain any written <b>Witness Statements</b> .
	Supervisor should call in the WC claim to Workpartners: 1-855-396-8762.
	The completed Employee Work Accident Report, along with supporting documentation should be sent to Workpartners at
	WPACServiceAcct@upmc.edu and Allegheny Safety at

#### **Medical Treatment / Provider Panel:**

safety@alleghenycounty.us

- If employee's injury requires medical treatment, refer the Employee to the County of Allegheny Workers' Compensation Health Care Panel Providers List (The Panel). The Panel is attached to the Employee Accident Report Form and Injury Packet.
  - The Panel must be posted in one or several common areas of the workplace (workstation, breakrooms, etc.)
  - Employee may seek treatment with any provider on the Panel List and must continue treatment with a panel provider for (90) days following the first visit.
- ONLY INJURIES NEEDING IMMEDIATE ATTENTION SHOULD REPORT TO THE EMERGENCY ROOM.
- If employee is working and continues medical treatment, they must attend
  appointments prior to or after their shift, or at the beginning/end of to minimize
  impact on department operations. Employees are NOT paid WC wage loss
  benefits for time while attending appointments, therapy, diagnostic testing,
  etc.

#### **Investigation of Incident:**

 Within 48 hours of receipt of the claim, Workpartners will contact the Employee to complete a timely investigation and make a compensability determination. Workpartners may also contact the Department WC Liaison, Supervisor, any witnesses identified, and obtain medical documentation that supports the cause of injury, diagnosis, and treatment plan.

#### **FMLA**:

• If your employee misses more than 4 days of work, Workpartners WC will notify the Workpartners Leave of Absence team.

#### Work Loss:

• If the employee is released to return to work (RTW) with medical restrictions, Workpartners will contact the employee's department to determine if their physical capabilities can be accommodated.

#### Payroll:

- In accordance with the PA Workers Compensation Act, there is a 7-day waiting period for wage loss benefits. If the claim is determined to be compensable, and the injured worker is disabled (total or partial with a wage loss) for 14 days or more, then the 7-day waiting period is waived. Payroll should be coded as follows: (Note: Days missed from work are based on calendar days and not scheduled workdays)
  - 1-7 Days: Employee will use their own benefit time, if available, while the claim is being investigated.
  - 8-13 Days: If determined to be compensable, the employee will be paid workers' compensation benefits by Workpartners.
  - 14 Days or More: If determined to be compensable,
     Workpartners will pay wage loss benefits retroactive from day 1

### Return to Work (RTW):

• Workpartners will work with the department to return the injured worker to work (modified/regular duty) as soon and as safe as possible.





#### **Employee Responsibilities:**

- Employee must immediately report the incident to their supervisor.
- Employee completes Page 1, Section 1 of the Employee Work Accident Report Form and Injury Packet.
- Employee reviews the Health Care Panel and Rights and Responsibilities Form provided by their supervisor.
- After reviewing the Employee Rights and Responsibilities Form, Employee must sign the document, acknowledging they have received a copy of the Health Care Provider Panel and understand they must treat with a provider on the Panel for the first 90 days of treatment.
- Employee must sign the Medical Authorization/Release of Records.
- If medical treatment is needed, employee should schedule an appointment with a physician listed on the Health Care Provider Panel. If treatment is sought off the Panel, Workpartners is not obligated to pay for costs associated with those visits.
- If you sought treatment at the Emergency Room any follow up treatment after an Emergency Room visit must be scheduled with a Panel provider for payment to be considered.
- If work restrictions/physical limitations are provided or time off work is necessary, Employee must provide signed medical documentation from a Health Care Provider to their Supervisor and Workpartners.
- Employee must continue to keep their Supervisor and Workpartners updated on their treatment and work status.
- If Employee is working and continues medical treatment, they must attend
  appointments prior to or after their shift or at the beginning/end of their
  shift, to minimize impact on department operations.
- Employees are NOT paid wage loss benefits for time while attending appointments, therapy, diagnostic testing, etc.
- Employee must contact the Workpartners Leave Department for help with any questions regarding FMLA or related policies.
- Employee is required to obtain an off-work slip from their treating medical provider, for any days missed. A copy of the off-work note should be provided to Workpartners and their Supervisor.

#### **Workpartners WC Claim Department Responsibilities:**

- Perform an investigation of the reported incident and accept or deny within 21 days.
- Management of appropriate medical treatment.
- Return Employee to safe and productive work.
- · Process wage loss and medical expenses for payment.
- Notify FMLA of missed time exceeding 4 days.
- If Employee is released to return to work with restrictions, the claims specialist will contact the Supervisor to determine if the physical capabilities can be accommodated.
- If an Employee has been released with restrictions and returns to a modified assignment, however, does not earn their pre-injury wage as the result of the restrictions, a partial benefit may be due and paid by Workpartners. Workpartners will follow the medical progression of the claim to obtain a full duty release to the employee's pre- injury position and wage.
- Refer claims to legal counsel for all litigated matters pertaining to workers compensation.

#### **Workpartners Leave Management Department Responsibilities:**

 Send out FMLA packets if Employee is unable to work due to work related injury or illness and address questions regarding related policies.

## Workers Compensation Claim Procedure Employee Accident Reporting Instructions

Section 1	Employee Completes this Section	Supervisor Reviews & Verifies this information
Section 2 & 3		Supervisor on Duty or Designated Dept. WC Liaison Completes these Sections & conducts internal
Witness Statement		investigation  As part of investigation, Supervisor or Designated Dept. WC Liaison obtains this information & submits along with completed accident report
Employee Acknowledgement of Rights & Responsibilities	Employee Reviews & signs/dates	Supervisor reviews with Employee & submits along with completed accident report
Medical Authorization	Employee Reviews & signs/dates	Supervisor submits along with completed accident report
Keyscripts Prescription card	Employee is to use this card for obtaining any information prescribed fort his injury.	Supervisor on Duty or Designated Dept. WC Liaison Calls to activate & provides to Employee
Call Claim into Workpartners <b>1-855-396-8762</b> -Obtain Claim Number	Employee should not call in their own claim	Supervisor on Duty or Designated Dept. WC Liaison Calls the Claim into Workpartners.
Email Completed Accident report & attached documents to Service Account  WPACServiceAcct@upmc.edu and to Allegheny County Safety at  safety@alleghenycounty.us		Supervisor emails completed documents to the Service Account at Workpartners and to Allegheny County Safety

# COUNTY OF ALLEGHENY EMPLOYEE WORK ACCIDENT REPORT

County Employees: This form is used to report a work-related accident, illness, or injury. Seek medical treatment from a Workers' Compensation Health Care Panel Provider and take the KeyScripts Pharmacy Card with you. These two documents are found in the Employee Work Accident Report Packet. Report the claim by phone to WorkPartners at 855-396-8762, available 24/7. At the end of the call, a claim number will be generated for billing purposes. Email this completed form to Workpartners at <a href="https://www.weigh.com/www.weigh.c

Section	on 1: EMPLOYEE Com	pletes this Sec	tion-Please Pri	<u>nt</u>
Employee Name_				
Last	First		MI	
Department	Employee Supervis			
Date of Accident/Symptoms_ *If you feel this is a recurrence of a pre		_AM/PM	Shift:	Title/Phone Number)
Social Security#	Emplo	yee Phone		
Employee Home Email:		Can we cor	ntact you via ema	iil: YES NO
Employee Address				
Street	City	State	Zip	County
Date of Birth /	_ Male/Female	Married/Single	# of Deper	ndents
Job Title	Hire Date / /	Years	on the job	
Were there any witnesses to you (If yes, please give Names/ phone happen?  Describe the Accident and Books (If yes, please give Names/ phone happen?	numbers to your Supervisor) <b>V</b>			
If Yes, where, and when did y	or <b>immediately</b> if condition char you receive treatment?	nges and/or further e	No Date	<i> </i>
Employee Signature*			Date	1 1

\*My signature verifies that the information I provided is true and correct to the best of my knowledge. My signature also confirms that I have received a copy of Allegheny County's Workers' Compensation Health Care Panel Providers and must treat with a provider on the Panel for 90 days.

# COUNTY OF ALLEGHENY EMPLOYEE WORK ACCIDENT REPORT- PAGE 2

Section 2: SUPERVISOR/WORKER'S COMP LIAISON Completes this Section -Please Print  Supervisor/Acting Supervisor's Name/TitlePhone					
	Supervisor/Acting Supervisor's Name/TitlePhonePhone				
List any witnesses reported by the Employee an					
Employee Pay Rate when accident occurred	Pay Code Overtime? Yes No				
<pre>Initial Treatment: (check all that apply)Refused treatment or not planning to seek treatm</pre>	nent at this time				
Minor (band aid, aspirin, etc.)	ion at the time.				
Medical treatment on the Employer's Panel – Loc	cation and Date				
Medical treatment at an Emergency Room – Hos					
Medical treatment NOT on the Employer's Panel					
Did the employee leave their work shift to seek m	nedical treatment? Yes No				
	IFKNOWN:				
Is employee off work due to the injury?	NO YES				
<u> </u>					
	Return to Work Date, if known Did not miss any time				
	ork, is he/she working modified duty?				
If the employee has been released to return to we Canyou accommodate the work restrictions?	ork, is he/she working modified duty?				
· ·					
Can you accommodate the work restrictions?					
Can you accommodate the work restrictions? Section 3: SUPERVISO	OR/MANAGER Completes this Section				
Canyou accommodate the work restrictions?  Section 3: SUPERVISO  Accident Inv	OR/MANAGER Completes this Section  vestigation and Analysis-Please Print				
Section 3: SUPERVISO  Accident Inv  Was the accident caused by a slip, trip or fall?	OR/MANAGER Completes this Section  vestigation and Analysis-Please Print  Yes No If Yes, specify the location				
Section 3: SUPERVISO  Accident Inv  Was the accident caused by a slip, trip or fall? Yells this a motor vehicle accident?	OR/MANAGER Completes this Section  vestigation and Analysis-Please Print  Yes No If Yes, specify the location  Yes No				
Section 3: SUPERVISO  Accident Inv  Was the accident caused by a slip, trip or fall? Is this a motor vehicle accident?  Are formal safety procedures in place for the tas	OR/MANAGER Completes this Section  /estigation and Analysis-Please Print  Yes No If Yes, specify the location  Yes No sk that contributed to the accident? Yes No				
Section 3: SUPERVISO  Accident Inv  Was the accident caused by a slip, trip or fall? Is this a motor vehicle accident?  Are formal safety procedures in place for the tas Was Blood or Bodily Fluid involved in this a	OR/MANAGER Completes this Section  vestigation and Analysis-Please Print  Yes No If Yes, specify the location  Yes No sk that contributed to the accident? Yes No ccident? Yes No				
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SEND COMPLETED FORM TO BOTH:

WorkPartners - County Claims Unit at <u>WPACServiceAcct@upmc.edu</u>
Allegheny County Safety at <u>safety@alleghenycounty.us</u>

Initial Medical Assessment *Only to be	completed by Onsite Medical – Not Supervisor
Indicate the location of the injury on the diagram:	Temperature Pulse Respiration (TPR)
	Blood Pressure (BP)
Type of Injury:	
1. Abrasion	
2. Burn	
3. Contusion	
4. Exposure	
5. Hematoma	
6. Laceration	
7. None Apparent	
8. Other (Specify)	
ACCIDENT	) } { } (
1. Fatal	
2. Non-Fatal	
Did Claimant treat with Panel Physician	
Return to Work	
Sent to Hospital	
Additional Comments:	

**SEND COMPLETED FORM TO BOTH:** 

WorkPartners - County Claims Unit at WPACServiceAcct@upmc.edu

## **COUNTY OF ALLEGHENY**

### **Witness Statement**

Employee Name:	Department:	
	Date: /	
Witness Signature		
Witness PRINT NAMF	Witness Telephone	

#### **HOW TO REPORT A WORK INJURY**

#### **Employee Responsibilities:**

- 1. Report work related injury/illness immediately to a supervisor or designee.
- 2. Seek medical treatment, if needed see below.
- 3. Within 24 hours-complete the <u>Employee Accident Report Packet</u> obtained from your supervisor/designee. Complete section 1 of the Employee Accident Report Form, Rights and Responsibilities, and the Release of Records sign all and give it to your supervisor/designee who will report the incident to Work Partners. Work Partners will assign a claim number which will be used for billing purposes.
- 4. Take the information that is attached to the packet, i.e., panel providers, key script card (medication/pharmacy needs), and the worker's comp claim adjuster phone numbers.

#### **Medical Treatment:**

When medical help is required, the employee should seek treatment with one of the panel providers. Walk-in clinics are available.

Employees who suffer non-emergency injuries such as strains, sprains, and cuts should report to a health care Panel Provider and follow up with that provider for the first 90 days of treatment. If an employee chooses a provider who is not on the panel, per Pennsylvania workers compensation law the county has no obligation to pay for treatment. If the incident occurs evenings or weekends when the panel providers are closed, report to the nearest hospital emergency department and follow up with a panel provider on the next business day.

#### Employees should report all injuries no matter how small.

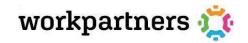
#### **Supervisor Responsibilities:**

If the employee needs medical treatment:

- 1. Arrange for the employee to seek treatment with a Panel Provider. Give the employee the Panel, Authorization Form and, KeyScripts Card (for medication/pharmacy needs). Also provide the employee with the claims adjuster's phone number
- Encourage employees to seek initial treatment during normal business hours with those providers listed as
   Initial Care Sites as no appointment is needed. If emergency treatment is needed direct the employee to the
   nearest hospital emergency room.
- 3. Complete your section of the injury report and attach any supplemental reports.
- 4. Report the claim as soon as possible or within 24 hours and report the claim to Workpartners by calling 1-855-396-8762. The line is staffed 24 hours a day, 7 days a week. This step generates a claim number for the incident.
- 5. Instruct the employee to their Supervisor or Workers' Compensation Liaison as soon as possible after being treated for the injury.



# **County of Allegheny**



Workers' Compensation Notice to Employees: Health Care Provider Panel **Effective 3/15/2024** 

#### IN CASE OF A WORK-RELATED INJURY:

- 1. Immediately report the work-related injury/illness:
  - <u>Call</u> 1-855-396-8762 (24 hours/day, 7 days/week)
  - AND notify your supervisor
- 2. Medical care must be provided by one of the designated providers listed below for the first 90 days of treatment.
- 3. Emergency Medical Care: In case of an emergency, you may seek treatment at the closest Emergency Department for your initial care, but additional medical treatment must be obtained by one of the providers below.

Practice/Physician Name	Address	Scheduling	Area of Specialty
Concentra Oakland 8a - 5p M-F	120 Lytton Ave, Ste 275   Pittsburgh, PA 15213	412-621-5430	Occupational Medicine
Concentra Aspinwall 7a – 5p M-F	15 Freeport Rd, Ste 100   Pittsburgh, PA 15215	412-784-1678	ALL work-related injuries
Concentra Robinson 8a - 5p M-F	4390 Campbells Run Rd   Pittsburgh, PA 15205	412-429-9675	including Initial Concussion Care
Concentra West End 8a - 5p M-F	1600 West Carson St   Pittsburgh, PA 15219	412-391-1137	& Physical Therapy Walk- in appointments available for initial visit only
MedExpress Urgent Care - Monroeville Route 48 Initial Visit Only	2644 Mosside Blvd   Monroeville, PA 15146	412-372-5649	Urgent Care Initial Visit Only Walk-in appointments available 8a – 8p 7 days a week
MedExpress Urgent Care – Monroeville Penn Center Initial Visit Only	3433 William Penn Hwy   Pittsburgh, PA 15235	412-825-3627	Urgent Care Initial Visit Only Walk-in appointments available 8a – 8p 7 days a week
MedExpress Urgent Care – Shadyside/Bloomfield Initial Visit Only	5201 Baum Blvd   Pittsburgh, PA 15224	412-687-3627	Urgent Care Initial Visit Only Walk-in appointments available 8a – 8p 7 days a week
MedExpress Urgent Care – Brentwood Initial Visit Only	3516 Saw Mill Run Blvd   Pittsburgh, PA 15227	412-884-0327	Urgent Care Initial Visit Only Walk-in appointments available 8a – 8p 7 days a week
MedExpress Urgent Care – Ross Township Initial Visit Only	7219 McKnight Rd   Pittsburgh, PA 15237	412-367-3278	Urgent Care Initial Visit Only Walk-in appointments available 8a – 8p 7 days a week
Steel Valley Express Care – Initial Visit Only	4630 Browns Hill Rd   Pittsburgh, PA 15217	412-421-1000	Urgent Care Initial Visit Only Walk-in appointments available 8a – 8p 7 days a week
<b>St. Clair Occupational Medicine</b> (Inside Urgent Care) Christopher Maropis, MD	St. Clair Hospital – Outpatient Center 2000 Oxford Drive, Ste 100 Bethel Park, PA 15201	412-942-7115	Occupational Medicine ALL work-related injuries including Physical Therapy 8a – 4:30p M - F By appointment only
Tri State Orthopedics & Sports Medicine - Urgent Care	North Hills 5900 Corporate Drive, Ste 200 Pittsburgh, PA 15237  Seven Fields 400 Northpointe Circle, Ste 101 Seven Fields, PA 16046	412-369-4000	Orthopedic Urgent Care *No appointment necessary. Walk-in appointments available only at 4:30p – 6:30p M – THU; SAT 8:30a – 11a

Tri State Orthopedics & Sports Medicine (Listed Physicians Only)	North Hills 5900 Corporate Drive, Ste 200 Pittsburgh, PA 15237	412-369-4000		
Caleb Campbell, MD Christopher Emond, MD Brian F. Jewell, MD Jeffrey N. Kann, MD	Robinson Township 4955 Steubenville Pike, Ste 120 Pittsburgh, PA 15205	412-787-7582	Orthopedics Physical Therapy available onsite 7a – 4p M-F By appointment only *See also Orthopedic Urgent Care hours.	
Steven E. Kann, MD Mark J. Langhans, MD Michael Pagnotto, MD Michael Sybert, MD	Seven Fields 400 Northpoint Circle, Ste 101 Seven Fields, PA 16046	724-776-2488		
Non-surgical: Paul A. Liefeld, MD Victor J. Thomas, MD	Fox Chapel 300 Chapel Harbor Drive, Ste 300 Pittsburgh, PA 15238	412-696-0300		
UPP Orthopedics (Listed Physicians Only)				
William Donaldson, MD David Fowler, MD John Fowler Jr., MD Robert Goitz, MD McCalus Hogan, MD Robert Kaufmann, MD Bryson Lesniak, MD Joon Lee, MD Albert Lin, MD Jeffrey Manway, DPM Stephen Rabuck, MD  Non-surgical: Dr. Aaron Mares, MD — (NO SPINE) Musculoskeletal - All sports related upper and lower extremities	Kaufmann Medical Building 3471 Fifth Avenue, Ste 1010 Pittsburgh, PA 15213	412-858-0385	Orthopedics By appointment only Other locations available	
Pittsburgh Bone, Joint & Spine (Listed Physicians Only)	JMA Building 1200 Brooks Ln, Ste G20 Jefferson Hills, 15025	412-267-5040	Orthopedics By appointment only	
Christopher A. Radkowski, MD Zachary W. Sisko, MD Laura Weigand, MD	Waterfront Medical Associates 495 Waterfront Dr East, Ste 200 Homestead, PA 15120	412-678-0534		
University of Pittsburgh Physicians  Anthony R. Cyr, MD Jason A. Luciano, MD Mostafa H. Ramadan, MD Sean P. Whelan, MD	St. Margaret's Medical Arts Building 100 Delafield Rd, Ste 113   Pittsburgh, PA 15215	412-782-2400	General Surgery By appointment only Other location – Natrona Heights	
University of Pittsburgh Physicians	UPMC Mercy 1350 Locust St, Ste 406   Pittsburgh, PA 15219	412-281-2255	General Surgery By appointment only	
John A. McKeating, MD Harry W. Sell, MD				
Laurie Ann Roba, MD	1326 Freeport Rd, Ste 200   Pittsburgh, PA 15238	412-963-0414	<b>Ophthalmology</b> By appointment only	
Eye Physicians & Surgeons  Christ A. Balouris, MD	St. Margaret's Medical Arts Building 200 Delafield Rd, Ste 2020 Pittsburgh, PA 15215	412-784-9060	Ophthalmology By appointment only Other locations in Shadyside & Wexford	
UPMC Vision Institute – Mercy	1400 Locust St, Ste 5000   Pittsburgh, PA 15219	412-647-2200	Ophthalmology By appointment only	

Marc J. Adelsheimer, MD	Gamma Medical Center 107 Gamma Drive, Ste 220   Harmar, PA 15238	412-963-6480	Physical Medicine & Rehabilitation By appointment only
Brian Ernstoff, MD	300 Halket St, Ste 1700   Pittsburgh, PA 15213	412-901-2891	Physical Medicine &
	3 Robinson Plaza, Ste 230   Pittsburgh, PA 15205	412-901-2891	Rehabilitation
	560 Steubenville Pike   Paris, PA 15021	724-215-7067	Concussion Care
			By appointment only
University of Pittsburgh Physicians	St. Margaret's Medical Arts Building	412-647-3685	Neurosurgeon
<b>UPMC Neurological Institute</b>	100 Delafield Rd, 100 Medical Arts Building		By appointment only
	Pittsburgh, PA 15215		Other locations available –
Daniel Wecht, MD			Bethel Park, Coraopolis, West
AHN Neurosurgery	Jefferson Hospital Medical Office Building	412-267-6360	Mifflin, McKeesport  Neurosurgeon
, and the discount of the second of the seco	575 Coal Valley Rd, Ste 464	.22 207 0000	By appointment only
Daniel Myers, MD	Jefferson Hills, PA 15025		
UPMC Rooney Sports Complex	3200 S Water St   Pittsburgh, PA 15203	1-844-515-1589	Concussion Care
		Option #3	Only By appointment only
			ву арропители опу
UPMC Lemieux Sports Complex	8000 Cranberry Springs Dr	1-855-996-0607	Concussion Care
	Cranberry Township, PA 16066	Option #3	Only
			By appointment only
Frank Imbarlina, DC	1720 Washington Rd, Ste 201	412-833-6323	Chiropractor
	Pittsburgh, PA 15241		By appointment only
DCC Incoming Nationals	Marking Facilities O. Languing	1 000 504 4001	MADI O Diagnostica
PCS Imaging Network	Multiple Facilities & Locations	1-888-594-4001	MRI & Diagnostics  By appointment only
			by appointment only
PCS Physical Therapy Network	Multiple Facilities & Locations	1-888-594-4001	Physical Therapy
			By appointment only
Concentra	Same locations as Occupational Medicine	See	Physical Therapy
(for Concentra patients only)	Offices	Occupational	By appointment only
( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )		Medicine	, , , , , , , , , , , , , , , , , , , ,
Tri-State Physical Therapy	Same locations as Orthopedic Offices	See	Physical Therapy
(for Tri-State Orthopedic patients only)	Same locations as orthopeare offices	Orthopedics	By appointment only
, , , , , , , , , , , , , , , , , , , ,		•	, , , , , , , , , , , , , , , , , , , ,
KeyScripts	Multiple pharmacies in network	1-866-446-2848	Pharmacy &
Your temporary pharmacy card is now a			Durable Medical Equipment
part of your Employee Accident Report			No deductible or co-payment
Packet – please obtain from your			

You must continue to receive treatment from one of the DESIGNATED HEALTH CARE PROVIDERS from the list above for a period of ninety (90) days from the date of your first visit. If one of the DESIGNATED HEALTH CARE PROVIDERS refers you to another licensed specialist, your employer will pay the bill for this service if reasonable, necessary, and causally related to your work injury/illness. If you are faced with a medical emergency, you may secure treatment from the nearest hospital and your employer will pay for the emergency services if reasonable & necessary and causally related to your work injury/illness. If follow-up medical treatment is required following your visit at the hospital, you must use the services of one of the DESIGNATED HEALTH CARE PROVIDERS listed above for that follow-up treatment for the 90-day period.

Workers' Compensation Administrator & Billing Address:

WorkPartners Claims Management Services P.O. Box 2971 Pittsburgh, PA 15230 To report an injury, obtain billing information or other inquiries: 1-855-396-8762

Fax: 412-667-7111 Email: WPACServiceAcct@upmc.edu



# ALLEGHENY COUNTY WORKERS' COMPENSATION RIGHTS AND RESPONSIBILITIES

#### **EMPLOYEE NOTICE**

#### REMEMBER - IT IS IMPORTANT TO TELL YOUR SUPERVISOR

#### ABOUT YOUR INJURY IMMEDIATELY NO MATTER HOW MINOR YOU THINK IT MAY BE.

ADOUT TOUR INVOICE IN	IMEBIATELT NO MATTER TION MINOR TOO THINKET MATTER.
I, (print name)	, understand that my employer has selected a list of at least six (6)
organizations (CCO). My employer has pro-	which are physicians and no more than two (2) of which are coordinated care vided the name, address, telephone number and area of medical specialty of each der list is posted within my department, work site, and/or is available through my
	injury to my supervisor. If any injury requires medical treatment, I must contact my the treatment and inform him/her of the nature of my injury and the treating physician's
	ted with this written notice setting forth my rights and responsibilities under Section ompensation Act. My rights and responsibilities include the following:

- 1. I have the duty to obtain treatment for work-related injuries and illnesses from one or more of the designated health care providers for ninety (90) days from the date of the first visit to a designated provider;
- 2. As long as treatment is obtained from a designated provider, all reasonable and necessary medical supplies and treatment related to the injury will be paid by my employer;
- 3. I have the right to switch from one designated health care provider on the list to another during the ninety (90) day period and my employer must pay for reasonable and necessary treatment causally related to my work injury/illness;
- 4. I have the right to seek emergency medical treatment from any provider, but I understand that subsequent nonemergency treatment must be rendered by a designated provider for the ninety (90) day period;
- 5. I have the right during the ninety (90) day period from initial treatment with a designated provider, to seek medical treatment from a non-designated provider but I understand that my employer is not responsible to pay for these services:
- 6. After the expiration of the ninety (90) day period from initial treatment with a designated provider, I have the right to seek treatment from any health care provider and my employer must pay for such treatment if it is reasonable, necessary, and causally related to my work injury/illness;
- 7. If I treat with a non-designated health care provider after the expiration of the ninety (90) day period, I understand that I must provide my employer and third-party administrator with notice within five (5) days of *my* first treatment with the non-designated provider. If I fail to do so, my employer may not be responsible to pay for treatment rendered by the non-designated provider prior to notification.
- 8. I understand my bills will be paid IF the services provided are reasonable, necessary, and causally related to my work injury/illness, and my licensed physician or practitioner of the healing arts provides reports as stipulated. These reports must be filed with my employer or third-party administrator within ten (10) days after my first visit and at least once a month for as long as treatment continues.
- 9. If a designated provider recommends invasive surgery, I understand that I may obtain a second opinion from a non-panel provider. Should I elect to follow the treatment plan recommended by the non-panel provider, I understand that I must obtain that treatment from a panel provider for ninety (90) days from the date of the appointment with the non-panel provider.
- 10. I understand that if one of the panel providers refers me to another licensed specialist, my employer will pay the bill for these services if reasonable, necessary, and causally related to my work injury/illness.

As an employee of Allegheny County, I hereby acknowledge that I have been given the opportunity to review the Allegheny County Compensation Rights and Responsibilities and list of Designated Health Care Providers. My signature reflects my understanding of my medical treatment rights and duties with regard to work-related injuries arid occupational illnesses.

Employee Signature:	Date:	
Witness Signature:	Date:	



### **COUNTY OF ALLEGHENY**

#### **DEPARTMENT OF HUMAN RESOURCES**

920 CITY-COUNTY BUILDING • 414 GRANT STREET PITTSBURGH, PA 15219
PHONE (412) 350-6830 · FAX (412) 350-5230
WWW.ALLEGHENYCOUNTY. US

#### **AUTHORIZATION FOR RELEASE OF RECORDS AND REPORTS**

I, the undersigned, authorize any healthcare provider or facility, physician or nurse who has attended me, or any hospital at which I have been confined, to furnish to my Employer, the County of Allegheny, its representatives WorkPartners Business Management Services, the law firm of Rulis & Bochicchio, and any other County representative or designees, all available information concerning my physical or psychiatric condition and treatment, including examination and duplication of x-rays or other diagnostic films taken of me.

Medical records are defined by state regulation as all "clinical information pertaining to the patient which has been accumulated by the physician, either by himself or through his agents." This includes diagnostic test results, x-rays, physician notes, and any records from prior treating or consulting physicians.

Additionally, this authorization allows for release of all billing information for treatment related to my work injury, should such information be specifically requested.

This authorization also pertains to any vocational, employment, or educational information that may be needed in the management of my work-related claim and rehabilitation efforts.

A photocopy of this authorization is to be given the same force and effect as the original. This authorization shall be valid for the duration of my disability claim(s).

Signature:	_ Date:
Print Name:	
Social Security Number:	
Date of Birth:	

#### ATTENTION MEDICAL RECORDS OFFICE:

RETURN MEDICAL REPORTS AND RECORDS TO: WORKPARTNERS

P.O. Box 2971 PITTSBURGH, PA 15230 PHONE 1-855-396-8762 · FAX 412-667-7111



For Customer Service Call 866.446.2848 Email info@keyscriptsllc.com Visit keyscriptsllc.com Fax 717.732.9467

Dear Injured Worker:

The attached KeyScripts Temporary Prescription Benefit Card will authorize you to obtain prescription medications related to your work injury, with no out-of-pocket expense, **but you must call to activate the card before taking it to the pharmacy**. The call takes only a few minutes. You will be asked for your name, date of birth, employer's name and telephone number, and your date of injury, so please have this information available when you call.

# CALL 866.446.2848 TO ACTIVATE YOUR CARD NOW YOUR ACCOUNT NAME IS: ALLEGHENY COUNTY/UPMC

Print your name and Employee ID number (provided to you during card activation) in the spaces provided on the card. Your card will be immediately activated after your call, and you may then take it to your pharmacy to fill your work injury prescription(s). NOTE: There may be limitations on how much of your prescription can be filled, based on your employer's prescription benefit plan.

Do not attempt to use the KeyScripts card to fill any prescription other than those related to your work injury. Avoid filling any work-injury prescription directly at the prescribing physician's office, as most physicians do not accept prescription benefit cards similar to KeyScripts' for billing purposes.

Please call KeyScripts customer service at 866.446.2848 with any questions regarding the use of your new card. From our robust national network of more than 70,000 pharmacies, you may visit your KeyScripts network pharmacy of choice — which includes all major retail pharmacies like CVS, Target, Walgreens, Walmart, Sam's Club and Costco — as well as most supermarket chain and grocery store pharmacies. Need help finding your nearest KeyScripts network pharmacy? Call us at 866.446.2848.

Your KeyScripts Temporary Prescription Benefit Card contains important claims and customer service information for you and your pharmacist. After activation, present the card to your pharmacist when filling any prescription related to your work injury. You will receive a permanent card in the mail shortly.

<b>EXECUTE:</b> For customer service, call 866.446.2848	<b>To the Employee:</b> Present this card to your KeyScripts Network Pharmacy of choice for any prescription drug related to your worker's compensation injury. This card is for identification purposes only, and your pharmacist
Bin #: 009430 Group ID: UPMC0030	may require additional/photo identification at time of fill. Unauthorized or fraudulent use of this card is punishable by law. We reserve the right to revoke this card at any time.
Employee Name:	<b>To the Pharmacy:</b> Submit claims via the ProCare System only for the person for whom the prescription was written.
Employee ID:	
Workers' Compensation Prescription Benefit Card	1267 Professional Parkway, Gainesville, GA 30507 Pharmacy Help Desk 1.800.699.3542

## **Workers' Compensation Information**

The workers' compensation law provides wage loss and medical benefits to employees who cannot work, or who need medical care, because of a work-related injury.

Benefits are required to be paid by your employer when self-insured, or through insurance provided by your employer. Your employer is required to post the name of the company responsible for paying workers' compensation benefits at its primary place of business and at its sites of employment in a prominent and easily accessible place, including, without limitation, areas used for the treatment of injured employees or for the administration of first aid.

You should report immediately any injury or work-related illness to your employer.

Your benefits could be delayed or denied if you do not notify your employer immediately.

If your claim is denied by your employer, you have the right to request a hearing before a workers' compensation judge.

The Bureau of Workers' Compensation cannot provide legal advice. However, you may contact the Bureau of Workers' Compensation for additional general information at:

Bureau of Workers Compensation 651 Boas Street, 8<sup>th</sup> Floor Harrisburg, PA 17121-0750 Telephone number within Pennsylvania: (800) 482-2383 Telephone number outside of PA Commonwealth: (717) 772-4447 TIY (800) 362-4228 (for hearing and speech impaired only) www.state.pa.us, PA Keyword: workers comp

## **Workpartners Workers' Compensation Contacts**

### **Christine Shields – Medical Only Specialist III**

shieldsc@workpartners.com

Phone: 412-667-7055

- Initial claim reporting and investigation
- Claims involving medical treatment without a wage loss

#### **Lorene Jerome – WC Claims Supervisor**

jeromelm@workpartners.com

Phone: 412-667-7057

- Claims involving Total Disability and/or Partial Wage Loss Benefits
- Litigated matters
  - o Facilities
  - Health Department
  - o Jail
  - o Kane McKeesport
  - o Parks
  - o Others as assigned

#### Elizabeth Crites - WC Team Lead

critesel@workpartners.com

Phone: 412-667-7059

- Claims involving Total Disability and/or Partial Wage Loss Benefits
- Litigated matters
  - 911 Administration
  - o Kane Glen Hazel, Ross, Scott Township
  - Law Department
  - Medical Examiner
  - Office of Court Records
  - o Police/Building Guards
  - Public Works
  - Real Estate
  - o Sheriff
  - Others as assigned

Claim Reporting Number 1-855-396-8762

Fax Number 412-667-7111

Mailing Address Workpartners P.O. Box 2971 Pittsburgh, PA 15230