

# Support Staff Directory

April 2020



Office of Children, Youth and Families



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## Regional Office Information

### Central

Regional Office Director: Wanda Beasley  
Clinical Manager: Elizabeth Reiter  
1401 Forbes Avenue  
Pittsburgh, PA 15219  
Phone: 412-350-3600

### East

Regional Office Director: Tamara Hilko  
Clinical Manager: Jessica Staller  
10700 Frankstown Road, Suite 101  
Pittsburgh, PA 15235  
Phone: 412-473-1100

### Intake/Child Protection

Regional Office Director: Bruce Noel  
Clinical Manager: Jackie Loos / Ralph Rivett  
10700 Frankstown Road, Suite 301  
Pittsburgh, PA 15235  
Phone: 412-473-2000

### Mon Valley

Regional Office Director: Betsy Caroff  
Clinical Manager: Greg McDonald  
355 Lincoln Highway, Suite 5  
North Versailles, PA 15137  
Phone: 412-664-8900

### North

Regional Office Director: Margie Remele Erwine  
Clinical Manager: Denise Lee  
901 Pennsylvania Avenue  
Pittsburgh (North Side), PA 15233  
Phone: 412-323-6100

### Permanency

Clinical Manager: Angela Filotei  
10 Duff Road  
Pittsburgh (Penn Hills), PA 15235  
Phone: 412-473-2300

### South

Regional Office Director: Tracey Nichol  
Clinical Manager: Melissa Dunbar-Kraus  
2100 Wharton Street  
Pittsburgh (South Side), PA 15203  
Phone: 412-488-8500



## Other Offices

### Training

Child Welfare Training Manager: Andrea Rudek  
10700 Frankstown Road, Suite 102  
Pittsburgh, PA 15235  
Phone: 412-473-2200

### Operations Office

Regional Office Director: Denise Allen Brown  
901 Pennsylvania Avenue, 2<sup>nd</sup> Floor Rear,  
Suite 5  
Pittsburgh, PA 15233  
Phone: 412-323-3778

[Click here to open the Allegheny County Probation Directory](#)

[Click here to open the Family Support Centers by CYF Regional Office](#)



## Unit Managers

Alliance for Infants			
Supervisor	Angela Gressem	412-885-6000 x 3179	<a href="mailto:agressem@afit.org">agressem@afit.org</a>

Behavioral Health Specialists			
OBH Deputy Director	Denise Macerelli	412-350-5212	<a href="mailto:Denise.Macerelli@AlleghenyCounty.US">Denise.Macerelli@AlleghenyCounty.US</a>
Manager	Amy Sula	412-350-5253	<a href="mailto:Amy.Sula@AlleghenyCounty.US">Amy.Sula@AlleghenyCounty.US</a>

CHECS Nurses			
Manager	Amy Sula	412-350-5253	<a href="mailto:Amy.Sula@AlleghenyCounty.US">Amy.Sula@AlleghenyCounty.US</a>
Pediatric Consultant & Clinical Supervisor	Jen Wolford	412-692-8662	<a href="mailto:Jennifer.Wolford@chp.edu">Jennifer.Wolford@chp.edu</a>

Common Assessment Team			
Manager	Robin Orlando	412-350-3470	<a href="mailto:Robin.Orlando@AlleghenyCounty.US">Robin.Orlando@AlleghenyCounty.US</a>

Provider Relations Department			
Manager	Brooke Goulde	412-350-5892	<a href="mailto:Brooke.Goulde@AlleghenyCounty.US">Brooke.Goulde@AlleghenyCounty.US</a>
Supervisor	Bruce Nichols	412-350-3812	<a href="mailto:Bruce.Nichols@AlleghenyCounty.US">Bruce.Nichols@AlleghenyCounty.US</a>
Supervisor	Heather Blair	412-350-5966	<a href="mailto:Heather.Blair@AlleghenyCounty.US">Heather.Blair@AlleghenyCounty.US</a>

Education Supports			
Manager	Samantha Murphy	412-350-2441	<a href="mailto:Samantha.Murphy@AlleghenyCounty.US">Samantha.Murphy@AlleghenyCounty.US</a>
Supervisor	Erin Frawley	412-323-3763	<a href="mailto:Erin.Frawley@AlleghenyCounty.US">Erin.Frawley@AlleghenyCounty.US</a>

Father Engagement Specialists			
Manager	Eunice Stover	412-208-8576	<a href="mailto:Eunice.Stover@AlleghenyCounty.US">Eunice.Stover@AlleghenyCounty.US</a>

IL Educational Liaisons			
Supervisor	Nneka Hawthorne	412-260-7907	<a href="mailto:Nneka.Hawthorne@AlleghenyCounty.US">Nneka.Hawthorne@AlleghenyCounty.US</a>
Supervisor	Duane Berry	412-350-7162	<a href="mailto:Duane.Berry@AlleghenyCounty.US">Duane.Berry@AlleghenyCounty.US</a>

In-Home Navigators			
Manager	Amy Sula	412-350-5253	<a href="mailto:Amy.Sula@AlleghenyCounty.US">Amy.Sula@AlleghenyCounty.US</a>
Manager	Eunice Stover	412-208-8576	<a href="mailto:Eunice.Stover@AlleghenyCounty.US">Eunice.Stover@AlleghenyCounty.US</a>

Independent Living – Transition Planners and Educational Liaisons			
Manager	Kemberly Stevenson	412-350-3920	<a href="mailto:Kemberly.Stevenson@AlleghenyCounty.US">Kemberly.Stevenson@AlleghenyCounty.US</a>

KIDS IT Specialists			
Manager	Tracy Rohrdanz	412-350-2576	<a href="mailto:Tracy.Rohrdanz@AlleghenyCounty.US">Tracy.Rohrdanz@AlleghenyCounty.US</a>
Supervisor	Maryn Formley	412-812-9185	<a href="mailto:Maryn.Formley@AlleghenyCounty.US">Maryn.Formley@AlleghenyCounty.US</a>
Supervisor	Kelly O'Donnell	412-473-2313	<a href="mailto:Kelly.Odonnell@AlleghenyCounty.US">Kelly.Odonnell@AlleghenyCounty.US</a>

Kinship Navigators			
Sr. Vice President	Tara Skibiell	412-715-9242	<a href="mailto:TaraS@asecondchance-kinship.com">TaraS@asecondchance-kinship.com</a>

Managed Care Liaisons			
Manager	Amy Sula	412-350-5253	<a href="mailto:Amy.Sula@AlleghenyCounty.US">Amy.Sula@AlleghenyCounty.US</a>
Supervisor	Raven Davis	412-350-2440	<a href="mailto:Raven.Davis@AlleghenyCounty.US">Raven.Davis@AlleghenyCounty.US</a>



## Unit Managers (continued)

Multi-System Specialists			
Deputy Director of OID	Brenda Bulkowski	412-436-2804	<a href="mailto:Brenda.Bulkowski@AlleghenyCounty.US">Brenda.Bulkowski@AlleghenyCounty.US</a>
Manager	Kristen DeComo Jacobs	412-323-2110	<a href="mailto:Kristen.DeComoJacobs@AlleghenyCounty.US">Kristen.DeComoJacobs@AlleghenyCounty.US</a>

Paralegals			
Manager	Jill Brant	412-473-1164	<a href="mailto:Jill.Brant@AlleghenyCounty.US">Jill.Brant@AlleghenyCounty.US</a>

Peer Coach Specialists			
Manager	Gregory Phillips	412-350-2823	<a href="mailto:Gregory.Phillips@AlleghenyCounty.US">Gregory.Phillips@AlleghenyCounty.US</a>
Supervisor	Karen Rohaly	412-350-3736	<a href="mailto:Karen.Rohaly@AlleghenyCounty.US">Karen.Rohaly@AlleghenyCounty.US</a>

POWER			
Clinical Director	Leslie Slagel	N/A	<a href="mailto:lslagel@power-recovery.com">lslagel@power-recovery.com</a>
Program Director	Rachel Wagner	412-243-7535 x 1301	<a href="mailto:Labbott@power-recovery.com">Labbott@power-recovery.com</a>
Manager	Amy Sula	412-350-5253	<a href="mailto:Amy.Sula@AlleghenyCounty.US">Amy.Sula@AlleghenyCounty.US</a>

Provider Relations Department			
Manager	Brooke Goulde	412-350-5892	<a href="mailto:Brooke.Goulde@AlleghenyCounty.US">Brooke.Goulde@AlleghenyCounty.US</a>
Supervisor	Bruce Nichols	412-350-3812	<a href="mailto:Bruce.Nichols@AlleghenyCounty.US">Bruce.Nichols@AlleghenyCounty.US</a>
Supervisor	Heather Blair	412-350-5966	<a href="mailto:Heather.Blair@AlleghenyCounty.US">Heather.Blair@AlleghenyCounty.US</a>

Safety, Permanency and Best Practice			
Manager	Zara Carroll	412-350-3838	<a href="mailto:Zara.Carroll@AlleghenyCounty.US">Zara.Carroll@AlleghenyCounty.US</a>
Supervisor	Carrie Sousa	412-350-6760	<a href="mailto:Carrie.Sousa@AlleghenyCounty.US">Carrie.Sousa@AlleghenyCounty.US</a>

Training Department			
Manager	Andrea Rudek	412-473-2205	<a href="mailto:Andrea.Rudek@AlleghenyCounty.US">Andrea.Rudek@AlleghenyCounty.US</a>
Supervisor	Corrie Harold	412-473-2454	<a href="mailto:Corrie.Harold@AlleghenyCounty.US">Corrie.Harold@AlleghenyCounty.US</a>

Urban League			
Supervisor	Lea Etta Rhodes	412-227-4820	<a href="mailto:lrhodes@ulpgh.org">lrhodes@ulpgh.org</a>



## Allegheny Intermediate Unit Education Records Consultant

The main goal of the Education Records Consultant is to improve school stability for children in CYF placements. But Education Records Consultant offers support to CYF Caseworkers to assist them with the educational needs of the students they serve in the following ways:

- Assisting with retrieving education records directly from schools, addressing school enrollment barriers, offering school choice options, and troubleshooting special education and transportation concerns.
- Linking to other educational resources within DHS and linking to school staff within any Allegheny County school districts, cyber/charter schools and alternative education placements
- Assisting with school attendance and truancy alerts through The Focus on Attendance Partnership.
- Working directly with the Caseworker and other CYF providers.
- Participating with the Education Stability Team at CYF to assist with Best Interest Decisions and by transferring records from one school to another if children in care are moving educational placements
- Referral for the Educational Records Consultant is not in KIDS. Caseworkers can call and/or email Alta Moquette directly to request assistance.
- Alta is available to attend CYF Regional Office Staff meetings and arrange Regional Office Hours, if requested.

All Offices
Altagracia Moquette Education Records Consultant Allegheny Intermediate Unit 475 East Waterfront Drive Homestead, PA 15120 P: 412-394-5786 F: 412-394-5915 <a href="mailto:Altagracia.Moquette@aiu3.net">Altagracia.Moquette@aiu3.net</a>



## The Alliance for Infants and Toddlers

The Alliance for Infants & Toddlers – Child Welfare Program has an Early Childhood Liaison (ECL) assigned to each regional office. The Early Childhood Liaison is responsible for completing Ages & Stages Developmental Questionnaires (ASQ screens) for children under age 5 who have been accepted for services and are not already involved with Early Intervention Services or other Developmental Monitoring Programs.

- The Alliance receives an Automatic Alert when a child is accepted for services, however, more information is needed from the caseworker and family to determine whether or not a child should be screened as required or if they are in need of an Early Intervention service referral for further evaluation.
- The ECL can complete 0-3 Early Intervention service referrals. 3-5 Early Intervention service referrals to Project DART or Pittsburgh Public Schools must be completed by the Parent or Caseworker.
  - The ECL is available to attend staffings, conferencing and teaming and provide other developmental support as requested.

<b>Central</b>
Patricia (Pat) Hannan <a href="mailto:phannan@afit.org">phannan@afit.org</a> 412-885-6000 x3148 C: 412-867-8641
<b>East</b>
Noire Lee <a href="mailto:nlee@afit.org">nlee@afit.org</a> 412-885-6000 x3138 C: 412-552-8053
<b>Mon Valley</b>
Lauren Goodson <a href="mailto:lgoodson@afit.org">lgoodson@afit.org</a> 412-885-6000 x3135 C: 412-605-8522
<b>North</b>
Maryam Varamini <a href="mailto:mvaramini@afit.org">mvaramini@afit.org</a> 412-885-6000 x3105 C: 412-352-0080
<b>South</b>
Amy Urbano <a href="mailto:aurbano@afit.org">aurbano@afit.org</a> 412-885-6000 x3153 C: 412-905-9015
<b>Program Manager</b>
Angela Gresseem <a href="mailto:agresseem@afit.org">agresseem@afit.org</a> 412-885-6000 x 3179 C: 412-523-2105



## Behavioral Health Specialists

These professionals are available to offer specialized, professional perspective to inform casework and planning – i.e., provide case-specific expertise on difficult or complex cases from a multi-system perspective.

- **Primary Tasks:**

- They can provide case reviews, review behavioral health documents, such as evaluations, provide an explanation regarding court orders for behavioral health services, advise cases, and suggest resources where appropriate. Review forensic evaluations, referrals and assist with formulation of referral questions and treatment plans.
- They work closely with the entirety of DHS including Office of Behavioral Health and Office of Children, Youth & Families in order to help with the understanding and availability of services and supports provided through the Office of Behavioral Health.
- Consults can be provided during staffings, ITMs, Child Options Meetings, school meetings, teamings, psychiatric/psychological evaluations, etc.
- They do not provide direct service to families. Instead, they provide support/consultation to CYF staff and OBH. The BHS have various responsibilities within the Office of Behavioral Health as well. Please note that the BHS can be brought onto a case by various groups within DHS.

- **Secondary Tasks:**

- Consultation to support requests for forensic evaluations.

Central			
Barbara Thomas Laster	<a href="mailto:Barbara.ThomasLaster@AlleghenyCounty.US">Barbara.ThomasLaster@AlleghenyCounty.US</a>	O: 412-350-6963	C:412-660-1034

East	Call Screening / Intake		
Maritza Daniels	<a href="mailto:Maritza.Daniels@AlleghenyCounty.US">Maritza.Daniels@AlleghenyCounty.US</a>	O: 412-473-6308	C: 412-260-2255

Mon Valley			
Mike Hanawalt	<a href="mailto:Michael.Hanawalt@AlleghenyCounty.US">Michael.Hanawalt@AlleghenyCounty.US</a>	O: 412-664-8907	C: 412-216-0263

North			
Sarah Miedel	<a href="mailto:Sarah.Miedel@AlleghenyCounty.US">Sarah.Miedel@AlleghenyCounty.US</a>	O: 412-323-6491	C: 412-709-1575

Permanency			
Carol Nelson	<a href="mailto:Carol.Nelson@AlleghenyCounty.US">Carol.Nelson@AlleghenyCounty.US</a>	O: 412-473-8551	C: 412-302-0771

South			
Ali Miziniak	<a href="mailto:Allison.Miziniak@AlleghenyCounty.US">Allison.Miziniak@AlleghenyCounty.US</a>	O: 412-488-4034	C: 412-290-8272

Physician Advisor
Dr. Donnesha Slider 412-350-3262 / 412-350-5024 <a href="mailto:Donnesa.Slider@AlleghenyCounty.US">Donnesa.Slider@AlleghenyCounty.US</a> *Office is located in the Human Services Building*



# CHECS Nurse

(Child Health Evaluation Care Coordination Support)

Partnership between OCYF and Children’s Hospital of Pittsburgh’s Child Advocacy Center to provide a support team of nurses co-located in the regional offices to share a range of professional experience including School Nursing, County Health Department Home Visitor and Pediatric Intensive Care Unit.

- CHECs Nurses do not provide treatment, but rather bring the ability to translate and synthesize information for the direct practice staff and families for improved care coordination and decision making.
- Education component for direct practice staff in the form of Lunch & Learns in the regional offices monthly.

Central
Janice Cunningham <a href="mailto:Janice.Cunningham@AlleghenyCounty.US">Janice.Cunningham@AlleghenyCounty.US</a> 412-350-3645

East	Permanency
Vickie McCaskey <a href="mailto:Victoria.McCaskey@AlleghenyCounty.US">Victoria.McCaskey@AlleghenyCounty.US</a> 412-473-3844	

Intake
Kristin Bolen <a href="mailto:Kristin.Bolen@AlleghenyCounty.US">Kristin.Bolen@AlleghenyCounty.US</a> 412-244-3547

Mon Valley
Vacant

North
Lindsey Crevar <a href="mailto:Lindsey.Crevar@AlleghenyCounty.US">Lindsey.Crevar@AlleghenyCounty.US</a> 412-323-8355

South
Bridget Satterfield <a href="mailto:Bridget.Satterfield@AlleghenyCounty.US">Bridget.Satterfield@AlleghenyCounty.US</a> 412-488-8672

Pediatric Consultants and Supervisors	
Dr. Jen Wolford <a href="mailto:Jennifer.Wolford@chp.edu">Jennifer.Wolford@chp.edu</a>	Dr. Addie Eichman <a href="mailto:Addie.Eichman@chp.edu">Addie.Eichman@chp.edu</a>



## CATTS: Common Assessments, Training, and Technical Support

The Common Assessments Team develops and implements strategies designed to enhance meaningful use of assessments and engagement practices at the family, program and system levels, including the utilization of a trauma-informed approach.

- Provide training, certification, and ongoing support for quality implementation of the Common Assessments, and the promotion of collaboration and communication across DHS offices and providers to enhance systems integration.
- The common assessments are communication and planning tools used to direct initial and subsequent conversations between the consumer of DHS services and the staff member responsible for capturing the strengths and needs of that individual/family member.
- Common Assessment was chosen by DHS to help establish an upfront and holistic picture of the family or individual, rather than solely looking at an individual incident or circumstance that brought that family into DHS services.
- The Common Assessments include Child and Adolescent Needs and Strengths Tool (CANS), the Adult Needs and Strengths Tool (ANSA) and the Family Support and Advocacy Tool (FAST).

### Central

Terri Reighard

[Terri.Reighard@AlleghenyCounty.US](mailto:Terri.Reighard@AlleghenyCounty.US)

412-323-2105

### East

Sarah Baker

[Sarah.Baker@AlleghenyCounty.US](mailto:Sarah.Baker@AlleghenyCounty.US)

412-473-4253

### Mon Valley

Michele Kustra

[Michele.Kustra@AlleghenyCounty.US](mailto:Michele.Kustra@AlleghenyCounty.US)

412-473-2211

### North

Miranda Miller

[Miranda.Miller@AlleghenyCounty.US](mailto:Miranda.Miller@AlleghenyCounty.US)

412-323-2106

### South

Heather Boyd

[Heather.Boyd@AlleghenyCounty.US](mailto:Heather.Boyd@AlleghenyCounty.US)

412-323-2103



## Crossover Coordinator

Guided by the Crossover Youth Practice Model, the Crossover Coordinator informs practice for Child Welfare and Juvenile Probation JPO via the established CYPM protocol. This protocol is intended to target enhanced communication, collaboration, and family engagement between the systems, which in turn improves outcomes for the youth served.

Crossover Coordinator
Kate Carrigan Office: 412-350-3763 Cell: 412-298-2168 <a href="mailto:Kate.Carrigan@AlleghenyCounty.US">Kate.Carrigan@AlleghenyCounty.US</a>



## Education Stability Team

The Education Stability Team is dedicated to upholding the standards of Every Student Succeeds Act (ESSA) by completing the Best Interest Determination (BID) for every school-aged student that enters or moves placement.

The Education Stability Team:

- Starts BID emails after receiving an ESSA referral form from caseworkers, casework supervisors, or other key members of the team. ESSA emphasizes dual-agency collaboration between school districts and CYF to make decisions that best serve foster care youth, ensure school stability, and promote school success. The determination must be child-focused, not system focused. During the decision-making process, which should take no longer than 72 hours, students are to attend their school of origin, and not be enrolled in another school or district until a decision is made by the team.
- Arranges school transportation from the placement location to the school of origin. Caseworker staff, placement agencies, foster parents, and other members of the team should not arrange school transportation as the cost of the school transportation must be approved by the Education Stability Team.
- Provides the school with a Placement Letter so that court orders no longer need to be sent to schools.
- Coordinates with designated Foster Care Liaisons in every district to assure the best educational experience for the student in placement. The Education Stability Team functions as a liaison between the schools and the student's team.

### All Offices

Erin Frawley  
Education Stability Supervisor  
901 Pennsylvania Avenue, Suite 5  
Pittsburgh, PA 15233  
[Erin.Frawley@AlleghenyCounty.US](mailto:Erin.Frawley@AlleghenyCounty.US)  
412-430-2960

Richard Mudd  
Education Stability Monitor  
901 Pennsylvania Avenue, Suite 5  
Pittsburgh, PA 15233  
[Richard.Mudd@AlleghenyCounty.us](mailto:Richard.Mudd@AlleghenyCounty.us)  
412-323-3726

Clerical Support Staff

Vacant

[Click here to open the ESSA Referral Form](#)



## Father Engagement Specialists

Father Engagement Specialists are committed to improving father engagement within DHS-OCYF by enhancing the father parent-child relationship by involving fathers in the Conferencing and Teaming process and partnering with the caseworker, father, and community providers.

- Managed by the Family Preservation Manager.
- Provide information and resources to fathers.
- Help identify paternal relatives for possible placement.
- Various other support as deemed necessary depending on individual case needs.
- Make documented attempts to connect with fathers who have not responded to CYF contact.
- Encourage overall involvement with services and the agency.
- Involve fathers in the conferencing and teaming process.

**Central**  
Kadir Gunduz  
[Kadir.Gunduz@AlleghenyCounty.US](mailto:Kadir.Gunduz@AlleghenyCounty.US)  
412-350-2684

**East**  
April Moore  
[April.Moore@AlleghenyCounty.US](mailto:April.Moore@AlleghenyCounty.US)  
412-473-5378

**Intake**  
Vacant

**Mon Valley**  
Vacant

**North**  
Loretta Brown  
[Loretta.Brown@AlleghenyCounty.US](mailto:Loretta.Brown@AlleghenyCounty.US)  
412-323-6475

**South**  
Fred Smith  
[Fred.Smith@AlleghenyCounty.US](mailto:Fred.Smith@AlleghenyCounty.US)  
412-488-8557

**Manager**  
Eunice Stover  
[Eunice.Stover@AlleghenyCounty.US](mailto:Eunice.Stover@AlleghenyCounty.US)  
412-208-8576



## Focus on Attendance Partnership

Focus on Attendance can be used as a Community-Based Attendance Improvement Program by school staff. It is also approved by the Fifth Judicial District as an Adjudication Alternative Program for the Magisterial District Courts. Focus on Attendance facilitates positive communication between systems, provides technical assistance, and offers coordination of services.

The Integrated School Outreach Specialist offers support to CYF caseworkers to assist them with school attendance and truancy-related issues.

- Support includes, but is not limited to, collaborating with all education-focused workers and child-serving systems.
- Collaboration with DHS Resource Specialists regarding truancy citation hearings
- Collaboration with the AIU Education Records Consultant regarding school attendance notifications for students that are adjudicated dependent.
- Offers consultation where school attendance/truancy is a concern.
- Provides educational resources and school staff single point-of-contact information.
- Available to attend CYF Regional Office Staff Meetings and arrange office hours, if requested.

### Integrated School Outreach Specialist

Lindsey Curcio  
Department of Human Services  
475 East Waterfront Drive  
Homestead, PA 15120  
412-495-6160  
[Lindsey.Curcio@AlleghenyCounty.US](mailto:Lindsey.Curcio@AlleghenyCounty.US)

### Program Manager

Carlena Lemon  
Department of Human Services  
One Smithfield Street  
Pittsburgh, PA 15222  
412-350-7118  
[Carlena.Lemon@AlleghenyCounty.US](mailto:Carlena.Lemon@AlleghenyCounty.US)



## Forensic Evaluation

### Project Manager

- Facilitates implementation, management, process improvements, monitoring & evaluation for:
  - Forensic Evaluations
  - Behavioral Interventions to Advance Self-Sufficiency – Next Generation (BIAS-NG: text/flyer intervention study)
  - QIC-DVCW Grant
  - Universal Assessment
  - EPSDTrack

### Forensic Evaluation Intake Coordinator

- Manages the referral process, data collection and tracking, and oversight for psychological and psychiatric forensic evaluations for OCYF & JPO.

#### Forensic Evaluation Intake Coordinator

Katrina Bulger  
One Smithfield Street  
Pittsburgh, PA 15222  
412-225-2451

[Katrina.Bulger@AlleghenyCounty.US](mailto:Katrina.Bulger@AlleghenyCounty.US)

#### Project Manager

Elizabeth Heidenreich  
One Smithfield Street  
Pittsburgh, PA 15222  
412-339-6620

[Elizabeth.Heidenreich@AlleghenyCounty.US](mailto:Elizabeth.Heidenreich@AlleghenyCounty.US)



## High Fidelity Wraparound – Joint Planning Team

Manages the implementation of High-Fidelity Wraparound (HFW) –Joint Planning Team (JPT) in Allegheny County. Partners with Community Care Behavior Health (CCBH) and four other partner agencies HSAO, Family Resources, Allegheny Family Network, and the YSP Unit. Target populations are youth and families with significant behavioral health needs and high users of behavioral health resources.

- Provides Conferencing and Teaming Overview Training-partnering with Mike Gill to provide C&T training to provider agencies as needed /requested.
- Provides training of Youth Mental Health First Aid.
- Provides technical assistance on in-community stabilization, incorporating functional strengths in the planning process to meet self-identified needs. Effective planning for the transition from residential to community.

<b>Systems Integration Specialist</b>
Brenda Bulkowski
<a href="mailto:Brenda.Bulkowski@AlleghenyCounty.US">Brenda.Bulkowski@AlleghenyCounty.US</a>
412-436-2804



## IL Educational Liaisons

The Educational Liaison will work with an IL eligible population of youth, aged 14+, who are/were placed in out-of-home care.

- Evaluate student abilities, interests, and talents to develop academic and career goals.
- Advise students on college majors, admission requirements, financial aid, and technical school options and accompanies youth on DHS-sponsored college tours.
- Assist with the completion of all required forms, i.e., financial aid forms, college, and scholarship applications.
- Maintain ongoing contact with youth to encourage and ensure that educational goals are met, and help students to deal with social, behavioral, and personal problems.
- Provide youth with referrals to other DHS programs.
- Responsible for case documentation in Synergy.

Central	
Kenneth Johnson <a href="mailto:Kenneth.Johnson2@AlleghenyCounty.US">Kenneth.Johnson2@AlleghenyCounty.US</a> 412-689-9159	Jacqueline Garland <a href="mailto:Jacqueline.Garland@AlleghenyCounty.US">Jacqueline.Garland@AlleghenyCounty.US</a> 412-728-5137
East	
Deon Butler <a href="mailto:Deon.Butler@AlleghenyCounty.US">Deon.Butler@AlleghenyCounty.US</a> 412-473-2443	Jamika Hogan <a href="mailto:Jamika.Hogan@AlleghenyCounty.US">Jamika.Hogan@AlleghenyCounty.US</a> 412-473-1111
Mon Valley	
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South	
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Educational Liaison Supervisor	Educational Liaison Supervisor
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Education and Enrichment Manager	Manager
Duane Berry <a href="mailto:Duane.Berry@AlleghenyCounty.US">Duane.Berry@AlleghenyCounty.US</a> 412-654-7887	Kemberly Stevenson <a href="mailto:Kemberly.Stevenson@AlleghenyCounty.US">Kemberly.Stevenson@AlleghenyCounty.US</a> 412-350-3920



## In-Home Navigators

In-Home Navigators are available for consultations regarding community, contracted resources and serve as a liaison between casework staff and service providers.

- Facilitate the placement options process via the utilization of the placement system.
- Enter referrals and assignment of a provider to a referral into KIDS.
- Attend meetings, hearings, home visits as requested to share information regarding services.
- Assist administration in the development and implementation of new services for OCYF consumers.
- Advocacy services for casework staff.

Central
Keith Firestone <a href="mailto:LeoK.Firestone@AlleghenyCounty.US">LeoK.Firestone@AlleghenyCounty.US</a> 412-350-2512

East	Intake	Permanency
Sandy Haluka <a href="mailto:Sandy.Haluka@AlleghenyCounty.US">Sandy.Haluka@AlleghenyCounty.US</a> 412-473-1120 412-298-0290		

Intake (Shelter Coordinators)
Noon to 8:00 pm: Celeste Miller <a href="mailto:Celeste.Miller@AlleghenyCounty.US">Celeste.Miller@AlleghenyCounty.US</a> 412-473-2131
8:30 am to Noon: Carol McIntyre <a href="mailto:Carol.Mcintyre@AlleghenyCounty.US">Carol.Mcintyre@AlleghenyCounty.US</a> 412-323-6100

Mon Valley
Crystal Kostich <a href="mailto:Crystal.Kostich@AlleghenyCounty.US">Crystal.Kostich@AlleghenyCounty.US</a> 412-664-8990

North
Maria DiBuono <a href="mailto:Maria.Dibuono@AlleghenyCounty.US">Maria.Dibuono@AlleghenyCounty.US</a> 412-323-6045

South
Jodie Kress <a href="mailto:Jodie.Kress@AlleghenyCounty.US">Jodie.Kress@AlleghenyCounty.US</a> 412-488-4941

Manager
Eunice Stover <a href="mailto:Eunice.Stover@AlleghenyCounty.US">Eunice.Stover@AlleghenyCounty.US</a> 412-208-8576



## Independent Living - Transition Planners

Receive automatically generated referrals for youth age 14-21 who are in CYF out-of-home placement.

- Collaborate with the youth, assigned caseworker, educational liaison, and other supports to coordinate a youth-driven and youth-focused Transition Plan/Independent Living Plan meeting, which is revisited every year until the youth's planned exit from CYF care, in order to ensure that the youth's goals are met while receiving as much support as possible, leading to a smooth and successful transition into independence and adulthood.
- Transition Planners are also assigned resumption cases for youth who request to return to CYF care after the age of 18, assist with completing referrals to the Foundation for Independence program through Action Housing and other independent living resources and services, and attend court hearings and meetings when needed.
- Transition planners also continue to assess risk and safety on a regular basis; visits to youth count as CYF monthly visit.
- Transition Planners can assist CYF caseworkers with other tasks when available / needed, such as collateral contacts and placement visits.

### Central

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412-225-8204

### East

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### Mon Valley

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412-689-3861

### North

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412-298-2975

### South

Alison Mullinary

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412-728-0139



## Intimate Partner Violence Supports

The IPV specialists, contracted through Women’s Center & Shelter, coach and consult with OCYF caseworkers to identify and engage families experiencing IPV-related risk factors and associated traumas. In addition, the IPV specialists provide a supportive and empowering psycho-educational environment that enable families to identify, create, and maintain protective capacities related to IPV. Services vary based on the family’s needs.

- Client Assistance
  - CYF Mom’s Group
  - Individual IPV services
  - Battering Intervention Program (Women’s Center & Shelter/Men Embracing Nonviolence & Safety Program)
  - Safety strategies and emotional support
- Caseworker Coaching and Consultations
  - Attending Conferencing and Teaming meetings
  - Participating in staffing of individual cases
  - Training of new and veteran caseworkers

Central	East	South
Shvonne Walker	412-930-3238	<a href="mailto:shvonnew@wcpittsburgh.org">shvonnew@wcpittsburgh.org</a>
Tre Skelton	412-327-1438	<a href="mailto:tres@wcpittsburgh.org">tres@wcpittsburgh.org</a>

Mon Valley	North	Intake
Frankie Embrescia	412-334-5881	<a href="mailto:frankiee@wcpittsburgh.org">frankiee@wcpittsburgh.org</a>

<b>Program Manager</b>	Women’s Center & Shelter of Greater Pittsburgh has been a leader in providing safety, shelter, support and guidance to all survivors of domestic violence. Their mission is to advance the safety and wellbeing of survivors of intimate partner violence and prevent and respond to intimate partner violence through social change.
Diane Allen	
Women’s Center & Shelter	
<a href="mailto:dianea@wcpittsburgh.org">dianea@wcpittsburgh.org</a>	
412-687-8017 x 309 412-335-4943	

<b>Program Manager</b>	The Program Manager of Battering Intervention Programs works for the Department of Human Services and oversees the four programs providing BIP services, which include Women’s Center & Shelter, Renewal, PERSAD, and Wesley Family Services. Please contact with any questions regarding BIPs.
Jess Klein	
Battering Intervention Program	
<a href="mailto:Jess.Klein@AlleghenyCounty.US">Jess.Klein@AlleghenyCounty.US</a>	
412-350-2449	

<b>Program Coordinator</b>	The Program Coordinator of Intimate Partner Violence works for the Office of Children, Youth and Families and oversees the Quality Improvement Center’s Domestic Violence in Child Welfare Research and Capacity Building Project. In addition, they are available for programing questions related to IPV.
Dara DeChellis, LSW	
Intimate Partner Violence	
<a href="mailto:Dara.DeChellis@AlleghenyCounty.US">Dara.DeChellis@AlleghenyCounty.US</a>	
412-417-0124	



# KIDS Specialists

The KIDS Specialist assists with any questions or issues with the KIDS data system, conducts training, and provides support for SafeMeasures, as well.

- The KIDS Specialist duties also include the designing of new development for the system.
- If you are having technical difficulties with KIDS, take a screenshot and send it to your assigned KIDS Specialist. Include in the email the referral or case number and if it is about an individual child. Please provide the child's name and client ID, if possible.
- If you have a court/PACFile issue, please make sure you include the docket number.
- If the KIDS Specialist is not available at her assigned office, they can be reached by email.

Central		
Steve Berube	412-350-2875	<a href="mailto:Steve.Berube@AlleghenyCounty.US">Steve.Berube@AlleghenyCounty.US</a>

East		
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Ashley McLean	412-350-3961	<a href="mailto:Ashley.McLean@AlleghenyCounty.US">Ashley.McLean@AlleghenyCounty.US</a>

Call Screening / Intake		
Stevvaie Brown	412-473-2074	<a href="mailto:Stevvaie.Brown@AlleghenyCounty.US">Stevvaie.Brown@AlleghenyCounty.US</a>

Call Screening / Intake	Permanency	
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Mon Valley		
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North		
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South		
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Jail Collaborative		
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Supervisors	
Maryn Formley <a href="mailto:Maryn.Formley@AlleghenyCounty.US">Maryn.Formley@AlleghenyCounty.US</a> 412-350-4261	Kelly O'Donnell <a href="mailto:Kelly.Odonnell@AlleghenyCounty.US">Kelly.Odonnell@AlleghenyCounty.US</a> 412-473-2313



# Kinship Navigators

We want to make placing a child with kin as easy as placing a child into traditional foster care. The Kinship Navigator will do that. The Kinship Navigator should be included in all staffings.

- **Primary Task:**

- Assistance-based:
  - Assist with locating and assessing kinship caregivers for emergency cases.
  - Assist with locating and assessing kinship caregivers for non-emergency cases.
  - Assistance with locating and assessing kinship caregivers for youth in congregate care.
  - Complete home assessments and process clearances for potential kin caregivers.
  - Explain the certification process to potential kinship caregivers.
  - Navigators are available on call to assist with kinship placement needs 24 hours/7 days a week.
- Participatory:
  - Be a part of case staffings.
  - Participate in Congregate Care Strike Force Meetings.
- Administrative:
  - Enter collaterals and Family Finding information into KIDS.

- **Secondary Task:**

- Assistance-based:
  - Answer questions about A Second Chance Inc. or kinship care.
  - Assist with additional family finding at any point in time in the case.
  - Locate an ASCI Emergency Family Respite Home for cases in which a kinship caregiver is not immediately available – can be used for up to 30 days.
- Participatory:
  - Help to delivery starter kits to kinship caregivers.
  - Participate in Conferencing and Teaming Meetings.
  - Attend court hearings to present family finding efforts.

Central			
Beverly Baldwin-Bates	<a href="mailto:beverlyb@asecondchance-kinship.com">beverlyb@asecondchance-kinship.com</a> <a href="mailto:Beverly.Baldwin@AlleghenyCounty.US">Beverly.Baldwin@AlleghenyCounty.US</a>	P: 412-350-2801	C: 412-526-0070

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Intake			
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Mon Valley			
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LaTracesha Goodman	<a href="mailto:latraceshag@asecondchance-kinship.com">latraceshag@asecondchance-kinship.com</a> <a href="mailto:LaTracesha.Goodman@AlleghenyCounty.US">LaTracesha.Goodman@AlleghenyCounty.US</a>	P: 412-664-8900	C: 412-848-1162



## Kinship Navigators (continued)

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Name	Title	Email	Contact Info
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## Magistrate District Judge – DHS Resource Specialist

DHS Resource Specialists, as part of the Integrated Program Services Unit, will be providing coverage to the 46 Magisterial District Courtrooms throughout Allegheny County. The work within these courtrooms will focus on identifying human service resources when needed, as well as training and coaching the Magisterial District Judges (MDJ's) regarding important human service needs they see day-to-day in their courtrooms.

- The MDJ's are responsible for hearing all Summary Criminal Citations for Violation of Compulsory School Attendance (a.k.a Truancy Citations). The Resource Specialists work with the Focus On Attendance Partnership to provide prevention services and supports to students and families and are present for the citation hearings. The goal is to make the citation process less punitive and concentrate on the reasons that students are not attending school. The Resource Specialists will notify the assigned CYF staff of the outcome of truancy citation hearings on any family with an open referral/case.
- Resource Specialists are also present for all Adult Preliminary Criminal Hearings at the MDJ courtrooms to review cases where Intimate Partner Violence is involved. They provide in-person sign up for Battering Intervention Program (BIP) Services. The unit partners with the BIP Providers to track compliance with services and follow up the District Attorney's office and other attorneys. Consultation regarding other human service needs is also a focus during these hearings.

All Offices
Erin Williams Supervisor, DHS Resource Specialists Executive Office, Integrated Programs Services 1 Smithfield Street Pittsburgh, PA 15222 C: 412-657-7840 <a href="mailto:Erin.Williams@AlleghenyCounty.US">Erin.Williams@AlleghenyCounty.US</a>



## Managed Care Liaisons

The Managed Care Liaison can be utilized for questions and concerns regarding health enrollment and health insurance for children in care, support in CYF’s role as Medical Decision Maker (MDM), help obtaining immunization records or Primary Care Physician or medical plan info children, or for support with children who require special medical attention.

• **Primary Task:**

- Provide Health Insurance Information for children in care.
- Support CYF’s role as MDM.
- Support with complex case planning to assure a child’s physical and behavioral health needs.
- Support caseworkers when a child is removed and placed to help ensure physical and mental health needs are addressed.
- Assist with medication crises or emergencies for children in care.
- Assist with necessary referrals to medical and mental health support agencies (i.e. Alliance for Infants, The Children’s Institute-Care Coordination Program, C.A.C.T.I.S Program, etc.).
- Facilitates the process of filling prescriptions at designated CVS pharmacies as needed.
- Narcan Leads in regional offices, assuring the implementation of Naloxone kits and tracking in each regional office.
- Assist with insurance claim denials for children in care.

• **Secondary Task:**

- Assist in completing collateral calls to health care providers to ensure consistency and continuity in medical care for children involved with the agency (ex. Calling PCP or dental offices to verify the last appointment, up to date immunizations, and if the doctor has any concerns).
- Attend team meetings for children and families in which special medical or mental health service planning may be necessary.
- Educate providers and community partners regarding the child welfare health enrollment process.

Central
Bridgett Javid <a href="mailto:Bridgett.Javid@AlleghenyCounty.US">Bridgett.Javid@AlleghenyCounty.US</a> 412-350-2806 412-689-9656

East	Intake	Permanency
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Mon Valley
Joanne Smith <a href="mailto:Joanne.Smith@AlleghenyCounty.US">Joanne.Smith@AlleghenyCounty.US</a> 412-664-8917 412-657-6164



## Managed Care Liaisons (continued)

### North

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412-670-8367

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412-657-7143

### Health Enrollment Coordinator

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412-350-2889

### EPSDT/Billing Coordinator

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412-208-8586

### Health Enrollment Supervisor

Raven Davis

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[Raven.Davis@AlleghenyCounty.US](mailto:Raven.Davis@AlleghenyCounty.US)

412-350-2440



## Multi-System Specialists

Team of subject matter experts who provide administrative technical assistance across program areas. Their focus is on children, youth, families, and individuals whose needs are complex. They are typically active in multiple systems, receiving or in need of services, experiencing significant mental and physical health concerns with complex needs. They are strength-based, solution-focused planners, maximizing all viable resources within the current system, tracking trends and service gaps, and offering recommendations/solutions to administration. They have a diverse background, experience, and knowledge of resources from multiple systems.

- Manage Integration and Teaming Meetings (ITM) process for youth and adult; scheduling, facilitate, follow up with weekly/biweekly phone calls for case updates and planning.
- Join conferencing and teaming meetings providing technical assistance.
- Coordinate RESPOND admission, track progress, and assist with discharge.
- Assist with complex planning. Support providers and DHS staff to assure that all of the services and supports are in place.
- Assist providers and staff around education and navigation of ID Waiver or CYF funding issues with providers. Facilitate conversations with contract monitors, fiscal, DHS resolution team.
- Facilitate Options Meetings.
- Provide technical assistance to Community Care Behavioral Health (CCBH) for youth being discharged from Residential Treatment Facilities (RTF). Participate on disposition planning calls and follow up with youth with no discharge resources.
- Manage admission, participate in teaming meetings, monitor, provide technical assistance for the RESPOND program.
- Serve as subject matter experts on the Multi-System Rapid Response Team.
- Monitor and track multi-system involved youth providing technical assistance and brokering resources as needed across program areas when called upon.
- Assist with difficult to place foster youth, acting as liaison to agencies and DHS staff, fostering positive relationships.
- Facilitating referrals and providing monitoring to the CYF RTF step-down program.
- Track and facilitate specialized, individualized planning and resource development for youth with complex needs, i.e. Pathways Program (2 sites) and Passavant (3 sites) RESPOND.

Multi-System Specialists	
Kristen Hughes Integrated Programs Services 810 River Avenue Pittsburgh, PA 15212 412-323-2109 <a href="mailto:Kristen.Hughes@AlleghenyCounty.US">Kristen.Hughes@AlleghenyCounty.US</a>	Leslie Pruden Integrated Programs Services 810 River Avenue Pittsburgh, PA 15212 412-323-2112 <a href="mailto:Leslie.Pruden@AlleghenyCounty.US">Leslie.Pruden@AlleghenyCounty.US</a>

Manager of Integration and Teaming	Deputy Director
Kristen DeComo Integrated Programs Services 810 River Avenue Pittsburgh, PA 15212 412-323-2110 <a href="mailto:Kristen.DeComoJacobs@AlleghenyCounty.US">Kristen.DeComoJacobs@AlleghenyCounty.US</a>	Brenda Bulkowski Deputy Director Office of Intellectual Disability Allegheny County DHS 412-436-2804 <a href="mailto:Brenda.Bulkowski@AlleghenyCounty.US">Brenda.Bulkowski@AlleghenyCounty.US</a>



## Paralegals

The purpose of the SWAN program is to reduce the length of time children spend in out-of-home care by expediting the legal process. The SWAN LSI paralegals serve an important function at OCYF, as their specialized knowledge of court processes allows them to assist Casework staff with various time-sensitive court-related tasks, including:

- Diligent search
- Establishment of paternity
- Preparing motions and petitions
- Preparing subpoenas
- ICWA (Indian Child Welfare Act)
- Document requests (birth/marriage/death certificates)
- Facilitating pre-hearing conferences and court preparation
- Prepare case record for termination of parental rights (TPR) petitions and contested TPR hearings
- ICPC (Interstate Compacts on the Placement of Children)

Central		
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East		
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## Peer Coaches

A Peer Coach Specialist assists with the education of CYF's Conferencing and Teaming practice by teaching, role modeling, and coaching.

- Train, coach, and facilitate Conferencing and Teaming for caseworkers and supervisors.
- Coach alongside staff in conducting a comprehensive record review, effectively prepping a family for their conference, facilitating an initial conference, working with the family in developing a family plan, and then re-evaluating the plan in a teaming meeting.
- Provide continuous feedback to staff and certify staff as proficient in the Conferencing and Teaming based on observation of the staff's ability to adhere to the fidelity of our practice.
- In addition to proficiency, Coaches can also:
  - ❖ Consult and work alongside staff on complex or difficult cases.
  - ❖ Assist in skill-building i.e. conflict management, engaging difficult clients, etc.
  - ❖ Refresher training for Record Reviews, Preps, and Conferences.
  - ❖ Attend and/or co-facilitate Preps, Conferences, and Teamings.
  - ❖ Assist with case organization.
  - ❖ Assist in bringing together teams/supports for Conferences and Teamings.
  - ❖ Attend pre-placement staffing meetings.
  - ❖ Assist with Conferencing and Teaming in focused areas such as SOGIE, IPV, SUD, etc.

When requested and as available, coaches can:

- ❖ Assist in entering Record Reviews, Preps and Family plans.
- ❖ Attend Conferences and Teaming Meetings to enter plans.

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## POWER

POWER is a provider of a women-centered, trauma-informed holistic approach to Drug and Alcohol Treatment. Our vision is to work collaboratively with caregivers and their families, CYF, treatment providers, the recovering community, community-based health and human service agencies, Courts and other systems, and our subcontracted partners to provide a seamless system of care to those suffering from substance use and co-occurring disorders and their families.

- Drug and alcohol screening and assessment
- Linkage to treatment (Outpatient and Residential)
- Peer recovery support
- Mentoring and recovery support services (support for 12 step participation)
- Providing case consultation, as well as training and education to CYF staff

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Mentor	Vacant		

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## Safety, Permanency and Best Practice Specialists

A Safety, Permanency and Best Practice Specialist mentors staff on implementation of policies, procedures, and standards of practice. They conduct a thorough review of individual cases that are brought to the attention of the Deputy Director or Assistant Deputy Director and outline practice concerns, along with recommendations on ways to enhance practice.

- The Safety, Permanency and Best Practice Specialists work closely with the Clinical Manager and Regional Office Director in identifying various practice trends within the regional offices.
- Based on office trends and practice concerns noted, the Safety, Permanency and Best Practice Specialist makes recommendations to OCYF administration for policy change or enhancement, along with identifying ongoing training needs.

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## Title IV-E

The Federal Foster Care Program helps to provide safe and stable out-of-home care for children until the children are safely returned home, placed permanently with adoptive families or placed in other planned arrangements for permanency. The program is authorized by Title IV-E of the Social Security Act, as amended, and implemented under the Code of Federal Regulations.

- It is an annually appropriated program with specific eligibility requirements and fixed allowable uses of funds.
- Funding is awarded by formula as an open-ended entitlement grant and is contingent upon an approved Title IV-E plan to administer or supervise the administration of the program.
- Funds are available for monthly maintenance payments for the daily care and supervision of eligible children; administrative costs to manage the program; training of staff and foster care providers; recruitment of foster parents and costs related to the design, implementation and operation of a state-wide data collection system.

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## Training

A Training Specialist is assigned to each regional office to develop, provide, and/or facilitate ongoing training to staff within and across the regional offices based on identified or expressed gaps and needs.

- The Training Specialist provides transfer of learning and training booster sessions for new hires, experienced caseworkers, and supervisory and leadership staff on an ongoing and as-needed basis.
- The Training Specialist also assists in analyzing and assessing training and development needs for individuals, units, regional offices, and the Agency and collaborates with regional office leadership and supervisors to support the practice and performance needs of casework staff.

Additionally, a Supervisor Training Specialist is available who works with newly promoted supervisors to support their onboarding to the role, and, is available to assist all supervisors in building knowledge and/or skills around identified supervision needs.

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## Transportation - Client Interaction Specialists (CIS)

The Transportation Unit has over 40 employees and is comprised of client interaction specialists, supervisors, other support staff, and a regional office director. The unit operates 7 days a week and many trips are court-ordered. The goal of the unit is to first and foremost provide excellent transportation service to children in the CYF system. The entire unit is located in the North Regional Office.

- Safety is paramount.
- Client interaction specialists use their personal vehicles to transport children to school, visitations, and other appointments.
- Client interaction specialists often supervise visitations.
- Client interaction specialists document their interactions with the children through case Contact Notes in KIDS.
- Some drafting and overtime are current realities given trip demand and staff work schedules.

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## Urban League

The Urban League of Greater Pittsburgh provides housing counseling to OCYF clients.

- The counseling includes explaining to clients the importance of paying their bills monthly and maintaining a budget. Providing this counseling, hopefully, will prevent a client from being evicted due to the non-payment of rent.
- Urban League pays the first month's rent and security deposit, and back rent is paid by Urban League only if they are helping a client get back into housing.
- Urban League works with Section 8 housing.

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