

Allegheny County Continuum of Care (PA 600)
Performance Management Plan
Quarterly Performance Report

Quarter 4: January 1, 2019 – December 31, 2019

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This report was developed by Allegheny County Department of Human Services staff using Allegheny County Continuum of Care HMIS data. This report is built according to the project, project type, and system level metrics and performance benchmarks set forth by the CoC Analysis and Planning Committee (CoCAPC) in the Performance Management Plan.

All contracted and non-contracted projects that utilize HMIS are represented under their appropriate project types. In compliance with the collaboration of the U.S. Department of Housing and Urban Development (HUD), Family Violence Prevention and Services Act (FVPSA), Office for Victims of Crime (OVC), and Office on Violence Against Women (OVW), Victim Service providers are required to use a comparable database in the place of HMIS. For this reason, this Performance Management Plan does not include performance information on domestic violence programs.

For questions regarding the metrics and calculations, please refer to the PA 600 Performance Management Plan Overview.

Performance is identified throughout the report on a color-coded system.

Figures highlighted in **blue**, denote performance metrics that have no benchmarks associated, frequently referred to as *Information Only*.

Figures highlighted in **green**, denote performance that have met or exceeded the benchmark associated.

Figures highlighted in **red**, denote performance that have not met the benchmark for that metric.

System Level

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	2499
Unduplicated Persons Exited	Information only	2201
Number of First Time Homeless	Information only	94%
Maintain or Increase Income (Adults only)	Information Only	55%
Maintain or Increase Employment (Adults only)	Information Only	17%
Maintain or Increase Non-Cash Benefits (Adults only)	Information Only	56%
Have Health Insurance (Adults and Children)	Information Only	73%
Exits to Permanent Housing Destinations	70%	47%
Exits to or Remain in Permanent Housing (PSH Only)	95%	97%
Length of Time Homeless (Average) <i>*Emergency Shelter & Transitional Housing*</i>	100 days	91
Length of Time Homeless (Median) <i>*Emergency Shelter & Transitional Housing*</i>	50 days	49

Street Outreach

Measure	Benchmark	YTD Performance
Total number of unduplicated persons served	Information only	↑ 910
Total number of unduplicated persons who exited	Information only	↑ 659
Percentage of persons served that have been connected to Allegheny Link for housing assessment	≥ 50%	↑ 48%
Percentage of persons who became housed* within 6 months of exiting street outreach program. <i>*(including shelter, bridge/transitional housing, rapid rehousing, permanent supportive housing, or permanent housing outside of the homeless system)</i>	≥ 50%	↓ 32%
Data Quality - Completeness # of data elements with 25% or less missing data rate	≥ 75%	→ 100%
Data Quality - Timeliness for project entries	≥ 85%	↑ 28%
Data Quality - Timeliness for project exits	≥ 85%	↓ 32%

Street Outreach

Total Number of Unduplicated Persons Served			
Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
<i>Bridge to Mountains</i>	<i>Bridge to Mountains</i>	19	2
<i>Community Human Services</i>	<i>CHS Operation Save-a-Life</i>	44	16
<i>Mercy Life Center</i>	<i>Clinical Street Outreach</i>	550	466
<i>ACDHS</i>	<i>DHS Allegheny Link Field Coordinators</i>	13	11
<i>Familylinks</i>	<i>ESG RHY Street Outreach</i>	41	31
<i>Familylinks</i>	<i>Familylinks RHY Street Outreach</i>	41	31
<i>Mercy Life Center</i>	<i>Mercy ESG Street Outreach</i>	176	92
<i>Mercy Life Center</i>	<i>Mercy PATH Street Outreach</i>	105	49
<i>Community Human Services</i>	<i>PATH Street Outreach</i>	1	no exits
<i>Three Rivers Youth</i>	<i>TRY PATH Street Outreach</i>	7	6

Percentage of persons served that have been connected to the Allegheny Link for assessment		
Organization	Program	Year-to-Date Performance
<i>Bridge to Mountains</i>	<i>Bridge to Mountains</i>	63%
<i>Community Human Services</i>	<i>CHS Operation Save-a-Life</i>	82%
<i>Mercy Life Center</i>	<i>Clinical Street Outreach</i>	35%
<i>ACDHS</i>	<i>DHS Allegheny Link Field Coordinators</i>	92%
<i>Familylinks</i>	<i>ESG RHY Street Outreach</i>	44%
<i>Familylinks</i>	<i>Familylinks RHY Street Outreach</i>	44%
<i>Mercy Life Center</i>	<i>Mercy ESG Street Outreach</i>	69%
<i>Mercy Life Center</i>	<i>Mercy PATH Street Outreach</i>	78%
<i>Community Human Services</i>	<i>PATH Street Outreach</i>	100%
<i>Three Rivers Youth</i>	<i>TRY PATH Street Outreach</i>	29%

Street Outreach

Percentage of persons who became housed* within 6 months of exiting a Street Outreach Program		
Organization	Program	Year-to-Date Performance
<i>Bridge to Mountains</i>	<i>Bridge to Mountains</i>	100%
<i>Community Human Services</i>	<i>CHS Operation Save-a-Life</i>	81%
<i>Mercy Life Center</i>	<i>Clinical Street Outreach</i>	34%
<i>ACDHS</i>	<i>DHS Allegheny Link Field Coordinators</i>	91%
<i>Familylinks</i>	<i>ESG RHY Street Outreach</i>	77%
<i>Familylinks</i>	<i>Familylinks RHY Street Outreach</i>	77%
<i>Mercy Life Center</i>	<i>Mercy ESG Street Outreach</i>	70%
<i>Mercy Life Center</i>	<i>Mercy PATH Street Outreach</i>	92%
<i>Community Human Services</i>	<i>PATH Street Outreach</i>	no exits
<i>Three Rivers Youth</i>	<i>TRY PATH Street Outreach</i>	100%

Emergency Shelter

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	<i>Information only</i>	↑ 2499
Unduplicated Persons Exited	<i>Information only</i>	↑ 2201
Maintain or Increase Income	<i>Information only</i>	↑ 37%
Maintain or Increase Employment	<i>Information only</i>	↑ 12%
Maintain or Increase Non-Cash Benefits	<i>Information only</i>	↓ 51%
Have Health Insurance	<i>Information only</i>	↑ 75%
Exits to Permanent Housing Destinations	≥60%	↑ 38%
Utilization	<i>Information only</i>	→ 73%
Length of Time in Program - Average	≤30	↓ 56
Length of Time in Program - Median	≤30	↑ 21
Data Quality - Completeness # of data elements with 5% or less missing data rate	≥90%	→ 80%
Data Quality - Timeliness for program entries	≥75%	↑ 62%
Data Quality - Timeliness for program exits	≥75%	↑ 53%
Involuntary Terminations	<5%	↑ 4%

Emergency Shelter

Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Auberle	Auberle Family Shelter	86	66
Allegheny Valley Association of Churches	AVAC Shelter	89	80
Bethlehem Haven	Bethlehem Haven Shelter	199	183
Community Human Services	CHS Emergency Shelter	91	65
Community Human Services	CHS Family Shelter	44	17
East End Cooperative Ministries	EECM Emergency Shelter	145	129
Family Promise	Family Promise Emergency Shelter CYF	68	54
Familylinks	Familylinks Emergency Shelter	92	79
Community Human Services	HAP Crisis Beds	46	28
Light of Life	Light of Life Emergency Shelter	408	390
ACTION Housing, Inc.	McKeesport Emergency Shelter	84	59
Goodwill/Northside Common Ministries	Pleasant Valley Shelter	57	29
Veterans Leadership Project	Project Journey for Women	18	11
Salvation Army	Salvation Army Family Caring Center	138	106
Mercy Life Center	SWES	794	794
Shepherds Heart Fellowship	VA Residential Emergency Beds	0	no exits
Womanspace East	Womanspace East Emergency Shelter	350	350

Emergency Shelter

		Maintain or Increase...			
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Children)
<i>Auberle</i>	<i>Auberle Family Shelter</i>	76%	31%	79%	97%
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	69%	8%	65%	89%
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	71%	10%	64%	91%
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	54%	6%	69%	95%
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	100%	33%	100%	100%
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	49%	0%	35%	54%
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	64%	24%	60%	81%
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	53%	30%	16%	84%
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	68%	4%	57%	89%
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	36%	6%	29%	69%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	49%	12%	63%	85%
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	59%	7%	52%	90%
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	78%	22%	44%	100%
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	65%	17%	75%	97%
<i>Mercy Life Center</i>	<i>SWES</i>	13%	3%	51%	60%
<i>Shepherds Heart Fellowship</i>	<i>VA Residential Emergency Beds</i>	no exits	no exits	no exits	no exits
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	73%	18%	73%	95%

Emergency Shelter

Length of Time in Program			
Organization	Program	Year-to-Date Performance	
		Average	Median
<i>Auberle</i>	<i>Auberle Family Shelter</i>	94.0	74.0
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	41.0	28.0
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	38.0	17.0
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	109.0	77.0
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	299.0	223.0
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	64.0	44.0
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	68.0	67.0
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	52.0	35.0
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	176.0	110.0
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	27.0	7.0
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	111.0	83.0
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	200.0	166.0
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	147.0	86.0
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	97.0	78.0
<i>Mercy Life Center</i>	<i>SWES</i>	11.0	4.0
<i>Shepherds Heart Fellowship</i>	<i>VA Residential Emergency Beds</i>	no exits	no exits
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	79.0	65.0

Emergency Shelter

Exits to Permanent Housing Destinations			
Organization	Program	Year-to-Date Performance	
		Exits to Permanent Housing	Involuntary Terminations
<i>Auberle</i>	<i>Auberle Family Shelter</i>	70%	2%
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	68%	3%
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	52%	4%
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	61%	9%
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	100%	0%
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	70%	8%
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	82%	15%
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	84%	0%
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	57%	4%
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	14%	3%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	73%	4%
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	66%	9%
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	55%	0%
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	83%	3%
<i>Mercy Life Center</i>	<i>SWES</i>	11%	0%
<i>Shepherds Heart Fellowship</i>	<i>VA Residential Emergency Beds</i>	no exits	no exits
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	92%	5%

Bridge/Transitional Housing

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	↑ 317
Unduplicated Persons Exited	Information only	↑ 177
Maintain or Increase Income (Adults only)	≥65%	↑ 37%
Maintain or Increase Employment (Adults only)	≥25%	↑ 26%
Maintain or Increase Non-Cash Benefits (Adults only)	≥85%	↓ 57%
Have Health Insurance (Adults and Child)	≥85%	↓ 86%
Exits to Permanent Housing Destinations	≥85%	↑ 63%
Utilization	≥85%	→ 52%
Length of Time in Program (Average Days)	≤270 days	↑ 300
Length of Time in Program (Median Days)	≤270 days	↓ 199.5
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	↓ 80%
Data Quality - Timeliness for program entries	≥85%	↓ 51%
Data Quality - Timeliness for program exits	≥75%	↓ 42%
Involuntary Terminations	<5%	↓ 6%

Bridge/Transitional Housing

Total Number of Unduplicated Persons Served			
Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	24	9
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	29	19
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	12	12
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	47	31
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	9	3
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	29	17
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	2	1
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	3	no exits
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	3	no exits
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	11	10
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	64	24
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	40	28
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	17	10
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	20	10
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	9	5

Bridge/Transitional Housing

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Children)
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	0%	33%	67%	100%
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	58%	21%	47%	68%
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	65%	3%	42%	100%
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	50%	75%	0%	92%
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	33%	0%	67%	100%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	65%	24%	76%	76%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	100%	0%	0%	100%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	no exits	no exits	no exits	no exits
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	no exits	no exits	no exits	no exits
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	90%	20%	40%	100%
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	67%	38%	21%	100%
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	89%	7%	32%	86%
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	20%	0%	10%	10%
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	50%	0%	80%	100%
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	80%	0%	100%	100%

Bridge/Transitional Housing

Length of Time in Program			
Organization	Program	Year-to-Date Performance	
		Average Days	Median Days
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	1036	1187
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	149	89
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	153	117
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	277	239
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	520	375
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	230	209
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	455	455
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	552	585
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	521	495
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	159	157
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	344	303
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	73	56
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	209	168
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	318	325
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	339	215

Bridge/Transitional Housing

Exits to Permanent Housing Destinations		
Organization	Program	Year-to-Date Performance
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	100%
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	58%
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	52%
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	33%
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	67%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	65%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	100%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	no exits
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	no exits
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	80%
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	71%
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	61%
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	70%
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	60%
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	100%

Bridge/Transitional Housing

Involuntary Terminations		
Organization	Program	Year-to-Date Performance
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	0%
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	10%
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	6%
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	0%
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	11%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	14%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	0%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	no exits
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	no exits
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	9%
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	2%
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	8%
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	18%
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	5%
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	0%

Rapid Rehousing

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information Only	↑ 1097
Unduplicated Persons Exited	Information Only	↑ 412
Maintain or Increase Income (Adults only)	≥85%	→ 66%
Maintain or Increase Employment (Adults only)	≥25%	→ 36%
Maintain or Increase Non-Cash Benefits (Adults only)	≥85%	→ 74%
Have Health Insurance (Adults and Child)	≥95%	→ 93%
Exits to Permanent Housing Destinations	≥85%	→ 83%
Utilization	≥85%	→ 93%
Length of Time in Program (Average Days)	≤270 days	→ 433
Length of Time in Program (Median Days)	≤270 days	↓ 410
Time from Enrollment to Move-in Date (Average Days)	≤30 days	↓ 27
Time from Enrollment to Move-in Date (Median Days)	≤30 days	↓ 23
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	→ 87%
Data Quality - Timeliness for program entries	≥90%	↓ 87%
Data Quality - Timeliness for program exits	≥85%	↓ 84%
Involuntary Terminations	<5%	→ 2%

Rapid Rehousing

Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Mercy Life Center	A Step Forward	43	11
Auberle	At Home	21	8
Community Human Services	CHS ESG RRH State	5	no exits
Community Human Services	CHS Rapid Rehousing ESG City	14	1
Community Human Services	CHS Rapid Rehousing ESG County	6	no exits
Veterans Leadership Program	Constitution	44	23
Gaudenzia Erie, Inc.	G-PGH Phase III RRH	29	19
Goodwill SWPA	Good Start 2	60	19
Goodwill SWPA	Good Start RRH	15	2
Goodwill SWPA	Harbor II RRH	68	22
Community Human Services	Housing Solutions Rapid Rehousing	155	69
Community Human Services	Keys to Success RRH	86	22
Mercy Life Center	Mercy - Rapid Rehousing ESG County	43	14
Mercy Life Center	Mercy - Rapid Rehousing ESG City	36	9
Mercy Life Center	MyPlace RRH	123	58
Bethlehem Haven	Personalized Housing Options	28	13
Community Human Services	Rapid Re-Housing Demo	93	12
UPMC Presbyterian Shadyside	Soteria Rapid Re-Housing	47	22
Mercy Life Center	Through the Open Door	17	17
Chartiers Center	Vesta Penn Free	113	43
YWCA	YW Bridges RRH	42	28

Rapid Rehousing

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
Mercy Life Center	A Step Forward	80%	0%	60%	100%
Auberle	At Home	88%	25%	25%	100%
Community Human Services	CHS ESG RRH State	no exits	no exits	no exits	no exits
Community Human Services	CHS Rapid Rehousing ESG City	0%	0%	0%	0%
Community Human Services	CHS Rapid Rehousing ESG County	No exits	no exits	no exits	no exits
Veterans Leadership Program	Constitution	74%	9%	48%	83%
Gaudenzia Erie, Inc.	G-PGH Phase III RRH	67%	17%	75%	100%
Goodwill SWPA	Good Start 2	67%	22%	78%	100%
Goodwill SWPA	Good Start RRH	100%	100%	100%	100%
Goodwill SWPA	Harbor II RRH	71%	10%	62%	82%
Community Human Services	Housing Solutions Rapid Rehousing	57%	10%	48%	93%
Community Human Services	Keys to Success RRH	43%	7%	79%	95%
Mercy Life Center	Mercy - Rapid Rehousing ESG County	50%	0%	50%	100%
Mercy Life Center	Mercy - Rapid Rehousing ESG City	38%	0%	50%	78%
Mercy Life Center	MyPlace RRH	79%	47%	57%	97%
Bethlehem Haven	Personalized Housing Options	38%	15%	54%	69%
Community Human Services	Rapid Re-Housing Demo	67%	67%	67%	83%
UPMC Presbyterian Shadyside	Soteria Rapid Re-Housing	83%	25%	58%	100%
Mercy Life Center	Through the Open Door	76%	12%	71%	100%
Chartiers Center	Vesta Penn Free	63%	10%	83%	100%
YWCA	YW Bridges RRH	64%	27%	55%	82%

Rapid Rehousing

Length of Time in Program			
Organization	Program	Year-to-Date Performance	
		Average	Median
<i>Mercy Life Center</i>	<i>A Step Forward</i>	504	529
<i>Auberle</i>	<i>At Home</i>	289	265
<i>Community Human Services</i>	<i>CHS ESG RRH State</i>	253	259
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG City</i>	123	125
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County</i>	324	363
<i>Veterans Leadership Program</i>	<i>Constitution</i>	278	283
<i>Gaudenzia Erie, Inc.</i>	<i>G-PGH Phase III RRH</i>	596	824
<i>Goodwill SWPA</i>	<i>Good Start 2</i>	365	383
<i>Goodwill SWPA</i>	<i>Good Start RRH</i>	467	426
<i>Goodwill SWPA</i>	<i>Harbor II RRH</i>	353	341
<i>Community Human Services</i>	<i>Housing Solutions Rapid Rehousing</i>	612	641
<i>Community Human Services</i>	<i>Keys to Success RRH</i>	513	612
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG County</i>	191	145
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG City</i>	211	121
<i>Mercy Life Center</i>	<i>MyPlace RRH</i>	324	342
<i>Bethlehem Haven</i>	<i>Personalized Housing Options</i>	580	611
<i>Community Human Services</i>	<i>Rapid Re-Housing Demo</i>	452	540
<i>UPMC Presbyterian Shadyside</i>	<i>Soteria Rapid Re-Housing</i>	688	723
<i>Mercy Life Center</i>	<i>Through the Open Door</i>	637	677
<i>Chartiers Center</i>	<i>Vesta Penn Free</i>	348	342
<i>YWCA</i>	<i>YW Bridges RRH</i>	538	654

Rapid Rehousing

Exits to Permanent Housing Destinations			
Organization	Program	Year-to-Date Performance	
		Exits to Permanent Housing Destinations	Involuntary Terminations
Mercy Life Center	A Step Forward	80%	0%
Auberle	At Home	88%	0%
Community Human Services	CHS ESG RRH State	no exits	0%
Community Human Services	CHS Rapid Rehousing ESG City	0%	0%
Community Human Services	CHS Rapid Rehousing ESG County	no exits	0%
Veterans Leadership Program	Constitution	83%	2%
Gaudenzia Erie, Inc.	G-PGH Phase III RRH	100%	0%
Goodwill SWPA	Good Start 2	100%	0%
Goodwill SWPA	Good Start RRH	100%	0%
Goodwill SWPA	Harbor II RRH	82%	0%
Community Human Services	Housing Solutions Rapid Rehousing	93%	0%
Community Human Services	Keys to Success RRH	95%	2%
Mercy Life Center	Mercy - Rapid Rehousing ESG County	100%	0%
Mercy Life Center	Mercy - Rapid Rehousing ESG City	78%	6%
Mercy Life Center	MyPlace RRH	97%	5%
Bethlehem Haven	Personalized Housing Options	69%	11%
Community Human Services	Rapid Re-Housing Demo	83%	0%
UPMC Presbyterian Shadyside	Soteria Rapid Re-Housing	100%	0%
Mercy Life Center	Through the Open Door	100%	0%
Chartiers Center	Vesta Penn Free	100%	6%
YWCA	YW Bridges RRH	82%	0%

Permanent Supportive Housing

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	→ 2220
Unduplicated Persons Exited	Information only	→ 430
Maintain or Increase Income (Adults only)	≥75%	↓ 88%
Maintain or Increase Employment (Adults only)	≥20%	→ 16%
Maintain or Increase Non-Cash Benefits (Adults only)	≥85%	→ 81%
Have Health Insurance (Adults and Children)	100%	↓ 94%
Exits to Permanent Housing Destinations	Information only	↓ 83%
Exited to or Remained in Permanent Housing	95%	→ 97%
Utilization	≥95%	→ 98%
Time from Enrollment to Move-in Date (Average Days)	≤30 days	↑ 7
Time from Enrollment to Move-in Date (Median Days)	≤30 days	→ 0
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	→ 80%
Data Quality - Timeliness for program entries	≥85%	↓ 87%
Data Quality - Timeliness for program exits	≥85%	↓ 84%
Involuntary Terminations	<5%	↑ 7%

Permanent Supportive Housing

Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Mercy Life Center	A River Home	48	5
ACTION Housing, Inc.	ACTION-Housing SRO in McKeesport (Former YMCA)	51	11
Chartiers Center	Atlas PSH	21	2
Bethlehem Haven	Bethlehem Haven CMI Bridge Housing	12	2
Chartiers Center	Chartiers Chrysalis	37	No exits
Allies for Health and Well Being	Choice I	35	8
Allies for Health and Well Being	Choice II	56	1
Community Human Services	CHS Shelter Plus Care	44	9
Familylinks	Community Housing Program	22	2
Gaudenzia, Inc.	Delores Howze	11	5
East End Cooperative Ministries	EECM WISH Program	31	No exits
East End Cooperative Ministries	Faith Dads House	89	23
Community Human Services	Families United	107	8
UPMC Presbyterian Shadyside	Flex 15	67	1
UPMC Presbyterian Shadyside	Flex 30	156	40
UPMC Presbyterian Shadyside	Flex 50	195	24
UPMC Presbyterian Shadyside	Flex 51	115	15
Mercy Life Center	Generations	10	1
Bethlehem Haven	Haven Homes	18	2
Bethlehem Haven	Haven Housing Dedicated Plus	16	2
Chartiers Center	Hestia Project	114	17
Community Human Services	Home at Last	66	No exits
Mercy Life Center	Home for Good	16	2
Allegheny Valley Association of Churches	Hospitality Homes I	62	7

<i>ACTION Housing, Inc.</i>	<i>Housing Plus II</i>	14	3
<i>Veterans Leadership Program</i>	<i>Independence</i>	24	1
<i>Veterans Leadership Program</i>	<i>Liberty</i>	10	3
<i>Light of Life</i>	<i>Light of Life CMI Housing</i>	7	4
<i>Mercy Life Center</i>	<i>Mercy - Bridging the Gap</i>	21	No exits
<i>Sojourner Moms II</i>	<i>Moms II</i>	72	13
<i>ACTION Housing, Inc.</i>	<i>MyPlace PSH</i>	11	6
<i>Goodwill/Northside Common Ministries</i>	<i>NSCMPERM</i>	11	No exits
<i>UPMC Presbyterian Shadyside</i>	<i>Neighborhood Living Program</i>	116	13
<i>UPMC Presbyterian Shadyside</i>	<i>New Foundations I</i>	85	8
<i>UPMC Presbyterian Shadyside</i>	<i>Next Chapter</i>	18	4
<i>Sojourner Moms II</i>	<i>Open Arms</i>	25	12
<i>Mercy Life Center</i>	<i>Path to New Life</i>	9	No exits
<i>Sojourner Moms II</i>	<i>Sankofa</i>	40	10
<i>Sisters Place</i>	<i>Sisters Place Permanent Housing</i>	82	34
<i>Mercy Life Center</i>	<i>Spectrum I</i>	74	5
<i>Sisters Place</i>	<i>Sunrise Permanent Housing</i>	47	14
<i>Mercy Life Center</i>	<i>Trail Lane II (PSH)</i>	17	1
<i>Veterans Place</i>	<i>VA Low-Demand Safe Haven</i>	9	3
<i>Veterans Leadership Program</i>	<i>Valor</i>	34	6
<i>Veterans Leadership Program</i>	<i>Victory</i>	55	5
<i>Gaudenzia, Inc.</i>	<i>Village Phase I</i>	10	3
<i>Community Human Services</i>	<i>WTSFC Female & WTSFC Male</i>	23	2

Permanent Supportive Housing

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
<i>Mercy Life Center</i>	<i>A River Home</i>	96%	6%	94%	98%
<i>ACTION Housing, Inc.</i>	<i>ACTION-Housing SRO in McKeesport (Former YMCA)</i>	96%	12%	92%	95%
<i>Chartiers Center</i>	<i>Atlas PSH</i>	100%	5%	100%	100%
<i>Bethlehem Haven</i>	<i>Bethlehem Haven CMI Bridge Housing</i>	92%	0%	92%	100%
<i>Chartiers Center</i>	<i>Chartiers Chrysalis</i>	100%	17%	83%	100%
<i>Allies for Health and Well Being</i>	<i>Choice I</i>	67%	8%	96%	100%
<i>Allies for Health and Well Being</i>	<i>Choice II</i>	79%	6%	53%	100%
<i>Community Human Services</i>	<i>CHS Shelter Plus Care</i>	95%	0%	90%	97%
<i>Familylinks</i>	<i>Community Housing Program</i>	80%	7%	60%	90%
<i>Gaudenzia, Inc.</i>	<i>Delores Howze</i>	83%	50%	83%	100%
<i>East End Cooperative Ministries</i>	<i>EECM WISH Program</i>	100%	7%	80%	100%
<i>East End Cooperative Ministries</i>	<i>Faith Dads House</i>	79%	10%	79%	98%
<i>Community Human Services</i>	<i>Families United</i>	88%	12%	56%	97%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 15</i>	93%	4%	78%	92%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 30</i>	85%	8%	76%	99%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 50</i>	72%	7%	72%	100%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 51</i>	91%	6%	86%	97%
<i>Mercy Life Center</i>	<i>Generations</i>	100%	0%	100%	100%
<i>Bethlehem Haven</i>	<i>Haven Homes</i>	94%	6%	83%	88%
<i>Bethlehem Haven</i>	<i>Haven Housing Dedicated Plus</i>	100%	0%	56%	86%
<i>Chartiers Center</i>	<i>Hestia Project</i>	94%	2%	92%	99%
<i>Community Human Services</i>	<i>Home at Last</i>	83%	10%	76%	98%
<i>Mercy Life Center</i>	<i>Home for Good</i>	100%	13%	100%	100%

Allegheny Valley Association of Churches	Hospitality Homes I	77%	13%	70%	100%
ACTION Housing, Inc.	Housing Plus II	93%	14%	64%	91%
Veterans Leadership Program	Independence	100%	6%	59%	91%
Veterans Leadership Program	Liberty	90%	20%	80%	100%
Light of Life	Light of Life CMI Housing	100%	0%	0%	67%
Mercy Life Center	Mercy - Bridging the Gap	95%	5%	100%	100%
Sojourner Moms II	Moms II	89%	19%	74%	100%
ACTION Housing, Inc.	MyPlace PSH	100%	10%	60%	80%
Goodwill/Northside Common Ministries	NSCMPERM	91%	0%	100%	100%
UPMC Presbyterian Shadyside	Neighborhood Living Program	85%	4%	81%	100%
UPMC Presbyterian Shadyside	New Foundations I	71%	5%	76%	100%
UPMC Presbyterian Shadyside	Next Chapter	89%	0%	50%	93%
Sojourner Moms II	Open Arms	100%	0%	100%	100%
Mercy Life Center	Path to New Life	78%	11%	100%	100%
Sojourner Moms II	Sankofa	93%	20%	87%	100%
Sisters Place	Sisters Place Permanent Housing	88%	0%	97%	100%
Mercy Life Center	Spectrum I	93%	1%	97%	100%
Sisters Place	Sunrise Permanent Housing	89%	16%	84%	100%
Mercy Life Center	Trail Lane II (PSH)	100%	0%	94%	94%
Veterans Place	VA Low-Demand Safe Haven	89%	11%	44%	100%
Veterans Leadership Program	Valor	94%	11%	56%	89%
Veterans Leadership Program	Victory	91%	9%	61%	90%
Gaudenzia, Inc.	Village Phase I	50%	10%	80%	100%
Community Human Services	WTSFC Female & WTSFC Male	96%	0%	83%	100%

Permanent Supportive Housing

Permanent Housing				
Organization	Program	Year-to-Date Performance		
		Exits to PH	Remained in or Exited to	Involuntary Terminations
<i>Mercy Life Center</i>	<i>A River Home</i>	20%	92%	2%
<i>ACTION Housing, Inc.</i>	<i>ACTION-Housing SRO in McKeesport (Former YMCA)</i>	91%	98%	0%
<i>Chartiers Center</i>	<i>Atlas PSH</i>	50%	95%	0%
<i>Bethlehem Haven</i>	<i>Bethlehem Haven CMI Bridge Housing</i>	0%	83%	8%
<i>Chartiers Center</i>	<i>Chartiers Chrysalis</i>	no exits	100%	0%
<i>Allies for Health and Well Being</i>	<i>Choice I</i>	60%	94%	6%
<i>Allies for Health and Well Being</i>	<i>Choice II</i>	0%	98%	2%
<i>Community Human Services</i>	<i>CHS Shelter Plus Care</i>	73%	95%	2%
<i>Familylinks</i>	<i>Community Housing Program</i>	100%	100%	0%
<i>Gaudenzia, Inc.</i>	<i>Delores Howze</i>	100%	100%	0%
<i>East End Cooperative Ministries</i>	<i>EECM WISH Program</i>	no exits	100%	0%
<i>East End Cooperative Ministries</i>	<i>Faith Dads House</i>	50%	89%	8%
<i>Community Human Services</i>	<i>Families United</i>	100%	100%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 15</i>	100%	100%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 30</i>	100%	99%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 50</i>	50%	97%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 51</i>	86%	99%	0%
<i>Mercy Life Center</i>	<i>Generations</i>	0%	90%	0%
<i>Bethlehem Haven</i>	<i>Haven Homes</i>	100%	100%	0%
<i>Bethlehem Haven</i>	<i>Haven Housing Dedicated Plus</i>	50%	94%	6%
<i>Chartiers Center</i>	<i>Hestia Project</i>	60%	95%	4%
<i>Community Human Services</i>	<i>Home at Last</i>	no exits	100%	0%
<i>Mercy Life Center</i>	<i>Home for Good</i>	67%	100%	0%
<i>Allegheny Valley Association of Churches</i>	<i>Hospitality Homes I</i>	50%	97%	3%

<i>ACTION Housing, Inc.</i>	<i>Housing Plus II</i>	33%	86%	0%
<i>Veterans Leadership Program</i>	<i>Independence</i>	100%	100%	0%
<i>Veterans Leadership Program</i>	<i>Liberty</i>	100%	100%	0%
<i>Light of Life</i>	<i>Light of Life CMI Housing</i>	50%	71%	0%
<i>Mercy Life Center</i>	<i>Mercy - Bridging the Gap</i>	no exits	100%	0%
<i>Sojourner Moms II</i>	<i>Moms II</i>	100%	100%	0%
<i>ACTION Housing, Inc.</i>	<i>MyPlace PSH</i>	50%	73%	27%
<i>Goodwill/Northside Common Ministries</i>	<i>NSCMPERM</i>	no exits	100%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Neighborhood Living Program</i>	100%	100%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>New Foundations I</i>	100%	99%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Next Chapter</i>	75%	94%	0%
<i>Sojourner Moms II</i>	<i>Open Arms</i>	50%	80%	0%
<i>Mercy Life Center</i>	<i>Path to New Life</i>	no exits	100%	0%
<i>Sojourner Moms II</i>	<i>Sankofa</i>	50%	88%	0%
<i>Sisters Place</i>	<i>Sisters Place Permanent Housing</i>	89%	96%	4%
<i>Mercy Life Center</i>	<i>Spectrum I</i>	43%	97%	0%
<i>Sisters Place</i>	<i>Sunrise Permanent Housing</i>	100%	100%	0%
<i>Mercy Life Center</i>	<i>Trail Lane II (PSH)</i>	100%	100%	0%
<i>Veterans Place</i>	<i>VA Low-Demand Safe Haven</i>	33%	78%	22%
<i>Veterans Leadership Program</i>	<i>Valor</i>	50%	97%	0%
<i>Veterans Leadership Program</i>	<i>Victory</i>	67%	98%	2%
<i>Gaudenzia, Inc.</i>	<i>Village Phase I</i>	100%	100%	0%
<i>Community Human Services</i>	<i>WTSFC Female & WTSFC Male</i>	50%	96%	0%

Rental Assistance and Homeless Prevention

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	↑ 1442
Unduplicated Persons Exited	Information only	→ 1237
Maintain or Increase Income (Adults only)	Information only	↑ 83%
Maintain or Increase Employment (Adults only)	Information only	↑ 45%
Maintain or Increase Non-Cash Benefits (Adults only)	Information only	↑ 59%
Have Health Insurance (Adults and Child)	Information only	↑ 56%
Exits to Permanent Housing Destinations	≥95%	→ 99%
Length of Time in Program (Average Days) - Prevention	Information only	↓ 137
Length of Time in Program (Average Days) - Rental Assistance	≤3 days	→ 39
Data Quality - Completeness # of data elements with 5% or less missing data rate	≥85%	→ 87%
Data Quality - Timeliness for program entries	≥95%	↑ 36%
Data Quality - Timeliness for program exits	≥95%	↓ 71%

Rental Assistance and Homeless Prevention

Total Number of Unduplicated Persons Served			
Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG City</i>	38	31
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG County</i>	41	26
<i>Community Human Services</i>	<i>CHS SSO – HAP</i>	105	105
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG City</i>	17	15
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG County</i>	34	22
<i>Community Human Services</i>	<i>Shallow Rent</i>	201	201
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Prevention</i>	646	604
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Rental Assistance</i>	62	49
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Prevention</i>	168	162
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Rental Assistance</i>	23	22

Rental Assistance and Homeless Prevention

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG City</i>	75%	25%	58%	100%
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG County</i>	100%	40%	70%	96%
<i>Community Human Services</i>	<i>CHS SSO - HAP</i>	87%	42%	76%	92%
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG City</i>	36%	9%	9%	93%
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG County</i>	50%	17%	33%	100%
<i>Community Human Services</i>	<i>Shallow Rent</i>	82%	57%	72%	100%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Prevention</i>	85%	53%	54%	24%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Rental Assistance</i>	100%	53%	47%	20%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Prevention</i>	83%	31%	61%	79%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Rental Assistance</i>	95%	36%	55%	91%

Rental Assistance and Homeless Prevention

Exits to Permanent Housing Destinations		
Organization	Program	Year-to-Date Performance
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG City</i>	100%
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG County</i>	100%
<i>Community Human Services</i>	<i>CHS SSO - HAP</i>	93%
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG City</i>	100%
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG County</i>	90%
<i>Community Human Services</i>	<i>Shallow Rent</i>	93%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Prevention</i>	100%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Rental Assistance</i>	100%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Prevention</i>	100%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Rental Assistance</i>	100%