

Who provides Service Coordination?

Service Coordination is the work of trained professionals committed to helping individuals succeed.

Agencies that provide Service Coordination for children and adults in Allegheny County include:

Chartiers MH/MR

412-221-3302

Wesley Family Services of PA

412-342-2300

Pittsburgh Mercy

412-323-8026

Milestone Centers (county-wide)

412-243-3400

Mon Yough Community Services (county-wide)

412-675-8300

Staunton Clinic (adults only)

412-749-7330

Turtle Creek Community Services

412-351-0222

Western Psychiatric Hospital (Oakland, Garfield)

412-204-9001

Agencies that specialize in Service Coordination for children and youth in Allegheny County include:

HSAO

412-884-4500

Allegheny Children's Initiative

412-431-8006

Pressley Ridge

888-777-0820

DHS IS

responsible for providing and administering publicly funded services to Allegheny County residents.

DHS PRINCIPLES

All services will be

- high quality, comprehensive, and accessible.
- individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community
- integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs, and goals; create relationships with natural supports; and take steps necessary to accomplish these goals.



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DHS funding information is available at www.alleghenycounty.us/dhs/funding.aspx
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Office of Behavioral Health

Service Coordination

Linking individuals and families to services and promoting coordination across service systems.



**ALLEGHENY COUNTY
DEPARTMENT OF
HUMAN SERVICES**

alleghenycounty.us/dhs



What is Service Coordination?

Service Coordination links individuals and families to services and promotes coordination across service systems.

Service Coordination helps individuals and families on their journeys to recovery, offering encouragement to make positive changes in manageable steps.

Service Coordination helps individuals and families become more involved in their communities, whether through employment, faith-based activities, school, volunteering, voting or other activities, by linking them to supports in their communities.



What are the benefits of partnering with a Service Coordinator?

Service Coordinators work *with you* to help bring about positive change through:

ASSESSING

your needs and strengths based on your input.

SERVICE PLANNING

to help you navigate the available services and find the right combination of supports so you can grow as an individual.

LINKING

you to services/supports that are convenient, effective and that help you make positive changes.

COORDINATING

the services and supports you are involved with to make sure they are working together to help you reach your goals.

EVALUATING/ MONITORING

the different programs to ensure that they are consistently working with you to achieve your goals for recovery and that your identified needs are being addressed.

ADVOCATING

on your behalf to get the services you need while removing barriers and protecting your rights.

Who is eligible for Service Coordination?

Adults with serious mental illness and children/adolescents with a serious emotional problem who have difficulty functioning in their daily life and who need help finding services and supports that will assist them on their road to recovery. Service Coordinators can meet with you to ask some important questions that may help you decide if Service Coordination would be of benefit to you.

How long does Service Coordination last?

The goal of each Service Coordinator is to help each individual take an increasingly active role in his/her recovery journey. For that reason, Service Coordination is not expected to be a long-term service.

How do I get referred to Service Coordination?

Referrals for Service Coordination may come from your therapist, nurse or psychiatrist. You may also call one of the listed agencies yourself or contact the **DHS Office of Behavioral Health at 412-350-4457.**

