

## Our commitment to you

As a partner in the Housing Navigation program, DHS will strive to:

- Maintain regular communication with you, addressing your concerns and needs in an appropriate and timely fashion
- Work collaboratively with you and other partners, including community agencies and tenants
- Ensure that high quality support services are available to all tenants
- Work with you to identify eligible tenants who meet your specific criteria

**DHS is** responsible for providing and administering publicly funded human services to meet the needs of Allegheny County residents.

### DHS Principles

#### All services will be:

High quality, comprehensive and accessible. Individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community.

Integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs and goals; create relationships and natural supports; and take steps necessary to accomplish these goals.



Allegheny County Department  
of Human Services

**Sara Innamorato**  
**Allegheny County Executive**

**Erin Dalton**  
**DHS Director**

Human Services Building  
One Smithfield Street, Suite 200  
Pittsburgh, PA 15222  
Telephone: 412-350-6611  
Fax: 412-350-2785  
[www.alleghenycounty.us/dhs](http://www.alleghenycounty.us/dhs)

The Allegheny County Department of Human Services does not discriminate against anyone on the basis of a protected class including: race; color; religion; national origin; ancestry or place of birth; sex; gender identity or expression; sexual orientation; disability; marital status; familial status; age (40 and older); use of guide or support animal because of blindness, deafness, or physical disability.

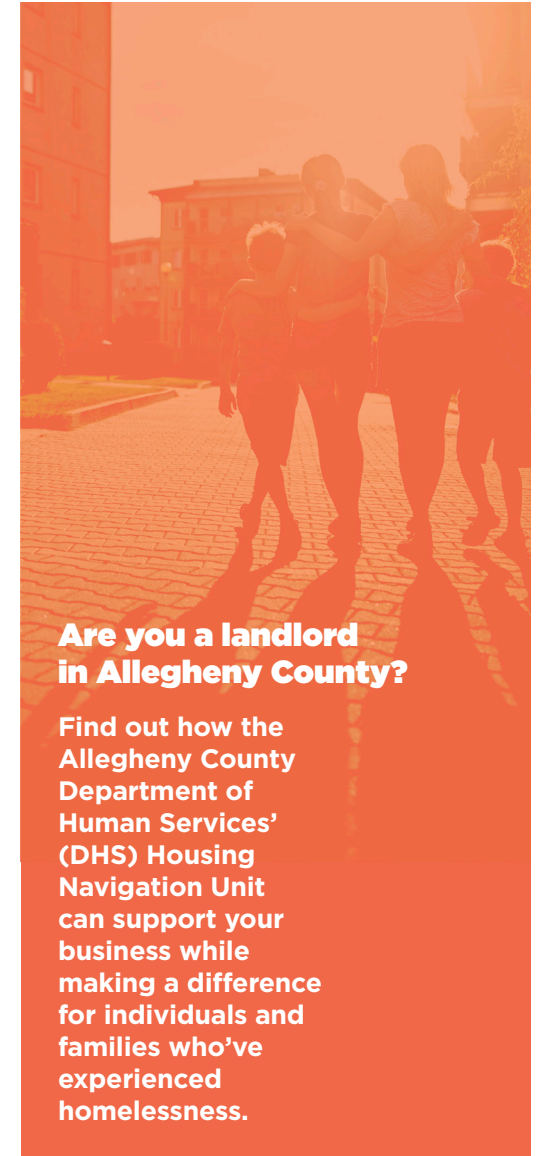
DHS funding information is available at  
[www.alleghenycounty.us/dhs/funding.aspx](http://www.alleghenycounty.us/dhs/funding.aspx)

Produced by the DHS Office of Equity and Engagement  
2/2025



**HOUSING NAVIGATOR**

Bringing Landlords & Tenants Together



**Are you a landlord  
in Allegheny County?**

Find out how the  
Allegheny County  
Department of  
Human Services'  
(DHS) Housing  
Navigation Unit  
can support your  
business while  
making a difference  
for individuals and  
families who've  
experienced  
homelessness.



## **The Allegheny County Department of Human Services (DHS) helps**

- older adults
- individuals with mental health or substance use concerns
- children at risk of abuse or neglect
- Individuals with a diagnosis of intellectual disability or autism
- individuals and families experiencing the challenges of poverty and or homelessness

## **Housing Stability is key**

**Stable, safe and affordable housing provides the foundation that allows individuals and families to address other challenges and achieve their goals.**

- **Rapid Rehousing**
  - coordinates services needed to encourage self-sufficiency
  - provides rental assistance for approximately one year
- **Permanent Supportive Housing**
  - support to individuals/families with disabilities or other issues that impact their ability to secure or maintain housing:
    - intensive case management
    - long-term rental assistance

## **What are we asking of participating landlords?**

Rent safe and accessible housing units to individuals/families working with DHS's Housing Navigator Unit.

## **How will DHS support participating landlords?**

### **Lease bonuses**

A \$2000 bonus will be paid for each new lease to an eligible participant. An additional bonus of \$1000 will be paid for each one-year lease renewal (or lease of the same unit to a different eligible participant).

### **Assistance matching eligible participants**

Participating landlords will receive referrals of potential tenants eligible for the program.

### **Supporting tenants**

Tenants will have access to supportive services and a case manager who works with them on an ongoing basis to help resolve problems that might interfere with a positive tenant-landlord experience.

### **Timely rental payments**

Tenants will receive subsidies to cover costs for security deposits and rent. Case managers also work directly with tenants to make sure their rent is paid on time.

### **Protecting your property**

Case managers conduct home visits regularly to make sure everything is in good repair and clean, so corrective action can be taken sooner rather than later.

DHS also maintains a Risk Mitigation Fund that can be used to offset costs associated with excessive damage or vacancy loss.

## **Landlord support**

The DHS Housing Navigator Unit is dedicated to supporting landlords who are working with or considering working with our housing assistance programs in Allegheny County. The Housing Navigators are a resource and additional point of contact to ensure consistent communication, to help fill vacancies and to address tenant matters.

Case Managers are always available if problems do arise, so concerns can be addressed quickly.

## **Why should landlords participate in the Housing Navigation program?**

By participating in the program, you have an opportunity to make a positive difference in the lives of individuals and families while ensuring that your business needs are met. It's a win-win situation!

## **How do I get started?**

If you are interested in partnering with DHS, contact the Housing Navigator Unit: [housingnavigators@alleghenycounty.us](mailto:housingnavigators@alleghenycounty.us)

Visit the Housing Navigator Unit page on our website:

[www.alleghenycounty.us/dhs/HousingNavigator](http://www.alleghenycounty.us/dhs/HousingNavigator)