

Our Mission

As a community partner, DHS will always strive to:

- Proactively communicate with you, the landlord, as we seek to ensure that your needs and concerns are addressed in an appropriate and timely fashion.
- Collaboratively work with you, the community service providers and the tenant to support successful tenancy.
- Ensure high quality supportive services are offered to tenants.
- Work with you to fill vacancies with tenants who meet your rental qualifications.

DHS is responsible for providing and administering publicly funded human services to Allegheny County residents.

DHS Principles

All services will be:

High quality, comprehensive and accessible. Individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community.

Integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs and goals; create relationships and natural supports; and take steps necessary to accomplish these goals.



Allegheny County Department
of Human Services

Rich Fitzgerald
Allegheny County Executive

Marc Cherna
DHS Director

Patricia L. Valentine
**DHS Executive Deputy Director for Integrated
Program Services**

Abigail Horn
**DHS Deputy Director, Office of Community
Services**

Human Services Building
One Smithfield Street, Suite 200
Pittsburgh, PA 15222
Telephone: 412-350-6611
Fax: 412-350-2785
www.alleghenycounty.us/dhs

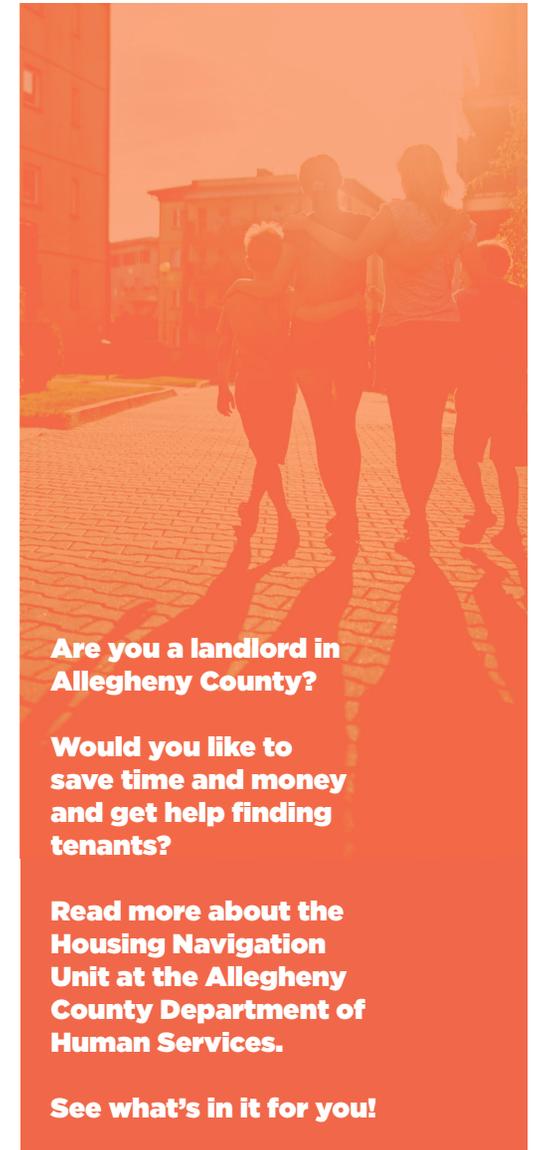
The Allegheny County Department of Human Services does not discriminate against anyone on the basis of a protected class including: race; color; religion; national origin; ancestry or place of birth; sex; gender identity or expression; sexual orientation; disability; marital status; familial status; age (40 and older); use of guide or support animal because of blindness, deafness, or physical disability.

DHS funding information is available at
www.alleghenycounty.us/dhs/funding.aspx
*Produced by the DHS Office of Community Relations
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HOUSING NAVIGATOR

Bringing Landlords & Tenants Together



**Are you a landlord in
Allegheny County?**

**Would you like to
save time and money
and get help finding
tenants?**

**Read more about the
Housing Navigation
Unit at the Allegheny
County Department of
Human Services.**

See what's in it for you!



The Allegheny County Department of Human Services (DHS) helps

- older adults
- persons with mental health or substance use concerns
- children at risk of abuse or neglect
- persons with a diagnosis of intellectual disability
- persons living the challenges of low income including homelessness

Partnerships to Help

How DHS assists our homeless clients

Many of our clients have a hard time finding stable housing on their own. DHS supports a large network of agencies throughout Allegheny County who help their clients find and maintain a unit in the private market. This is done through two programs:

- Rapid Rehousing
 - coordinates services our clients need to encourage self-sufficiency
 - provides rental assistance for approximately one year
- Permanent Supportive Housing
 - provides our clients with disabilities or who would otherwise live on the street with
 - intensive case management
 - long-term rental assistance

How landlords assist our homeless clients

Landlords help our clients increase their self-sufficiency by renting them safe and affordable places to live.

How DHS assists landlords

Landlords who partner with DHS get help to meet or eliminate many of the challenges they face.

Finding tenants

You will no longer have to advertise for new tenants. DHS has a pool of ready-to-rent clients for you to choose from.

Supporting tenants

Our clients have access to supportive services and a case manager who works with them on an on-going basis to help resolve problems that might interfere with a positive tenant-landlord experience.

Timely rental payments

Our clients receive subsidies to cover costs for security deposits and rent. Case managers also work directly with our clients to make sure their rent is paid on time.

Protect your property

Our clients' case managers conduct home visits regularly to make sure everything is in good repair and clean, so corrective action can be taken sooner rather than later.

DHS also maintains a Risk Mitigation Fund that can be used to offset costs associated with excessive damage or vacancy loss.

Landlord support

The DHS Housing Navigator Unit is dedicated to supporting landlords who are working with or considering working with our housing assistance programs in Allegheny County. The Housing Navigators are a resource and additional point of contact to ensure consistent communication, to help fill vacancies and to address tenant matters.

Case Managers are always available if problems do arise, so concerns can be addressed quickly.

How landlords assist the community

By working with DHS, landlords play an integral role in helping our community end homelessness. You have an opportunity to positively impact the lives of our clients while also ensuring your business needs are secured.

How to Partner with DHS

If you are interested in partnering with DHS, contact the Housing Navigator Unit:

housingnavigators@alleghenycounty.us

Visit the Housing Navigator Unit page on our website:

www.alleghenycounty.us/dhs/HousingNavigator

