

Allegheny County Continuum of Care (PA 600)  
Performance Management Plan  
**Quarterly Performance Report**

*Quarter 3: January 1, 2019 – September 30, 2019*

*Run Date: 10/7/2019*

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This report was developed by Allegheny County Department of Human Services staff using Allegheny County Continuum of Care HMIS data. This report is built according to the project, project type, and system level metrics and performance benchmarks set forth by the CoC Analysis and Planning Committee (CoCAPC) in the Performance Management Plan.

All contracted and non-contracted projects that utilize HMIS are represented under their appropriate project types. In compliance with the collaboration of the U.S. Department of Housing and Urban Development (HUD), Family Violence Prevention and Services Act (FVPSA), Office for Victims of Crime (OVC), and Office on Violence Against Women (OVW), Victim Service providers are required to use a comparable database in the place of HMIS. For this reason, this Performance Management Plan does not include performance information on domestic violence programs.

For questions regarding the metrics and calculations, please refer to the PA 600 Performance Management Plan Overview.

Performance is identified throughout the report on a color-coded system.

Figures highlighted in **blue**, denote performance metrics that have no benchmarks associated, frequently referred to as *Information Only*.

Figures highlighted in **green**, denote performance that have met or exceeded the benchmark associated.

Figures highlighted in **red**, denote performance that have not met the benchmark for that metric.

## Street Outreach

Measure	Benchmark	YTD Performance
Total number of unduplicated persons served	<i>Information only</i>	↑ 850
Total number of unduplicated persons who exited	<i>Information only</i>	↑ 619
Percentage of persons served that have been connected to Allegheny Link for housing assessment	≥ 50%	→ 42%
Percentage of persons who became housed* within 6 months of exiting street outreach program. <i>*(including shelter, bridge/transitional housing, rapid rehousing, permanent supportive housing, or permanent housing outside of the homeless system)</i>	≥ 50%	↑ 33%
Data Quality - Completeness # of data elements with 25% or less missing data rate	≥ 75%	→ 100%
Data Quality - Timeliness for project entries	≥ 85%	↓ 27%
Data Quality - Timeliness for project exits	≥ 85%	↑ 50%

## Street Outreach

### Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Bridge to Mountains	Bridge to Mountains	19	2
Community Human Services	CHS Operation Save-a-Life	44	16
Mercy Life Center	Clinical Street Outreach	515	436
ACDHS	DHS Allegheny Link Field Coordinators	10	8
Familylinks	ESG RHY Street Outreach	34	25
Familylinks	Familylinks RHY Street Outreach	34	25
Mercy Life Center	Mercy ESG Street Outreach	170	90
Mercy Life Center	Mercy PATH Street Outreach	94	49
Community Human Services	PATH Street Outreach	1	0
Three Rivers Youth	TRY PATH Street Outreach	7	6

### Percentage of persons served that have been connected to the Allegheny Link for assessment

Organization	Program	Year-to-Date Performance
Bridge to Mountains	Bridge to Mountains	63%
Community Human Services	CHS Operation Save-a-Life	82%
Mercy Life Center	Clinical Street Outreach	35%
ACDHS	DHS Allegheny Link Field Coordinators	90%
Familylinks	ESG RHY Street Outreach	40%
Familylinks	Familylinks RHY Street Outreach	40%
Mercy Life Center	Mercy ESG Street Outreach	69%
Mercy Life Center	Mercy PATH Street Outreach	75%
Community Human Services	PATH Street Outreach	100%
Three Rivers Youth	TRY PATH Street Outreach	29%

## Street Outreach

<b>Percentage of persons who became housed* within 6 months of exiting a Street Outreach Program</b>		
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>
<i>Bridge to Mountains</i>	<i>Bridge to Mountains</i>	<b>100%</b>
<i>Community Human Services</i>	<i>CHS Operation Save-a-Life</i>	<b>81%</b>
<i>Mercy Life Center</i>	<i>Clinical Street Outreach</i>	<b>37%</b>
<i>ACDHS</i>	<i>DHS Allegheny Link Field Coordinators</i>	<b>88%</b>
<i>Familylinks</i>	<i>ESG RHY Street Outreach</i>	<b>76%</b>
<i>Familylinks</i>	<i>Familylinks RHY Street Outreach</i>	<b>76%</b>
<i>Mercy Life Center</i>	<i>Mercy ESG Street Outreach</i>	<b>71%</b>
<i>Mercy Life Center</i>	<i>Mercy PATH Street Outreach</i>	<b>92%</b>
<i>Community Human Services</i>	<i>PATH Street Outreach</i>	<b>no exits</b>
<i>Three Rivers Youth</i>	<i>TRY PATH Street Outreach</i>	<b>100%</b>

# Emergency Shelter

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	<i>Information only</i>	→ 1863
Unduplicated Persons Exited	<i>Information only</i>	→ 1579
Maintain or Increase Income	<i>Information only</i>	↓ 33%
Maintain or Increase Employment	<i>Information only</i>	↓ 11%
Maintain or Increase Non-Cash Benefits	<i>Information only</i>	↑ 52%
Have Health Insurance	<i>Information only</i>	↓ 73%
Exits to Permanent Housing Destinations	≥60%	↓ 30%
Utilization	<i>Information only</i>	↓ 73%
Length of Time in Program - Average	≤30	↓ 60
Length of Time in Program - Median	≤30	↓ 18
Data Quality - Completeness # of data elements with 5% or less missing data rate	≥90%	↓ 80%
Data Quality - Timeliness for program entries	≥75%	↓ 53%
Data Quality - Timeliness for program exits	≥75%	↓ 40%
Involuntary Terminations	<5%	↓ 3%

## Emergency Shelter

### Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Auberle	Auberle Family Shelter	58	45
Allegheny Valley Association of Churches	AVAC Shelter	38	28
Bethlehem Haven	Bethlehem Haven Shelter	121	97
Community Human Services	CHS Emergency Shelter	63	38
Community Human Services	CHS Family Shelter	44	10
East End Cooperative Ministries	EECM Emergency Shelter	95	74
East End Cooperative Ministries	EECM ORR Center	3	2
Family Promise	Family Promise Emergency Shelter CYF	51	38
Familylinks	Familylinks Emergency Shelter	52	42
Community Human Services	HAP Crisis Beds	34	19
Light of Life	Light of Life Emergency Shelter	272	243
ACTION Housing, Inc.	McKeesport Emergency Shelter	59	35
Goodwill/Northside Common Ministries	Pleasant Valley Shelter	49	21
Veterans Leadership Project	Project Journey for Women	9	4
Salvation Army	Salvation Army Family Caring Center	86	54
Mercy Life Center	SWES	794	794
Shepherds Heart Fellowship	VA Residential Emergency Beds	1	0
Womanspace East	Womanspace East Emergency Shelter	204	144

## Emergency Shelter

		<b>Maintain or Increase...</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Children)
<i>Auberle</i>	<i>Auberle Family Shelter</i>	<b>71%</b>	<b>33%</b>	<b>81%</b>	<b>96%</b>
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	<b>64%</b>	<b>0%</b>	<b>45%</b>	<b>82%</b>
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	<b>72%</b>	<b>11%</b>	<b>64%</b>	<b>92%</b>
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	<b>61%</b>	<b>8%</b>	<b>63%</b>	<b>95%</b>
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	<b>100%</b>	<b>50%</b>	<b>100%</b>	<b>100%</b>
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	<b>57%</b>	<b>19%</b>	<b>45%</b>	<b>69%</b>
<i>East End Cooperative Ministries</i>	<i>EECM ORR Center</i>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	<b>67%</b>	<b>28%</b>	<b>67%</b>	<b>87%</b>
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	<b>55%</b>	<b>31%</b>	<b>19%</b>	<b>83%</b>
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	<b>79%</b>	<b>5%</b>	<b>53%</b>	<b>89%</b>
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	<b>34%</b>	<b>7%</b>	<b>31%</b>	<b>69%</b>
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	<b>60%</b>	<b>11%</b>	<b>71%</b>	<b>91%</b>
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	<b>62%</b>	<b>10%</b>	<b>57%</b>	<b>90%</b>
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	<b>100%</b>	<b>50%</b>	<b>25%</b>	<b>100%</b>
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	<b>54%</b>	<b>15%</b>	<b>73%</b>	<b>96%</b>
<i>Mercy Life Center</i>	<i>SWES</i>	<b>13%</b>	<b>3%</b>	<b>51%</b>	<b>60%</b>
<i>Shepherds Heart Fellowship</i>	<i>VA Residential Emergency Beds</i>	<b>no exits</b>	<b>no exits</b>	<b>no exits</b>	<b>no exits</b>
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	<b>67%</b>	<b>17%</b>	<b>72%</b>	<b>92%</b>

## Emergency Shelter

<b>Length of Time in Program</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>	
		Average	Median
<i>Auberle</i>	<i>Auberle Family Shelter</i>	<b>97.3</b>	<b>97.0</b>
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	<b>75.7</b>	<b>86.0</b>
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	<b>48.4</b>	<b>16.0</b>
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	<b>128.2</b>	<b>111.0</b>
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	<b>248.3</b>	<b>210.0</b>
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	<b>80.9</b>	<b>66.0</b>
<i>East End Cooperative Ministries</i>	<i>EECM ORR Center</i>	<b>71.3</b>	<b>56.0</b>
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	<b>65.7</b>	<b>65.0</b>
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	<b>58.8</b>	<b>37.0</b>
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	<b>188.9</b>	<b>125.5</b>
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	<b>34.7</b>	<b>7.0</b>
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	<b>121.7</b>	<b>104.0</b>
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	<b>190.5</b>	<b>168.0</b>
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	<b>196.0</b>	<b>122.0</b>
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	<b>127.3</b>	<b>125.0</b>
<i>Mercy Life Center</i>	<i>SWES</i>	<b>10.6</b>	<b>4.0</b>
<i>Shepherds Heart Fellowship</i>	<i>VA Residential Emergency Beds</i>	<b>502.0</b>	<b>502.0</b>
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	<b>100.7</b>	<b>105.0</b>

## Emergency Shelter

<b>Exits to Permanent Housing Destinations</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>	
		Exits to Permanent Housing	Involuntary Terminations
<i>Auberle</i>	<i>Auberle Family Shelter</i>	<b>67%</b>	<b>3%</b>
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	<b>57%</b>	<b>0%</b>
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	<b>59%</b>	<b>4%</b>
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	<b>76%</b>	<b>3%</b>
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	<b>100%</b>	<b>0%</b>
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	<b>48%</b>	<b>6%</b>
<i>East End Cooperative Ministries</i>	<i>EECM ORR Center</i>	<b>0%</b>	<b>0%</b>
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	<b>83%</b>	<b>14%</b>
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	<b>73%</b>	<b>0%</b>
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	<b>81%</b>	<b>6%</b>
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	<b>14%</b>	<b>3%</b>
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	<b>74%</b>	<b>2%</b>
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	<b>69%</b>	<b>10%</b>
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	<b>50%</b>	<b>0%</b>
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	<b>84%</b>	<b>5%</b>
<i>Mercy Life Center</i>	<i>SWES</i>	<b>11%</b>	<b>0%</b>
<i>Shepherds Heart Fellowship</i>	<i>VA Residential Emergency Beds</i>	<b>no exits</b>	<b>0%</b>
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	<b>91%</b>	<b>7%</b>

# Bridge/Transitional Housing

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	<i>Information only</i>	→ 183
Unduplicated Persons Exited	<i>Information only</i>	→ 80
Maintain or Increase Income (Adults only)	≥65%	↓ 33%
Maintain or Increase Employment (Adults only)	≥25%	→ 19%
Maintain or Increase Non-Cash Benefits (Adults only)	≥85%	↓ 70%
Have Health Insurance (Adults and Child)	≥85%	↓ 88%
Exits to Permanent Housing Destinations	≥85%	↑ 60%
Utilization	≥85%	↑ 52%
Length of Time in Program (Average Days)	≤270 days	↓ 272
Length of Time in Program (Median Days)	≤270 days	↓ 359
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	↑ 87%
Data Quality - Timeliness for program entries	≥85%	↓ 64%
Data Quality - Timeliness for program exits	≥75%	↓ 44%
Involuntary Terminations	<5%	↓ 9%

## Bridge/Transitional Housing

<b>Total Number of Unduplicated Persons Served</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>	
		Unduplicated Persons Served	Unduplicated Persons Exited
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	<b>24</b>	<b>0</b>
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	<b>17</b>	<b>10</b>
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	<b>10</b>	<b>3</b>
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	<b>30</b>	<b>19</b>
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	<b>9</b>	<b>3</b>
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	<b>22</b>	<b>8</b>
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	<b>12</b>	<b>8</b>
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>		
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>		
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>		
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	<b>20</b>	<b>1</b>
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	<b>21</b>	<b>15</b>
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	<b>13</b>	<b>5</b>
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	<b>14</b>	<b>7</b>
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	<b>7</b>	<b>2</b>

## Bridge/Transitional Housing

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Children)
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	no exits	no exits	no exits	no exits
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	80%	30%	60%	80%
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	67%	100%	0%	100%
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	68%	0%	47%	100%
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	33%	0%	67%	100%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	50%	13%	88%	88%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	63%	13%	50%	100%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	0%	0%	0%	100%
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>				
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>				
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>				
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	87%	13%	40%	80%
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	0%	0%	20%	20%
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	57%	0%	86%	100%
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	100%	0%	100%	100%

## Bridge/Transitional Housing

<b>Length of Time in Program</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>	
		Average Days	Median Days
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	<b>1001</b>	<b>1095</b>
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	<b>202</b>	<b>166</b>
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	<b>319</b>	<b>270</b>
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	<b>178</b>	<b>145</b>
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	<b>459</b>	<b>283</b>
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	<b>259</b>	<b>248</b>
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	<b>216</b>	<b>199</b>
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	<b>468</b>	<b>403</b>
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>		
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>		
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>		
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	<b>73</b>	<b>59</b>
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	<b>226</b>	<b>189</b>
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	<b>387</b>	<b>330</b>
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	<b>410</b>	<b>358</b>

## Bridge/Transitional Housing

<b>Exits to Permanent Housing Destinations</b>		
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	<b>no exits</b>
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	<b>40%</b>
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	<b>100%</b>
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	<b>50%</b>
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	<b>67%</b>
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	<b>50%</b>
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	<b>75%</b>
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	<b>100%</b>
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	<b>64%</b>
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	<b>80%</b>
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	<b>57%</b>
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	<b>100%</b>

## Bridge/Transitional Housing

	<b>Involuntary Terminations</b>	
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge</i>	<b>no exits</b>
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing</i>	<b>6%</b>
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	<b>0%</b>
<i>Familylinks</i>	<i>Familylinks RHY Transitional Living Program</i>	<b>0%</b>
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing</i>	<b>11%</b>
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	<b>14%</b>
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	<b>8%</b>
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	<b>0%</b>
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	<b>0%</b>
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	<b>0%</b>
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	<b>7%</b>
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	<b>0%</b>

# Rapid Rehousing

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information Only	→ 915
Unduplicated Persons Exited	Information Only	→ 200
Maintain or Increase Income (Adults only)	≥85%	↑ 61%
Maintain or Increase Employment (Adults only)	≥25%	↑ 31%
Maintain or Increase Non-Cash Benefits (Adults only)	≥85%	↑ 68%
Have Health Insurance (Adults and Child)	≥95%	→ 92%
Exits to Permanent Housing Destinations	≥85%	↑ 80%
Utilization	≥85%	↑ 93%
Length of Time in Program (Average Days)	≤270 days	↑ 433
Length of Time in Program (Median Days)	≤270 days	↑ 453.7
Time from Enrollment to Move-in Date (Average Days)	≤30 days	↑ 30
Time from Enrollment to Move-in Date (Median Days)	≤30 days	↑ 26
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	↑ 80%
Data Quality - Timeliness for program entries	≥90%	↑ 90%
Data Quality - Timeliness for program exits	≥85%	→ 86%
Involuntary Terminations	<5%	↓ 2%

## Rapid Rehousing

<b>Total Number of Unduplicated Persons Served</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>	
		Unduplicated Persons Served	Unduplicated Persons Exited
<i>Mercy Life Center</i>	<i>A Step Forward</i>	<b>42</b>	<b>3</b>
<i>Auberle</i>	<i>At Home</i>	<b>12</b>	<b>2</b>
<i>Community Human Services</i>	<i>CHS ESG RRH State</i>	<b>5</b>	<b>no exits</b>
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG City</i>	<b>3</b>	<b>no exits</b>
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County</i>	<b>5</b>	<b>no exits</b>
<i>Veterans Leadership Program</i>	<i>Constitution</i>	<b>39</b>	<b>14</b>
<i>Gaudenzia Erie, Inc.</i>	<i>G-PGH Phase III RRH</i>	<b>20</b>	<b>3</b>
<i>Goodwill SWPA</i>	<i>Good Start 2</i>	<b>54</b>	<b>13</b>
<i>Goodwill SWPA</i>	<i>Good Start RRH</i>	<b>15</b>	<b>2</b>
<i>Goodwill SWPA</i>	<i>Harbor II RRH</i>	<b>59</b>	<b>13</b>
<i>Community Human Services</i>	<i>Housing Solutions Rapid Rehousing</i>	<b>151</b>	<b>35</b>
<i>Community Human Services</i>	<i>Keys to Success RRH</i>	<b>74</b>	<b>12</b>
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG County</i>	<b>17</b>	<b>11</b>
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG City</i>	<b>16</b>	<b>6</b>
<i>Mercy Life Center</i>	<i>MyPlace RRH</i>	<b>101</b>	<b>24</b>
<i>Bethlehem Haven</i>	<i>Personalized Housing Options</i>	<b>26</b>	<b>6</b>
<i>Community Human Services</i>	<i>Rapid Re-Housing Demo</i>	<b>80</b>	<b>5</b>
<i>UPMC Presbyterian Shadyside</i>	<i>Soteria Rapid Re-Housing</i>	<b>45</b>	<b>15</b>
<i>Mercy Life Center</i>	<i>Through the Open Door</i>	<b>17</b>	<b>5</b>
<i>Chartiers Center</i>	<i>Vesta Penn Free</i>	<b>95</b>	<b>20</b>
<i>YWCA</i>	<i>YW Bridges RRH</i>	<b>39</b>	<b>11</b>

## Rapid Rehousing

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
Mercy Life Center	A Step Forward	100%	0%	100%	100%
Auberle	At Home	100%	0%	0%	100%
Community Human Services	CHS ESG RRH State	no exits	no exits	no exits	no exits
Community Human Services	CHS Rapid Rehousing ESG City	no exits	no exits	no exits	no exits
Community Human Services	CHS Rapid Rehousing ESG County	no exits	no exits	no exits	no exits
Veterans Leadership Program	Constitution	43%	7%	43%	86%
Gaudenzia Erie, Inc.	G-PGH Phase III RRH	100%	0%	100%	100%
Goodwill SWPA	Good Start 2	71%	14%	71%	100%
Goodwill SWPA	Good Start RRH	100%	100%	100%	100%
Goodwill SWPA	Harbor II RRH	69%	15%	69%	85%
Community Human Services	Housing Solutions Rapid Rehousing	42%	0%	42%	86%
Community Human Services	Keys to Success RRH	75%	13%	75%	92%
Mercy Life Center	Mercy - Rapid Rehousing ESG County	56%	0%	56%	100%
Mercy Life Center	Mercy - Rapid Rehousing ESG City	50%	0%	50%	67%
Mercy Life Center	MyPlace RRH	55%	68%	55%	100%
Bethlehem Haven	Personalized Housing Options	50%	17%	50%	100%
Community Human Services	Rapid Re-Housing Demo	100%	100%	100%	100%
UPMC Presbyterian Shadyside	Soteria Rapid Re-Housing	56%	11%	56%	100%
Mercy Life Center	Through the Open Door	20%	0%	20%	100%
Chartiers Center	Vesta Penn Free	70%	10%	70%	100%
YWCA	YW Bridges RRH	40%	20%	40%	64%

## Rapid Rehousing

<b>Length of Time in Program</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>	
		Average	Median
<i>Mercy Life Center</i>	<i>A Step Forward</i>	<b>460.5</b>	<b>440.0</b>
<i>Auberle</i>	<i>At Home</i>	<b>398.3</b>	<b>374.5</b>
<i>Community Human Services</i>	<i>CHS ESG RRH State</i>	<b>161.4</b>	<b>167.0</b>
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG City</i>	<b>151.0</b>	<b>152.00</b>
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County</i>	<b>279.2</b>	<b>354.0</b>
<i>Veterans Leadership Program</i>	<i>Constitution</i>	<b>268.1</b>	<b>255.0</b>
<i>Gaudenzia Erie, Inc.</i>	<i>G-PGH Phase III RRH</i>	<b>852.6</b>	<b>919.5</b>
<i>Goodwill SWPA</i>	<i>Good Start 2</i>	<b>337.2</b>	<b>315.0</b>
<i>Goodwill SWPA</i>	<i>Good Start RRH</i>	<b>387.3</b>	<b>334.0</b>
<i>Goodwill SWPA</i>	<i>Harbor II RRH</i>	<b>338.0</b>	<b>320.0</b>
<i>Community Human Services</i>	<i>Housing Solutions Rapid Rehousing</i>	<b>593.2</b>	<b>574.0</b>
<i>Community Human Services</i>	<i>Keys to Success RRH</i>	<b>504.1</b>	<b>544.0</b>
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG County</i>	<b>266.2</b>	<b>297.0</b>
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG City</i>	<b>292.1</b>	<b>296.0</b>
<i>Mercy Life Center</i>	<i>MyPlace RRH</i>	<b>338.4</b>	<b>346.0</b>
<i>Bethlehem Haven</i>	<i>Personalized Housing Options</i>	<b>576.1</b>	<b>549.5</b>
<i>Community Human Services</i>	<i>Rapid Re-Housing Demo</i>	<b>435.8</b>	<b>475.0</b>
<i>UPMC Presbyterian Shadyside</i>	<i>Soteria Rapid Re-Housing</i>	<b>671.0</b>	<b>714.0</b>
<i>Mercy Life Center</i>	<i>Through the Open Door</i>	<b>641.5</b>	<b>677.0</b>
<i>Chartiers Center</i>	<i>Vesta Penn Free</i>	<b>351.8</b>	<b>331.0</b>
<i>YWCA</i>	<i>YW Bridges RRH</i>	<b>560.6</b>	<b>654.0</b>

## Rapid Rehousing

<b>Exits to Permanent Housing Destinations</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>	
		Exits to Permanent Housing Destinations	Involuntary Terminations
<i>Mercy Life Center</i>	<i>A Step Forward</i>	<b>100%</b>	<b>0%</b>
<i>Auberle</i>	<i>At Home</i>	<b>100%</b>	<b>0%</b>
<i>Community Human Services</i>	<i>CHS ESG RRH State</i>	<b>no exits</b>	<b>No exits</b>
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG City</i>	<b>no exits</b>	<b>No exits</b>
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County</i>	<b>no exits</b>	<b>No exits</b>
<i>Veterans Leadership Program</i>	<i>Constitution</i>	<b>90%</b>	<b>3%</b>
<i>Gaudenzia Erie, Inc.</i>	<i>G-PGH Phase III RRH</i>	<b>100%</b>	<b>0%</b>
<i>Goodwill SWPA</i>	<i>Good Start 2</i>	<b>100%</b>	<b>0%</b>
<i>Goodwill SWPA</i>	<i>Good Start RRH</i>	<b>100%</b>	<b>0%</b>
<i>Goodwill SWPA</i>	<i>Harbor II RRH</i>	<b>67%</b>	<b>0%</b>
<i>Community Human Services</i>	<i>Housing Solutions Rapid Rehousing</i>	<b>100%</b>	<b>0%</b>
<i>Community Human Services</i>	<i>Keys to Success RRH</i>	<b>57%</b>	<b>3%</b>
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG County</i>	<b>75%</b>	<b>0%</b>
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG City</i>	<b>40%</b>	<b>13%</b>
<i>Mercy Life Center</i>	<i>MyPlace RRH</i>	<b>77%</b>	<b>3%</b>
<i>Bethlehem Haven</i>	<i>Personalized Housing Options</i>	<b>67%</b>	<b>8%</b>
<i>Community Human Services</i>	<i>Rapid Re-Housing Demo</i>	<b>100%</b>	<b>0%</b>
<i>UPMC Presbyterian Shadyside</i>	<i>Soteria Rapid Re-Housing</i>	<b>83%</b>	<b>0%</b>
<i>Mercy Life Center</i>	<i>Through the Open Door</i>	<b>100%</b>	<b>0%</b>
<i>Chartiers Center</i>	<i>Vesta Penn Free</i>	<b>78%</b>	<b>7%</b>
<i>YWCA</i>	<i>YW Bridges RRH</i>	<b>100%</b>	<b>0%</b>

# Permanent Supportive Housing

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	→ 2204
Unduplicated Persons Exited	Information only	→ 398
Maintain or Increase Income (Adults only)	≥75%	↑ 89%
Maintain or Increase Employment (Adults only)	≥20%	→ 16%
Maintain or Increase Non-Cash Benefits (Adults only)	≥85%	↑ 81%
Have Health Insurance (Adults and Children)	100%	↑ 95%
Exits to Permanent Housing Destinations	Information only	↑ 85%
Exited to or Remained in Permanent Housing	95%	↓ 97%
Utilization	≥95%	↑ 98%
Time from Enrollment to Move-in Date (Average Days)	≤30 days	↑ 6
Time from Enrollment to Move-in Date (Median Days)	≤30 days	→ 0
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	→ 80%
Data Quality - Timeliness for program entries	≥85%	↓ 88%
Data Quality - Timeliness for program exits	≥85%	↓ 85%
Involuntary Terminations	<5%	↑ 5%

## Permanent Supportive Housing

### Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Mercy Life Center	A River Home	48	6
ACTION Housing, Inc.	ACTION-Housing SRO in McKeesport (Former YMCA)	51	11
Chartiers Center	Atlas PSH	21	2
Bethlehem Haven	Bethlehem Haven CMI Bridge Housing	11	1
Chartiers Center	Chartiers Chrysalis	37	0
Allies for Health and Well Being	Choice I	34	7
Allies for Health and Well Being	Choice II	56	1
YWCA	Chrysalis	41	41
Community Human Services	CHS Shelter Plus Care	42	9
Community Human Services	CHSP 2.0	3	3
Familylinks	Community Housing Program	22	2
Gaudenzia, Inc.	Delores Howze	11	5
East End Cooperative Ministries	EECM WISH Program	31	0
East End Cooperative Ministries	Faith Dads House	89	15
Community Human Services	Families United	105	8
UPMC Presbyterian Shadyside	Flex 15	66	1
UPMC Presbyterian Shadyside	Flex 30	156	38
UPMC Presbyterian Shadyside	Flex 50	194	19
UPMC Presbyterian Shadyside	Flex 51	115	10
Mercy Life Center	Generations	10	1
Bethlehem Haven	Haven Homes	18	2
Bethlehem Haven	Haven Housing Dedicated Plus	16	2
Chartiers Center	Hestia Project	114	16
Community Human Services	Home at Last	66	0

<i>Mercy Life Center</i>	<i>Home for Good</i>	16	2
<i>Allegheny Valley Association of Churches</i>	<i>Hospitality Homes I</i>	62	7
<i>ACTION Housing, Inc.</i>	<i>Housing Plus II</i>	14	3
<i>Veterans Leadership Program</i>	<i>Independence</i>	24	1
<i>Veterans Leadership Program</i>	<i>Liberty</i>	10	3
<i>Light of Life</i>	<i>Light of Life CMI Housing</i>	7	4
<i>Mercy Life Center</i>	<i>Mercy - Bridging the Gap</i>	22	0
<i>Sojourner Moms II</i>	<i>Moms II</i>	65	13
<i>ACTION Housing, Inc.</i>	<i>MyPlace PSH</i>	10	6
<i>Goodwill/Northside Common Ministries</i>	<i>NSCMPERM</i>	11	0
<i>UPMC Presbyterian Shadyside</i>	<i>Neighborhood Living Program</i>	113	11
<i>UPMC Presbyterian Shadyside</i>	<i>New Foundations I</i>	85	8
<i>UPMC Presbyterian Shadyside</i>	<i>Next Chapter</i>	17	4
<i>Sojourner Moms II</i>	<i>Open Arms</i>	23	5
<i>Mercy Life Center</i>	<i>Path to New Life</i>	9	0
<i>Sojourner Moms II</i>	<i>Sankofa</i>	40	10
<i>Sisters Place</i>	<i>Sisters Place Permanent Housing</i>	75	31
<i>Mercy Life Center</i>	<i>Spectrum I</i>	74	5
<i>Sisters Place</i>	<i>Sunrise Permanent Housing</i>	47	14
<i>Mercy Life Center</i>	<i>Trail Lane II (PSH)</i>	17	1
<i>Veterans Place</i>	<i>VA Low-Demand Safe Haven</i>	9	3
<i>Veterans Leadership Program</i>	<i>Valor</i>	34	6
<i>Veterans Leadership Program</i>	<i>Victory</i>	55	5
<i>Gaudenzia, Inc.</i>	<i>Village Phase I</i>	10	3
<i>YWCA</i>	<i>WISH</i>	51	51
<i>Community Human Services</i>	<i>WTSFC Female &amp; WTSFC Male</i>	23	2

### *Permanent Supportive Housing*

**Maintain or Increase...**

Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
Mercy Life Center	A River Home	96%	6%	94%	98%
ACTION Housing, Inc.	ACTION-Housing SRO in McKeesport (Former YMCA)	96%	12%	92%	95%
Chartiers Center	Atlas PSH	100%	5%	100%	100%
Bethlehem Haven	Bethlehem Haven CMI Bridge Housing	91%	0%	91%	100%
Chartiers Center	Chartiers Chrysalis	100%	17%	83%	100%
Allies for Health and Well Being	Choice I	65%	9%	96%	100%
Allies for Health and Well Being	Choice II	79%	6%	53%	100%
YWCA	Chrysalis	75%	0%	79%	Closed
Community Human Services	CHS Shelter Plus Care	98%	0%	90%	97%
Community Human Services	CHSP 2.0	100%	0%	100%	Closed
Familylinks	Community Housing Program	93%	7%	60%	85%
Gaudenzia, Inc.	Delores Howze	83%	50%	83%	100%
East End Cooperative Ministries	EECM WISH Program	100%	7%	80%	100%
East End Cooperative Ministries	Faith Dads House	82%	8%	82%	99%
Community Human Services	Families United	88%	13%	55%	97%
UPMC Presbyterian Shadyside	Flex 15	93%	4%	78%	92%
UPMC Presbyterian Shadyside	Flex 30	83%	8%	76%	99%
UPMC Presbyterian Shadyside	Flex 50	76%	8%	73%	100%
UPMC Presbyterian Shadyside	Flex 51	92%	6%	85%	97%
Mercy Life Center	Generations	100%	0%	100%	100%
Bethlehem Haven	Haven Homes	94%	6%	83%	88%
Bethlehem Haven	Haven Housing Dedicated Plus	100%	0%	56%	86%
Chartiers Center	Hestia Project	93%	2%	92%	99%
Community Human Services	Home at Last	79%	10%	76%	98%

Mercy Life Center	Home for Good	100%	13%	100%	100%
Allegheny Valley Association of Churches	Hospitality Homes I	77%	13%	70%	100%
ACTION Housing, Inc.	Housing Plus II	93%	14%	64%	91%
Veterans Leadership Program	Independence	100%	6%	59%	91%
Veterans Leadership Program	Liberty	90%	20%	80%	100%
Light of Life	Light of Life CMI Housing	100%	0%	0%	67%
Mercy Life Center	Mercy - Bridging the Gap	95%	5%	100%	100%
Sojourner Moms II	Moms II	88%	20%	76%	100%
ACTION Housing, Inc.	MyPlace PSH	100%	11%	56%	75%
Goodwill/Northside Common Ministries	NSCMPERM	91%	0%	100%	100%
UPMC Presbyterian Shadyside	Neighborhood Living Program	84%	3%	83%	100%
UPMC Presbyterian Shadyside	New Foundations I	71%	5%	76%	100%
UPMC Presbyterian Shadyside	Next Chapter	88%	0%	59%	100%
Sojourner Moms II	Open Arms	100%	0%	100%	100%
Mercy Life Center	Path to New Life	78%	11%	100%	100%
Sojourner Moms II	Sankofa	87%	20%	87%	100%
Sisters Place	Sisters Place Permanent Housing	90%	0%	100%	100%
Mercy Life Center	Spectrum I	97%	1%	97%	100%
Sisters Place	Sunrise Permanent Housing	89%	16%	84%	100%
Mercy Life Center	Trail Lane II (PSH)	100%	0%	94%	94%
Veterans Place	VA Low-Demand Safe Haven	89%	11%	44%	100%
Veterans Leadership Program	Valor	94%	11%	56%	89%
Veterans Leadership Program	Victory	91%	9%	61%	90%
Gaudenzia, Inc.	Village Phase I	50%	10%	80%	100%
YWCA	WISH	96%	17%	91%	Closed
Community Human Services	WTSFC Female & WTSFC Male	96%	0%	83%	100%

## Permanent Supportive Housing

		Permanent Housing		
Organization	Program	Year-to-Date Performance		
		Exits to PH	Remained in or Exited to	Involuntary Terminations
Mercy Life Center	A River Home	20%	90%	2%
ACTION Housing, Inc.	ACTION-Housing SRO in McKeesport (Former YMCA)	91%	98%	0%
Chartiers Center	Atlas PSH	50%	95%	0%
Bethlehem Haven	Bethlehem Haven CMI Bridge Housing	0%	91%	0%
Chartiers Center	Chartiers Chrysalis	no exits	100%	0%
Allies for Health and Well Being	Choice I	75%	97%	3%
Allies for Health and Well Being	Choice II	0%	98%	2%
YWCA	Chrysalis	100%	98%	0%
Community Human Services	CHS Shelter Plus Care	75%	95%	2%
Community Human Services	CHSP 2.0	33%	33%	0%
Familylinks	Community Housing Program	100%	100%	0%
Gaudenzia, Inc.	Delores Howze	100%	100%	0%
East End Cooperative Ministries	EECM WISH Program	no exits	100%	0%
East End Cooperative Ministries	Faith Dads House	50%	94%	2%
Community Human Services	Families United	100%	100%	0%
UPMC Presbyterian Shadyside	Flex 15	100%	100%	0%
UPMC Presbyterian Shadyside	Flex 30	100%	99%	0%
UPMC Presbyterian Shadyside	Flex 50	0%	97%	0%
UPMC Presbyterian Shadyside	Flex 51	100%	100%	0%
Mercy Life Center	Generations	0%	90%	0%
Bethlehem Haven	Haven Homes	100%	100%	0%
Bethlehem Haven	Haven Housing Dedicated Plus	50%	94%	6%
Chartiers Center	Hestia Project	60%	96%	4
Community Human Services	Home at Last	no exits	100%	0%

Mercy Life Center	Home for Good	100%	100%	0%
Allegheny Valley Association of Churches	Hospitality Homes I	50%	97%	3%
ACTION Housing, Inc.	Housing Plus II	33%	86%	0%
Veterans Leadership Program	Independence	100%	100%	0%
Veterans Leadership Program	Liberty	100%	100%	0%
Light of Life	Light of Life CMI Housing	50%	71%	0%
Mercy Life Center	Mercy - Bridging the Gap	no exits	100%	0%
Sojourner Moms II	Moms II	100%	100%	0%
ACTION Housing, Inc.	MyPlace PSH	50%	70%	30%
Goodwill/Northside Common Ministries	NSCMPERM	no exits	100%	0%
UPMC Presbyterian Shadyside	Neighborhood Living Program	100%	100%	0%
UPMC Presbyterian Shadyside	New Foundations I	100%	99%	0%
UPMC Presbyterian Shadyside	Next Chapter	75%	94%	0%
Sojourner Moms II	Open Arms	50%	96%	0%
Mercy Life Center	Path to New Life	no exits	100%	0%
Sojourner Moms II	Sankofa	50%	88%	0%
Sisters Place	Sisters Place Permanent Housing	100%	100%	0%
Mercy Life Center	Spectrum I	60%	97%	0%
Sisters Place	Sunrise Permanent Housing	100%	100%	0%
Mercy Life Center	Trail Lane II (PSH)	100%	100%	0%
Veterans Place	VA Low-Demand Safe Haven	33%	78%	22%
Veterans Leadership Program	Valor	100%	97%	0%
Veterans Leadership Program	Victory	67%	98%	2%
Gaudenzia, Inc.	Village Phase I	100%	100%	0%
YWCA	WISH	94%	94%	0%
Community Human Services	WTSFC Female & WTSFC Male	50%	96%	0%

# Rental Assistance and Homeless Prevention

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	→ 779
Unduplicated Persons Exited	Information only	→
Maintain or Increase Income (Adults only)	Information only	↓ 81%
Maintain or Increase Employment (Adults only)	Information only	↑ 42%
Maintain or Increase Non-Cash Benefits (Adults only)	Information only	↓ 52%
Have Health Insurance (Adults and Child)	Information only	↓ 47%
Exits to Permanent Housing Destinations	≥95%	→ 99%
Length of Time in Program (Average Days) - Prevention	Information only	↑ 192
Length of Time in Program (Average Days) - Rental Assistance	≤3 days	↓ 49
Data Quality - Completeness # of data elements with 5% or less missing data rate	≥85%	→ 87%
Data Quality - Timeliness for program entries	≥95%	↑ 32%
Data Quality - Timeliness for program exits	≥95%	↓ 82%

## Rental Assistance and Homeless Prevention

<b>Total Number of Unduplicated Persons Served</b>			
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>	
		<b>Unduplicated Persons Served</b>	<b>Unduplicated Persons Exited</b>
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG City</i>	<b>34</b>	<b>26</b>
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG County</i>	<b>29</b>	<b>12</b>
<i>Community Human Services</i>	<i>CHS SSO – HAP</i>	<b>30</b>	<b>30</b>
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG City</i>	<b>11</b>	<b>11</b>
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG County</i>	<b>20</b>	<b>11</b>
<i>Community Human Services</i>	<i>Shallow Rent</i>	<b>123</b>	<b>75</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Prevention</i>	<b>381</b>	<b>357</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Rental Assistance</i>	<b>42</b>	<b>41</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Prevention</i>	<b>91</b>	<b>87</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Rental Assistance</i>	<b>20</b>	<b>19</b>

## Rental Assistance and Homeless Prevention

<b>Maintain or Increase Income (Adults Only)</b>					
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG City</i>	<b>70%</b>	<b>20%</b>	<b>60%</b>	<b>100%</b>
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG County</i>	<b>100%</b>	<b>50%</b>	<b>67%</b>	<b>92%</b>
<i>Community Human Services</i>	<i>CHS SSO - HAP</i>	<b>72%</b>	<b>33%</b>	<b>61%</b>	<b>90%</b>
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG City</i>	<b>43%</b>	<b>14%</b>	<b>14%</b>	<b>91%</b>
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG County</i>	<b>43%</b>	<b>14%</b>	<b>14%</b>	<b>100%</b>
<i>Community Human Services</i>	<i>Shallow Rent</i>	<b>69%</b>	<b>41%</b>	<b>62%</b>	<b>100%</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Prevention</i>	<b>84%</b>	<b>52%</b>	<b>44%</b>	<b>18%</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Rental Assistance</i>	<b>100%</b>	<b>50%</b>	<b>43%</b>	<b>17%</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Prevention</i>	<b>80%</b>	<b>26%</b>	<b>63%</b>	<b>74%</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Rental Assistance</i>	<b>95%</b>	<b>37%</b>	<b>47%</b>	<b>89%</b>

## Rental Assistance and Homeless Prevention

<b>Exits to Permanent Housing Destinations</b>		
<b>Organization</b>	<b>Program</b>	<b>Year-to-Date Performance</b>
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG City</i>	<b>100%</b>
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG County</i>	<b>100%</b>
<i>Community Human Services</i>	<i>CHS SSO - HAP</i>	<b>100%</b>
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG City</i>	<b>100%</b>
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG County</i>	<b>100%</b>
<i>Community Human Services</i>	<i>Shallow Rent</i>	<b>86%</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Prevention</i>	<b>100%</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Rental Assistance</i>	<b>100%</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Prevention</i>	<b>100%</b>
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Rental Assistance</i>	<b>100%</b>