

Allegheny County Continuum of Care (PA 600)
Performance Management Plan
Quarterly Performance Report

Quarter 2: January 1, 2020 – June 30, 2020

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This report was developed by Allegheny County Department of Human Services staff using Allegheny County Continuum of Care HMIS data. This report is built according to the project, project type, and system level metrics and performance benchmarks set forth by the CoC Analysis and Planning Committee (CoCAPC) in the Performance Management Plan.

All contracted and non-contracted projects that utilize HMIS are represented under their appropriate project types. In compliance with the collaboration of the U.S. Department of Housing and Urban Development (HUD), Family Violence Prevention and Services Act (FVPSA), Office for Victims of Crime (OVC), and Office on Violence Against Women (OVW), Victim Service providers are required to use a comparable database in the place of HMIS. For this reason, this Performance Management Plan does not include performance information on domestic violence programs.

For questions regarding the metrics and calculations, please refer to the PA 600 Performance Management Plan Overview.

**** Due to the COVID Crisis, we have temporarily suspended all benchmark tracking at this time. Benchmarks are still included for those interested, but no programs will be monitored, or color coded as not meeting, meeting, or exceeding the benchmarks. ****

Performance is identified throughout the report on a color-coded system.*

Figures highlighted in **blue**, denote performance metrics that have no benchmarks associated, frequently referred to as *Information Only*.

Figures highlighted in **green**, denote performance that have met or exceeded the benchmark associated.

Figures highlighted in **red**, denote performance that have not met the benchmark for that metric.

System Level*

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	↑ 1501
Unduplicated Persons Exited	Information only	↑ 1242
Number of First Time Homeless	Information only	↑ 93%
Maintain or Increase Income (Adults only)	Information Only	↓ 62%
Maintain or Increase Employment (Adults only)	Information Only	↓ 18%
Maintain or Increase Non-Cash Benefits (Adults only)	Information Only	↓ 61%
Have Health Insurance (Adults and Children)	Information Only	↓ 73%
Exits to Permanent Housing Destinations	60%	↓ 48%
Exits to or Remain in Permanent Housing (PSH Only)	95%	↑ 100%
Length of Time Homeless (Average) <i>*Emergency Shelter & Transitional Housing*</i>	90 days	→ 94
Length of Time Homeless (Median) <i>*Emergency Shelter & Transitional Housing*</i>	50 days	↓ 32

Street Outreach*

Measure	Benchmark	YTD Performance
Total number of unduplicated persons served	<i>Information only</i>	↑ 619
Total number of unduplicated persons who exited	<i>Information only</i>	↑ 446
Percentage of persons served that have been connected to Allegheny Link for housing assessment	≥ 60%	↓ 66%
Percentage of persons who became housed* within 6 months of exiting street outreach program. <i>*(including shelter, bridge/transitional housing, rapid rehousing, permanent supportive housing, or permanent housing outside of the homeless system)</i>	≥ 50%	↓ 68%
Data Quality - Completeness # of data elements with 25% or less missing data rate	≥ 90%	→ 100%
Data Quality - Timeliness for project entries	≥ 50%	↓ 28%
Data Quality - Timeliness for project exits	≥ 50%	↓ 13%

Street Outreach

Total Number of Unduplicated Persons Served			
Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
<i>Bridge to Mountains</i>	<i>Bridge to Mountains</i>	33	25
<i>Community Human Services</i>	<i>CHS Operation Save-a-Life</i>	22	7
<i>Mercy Life Center</i>	<i>Clinical Street Outreach</i>	323	273
<i>ACDHS</i>	<i>DHS Allegheny Link Field Coordinators</i>	52	26
<i>Familylinks</i>	<i>ESG RHY Street Outreach</i>	25	18
<i>Familylinks</i>	<i>Familylinks RHY Street Outreach</i>	25	18
<i>Mercy Life Center</i>	<i>Mercy ESG Street Outreach</i>	96	71
<i>Mercy Life Center</i>	<i>Mercy PATH Street Outreach</i>	82	30
<i>Community Human Services</i>	<i>PATH Street Outreach</i>	8	0
<i>Three Rivers Youth</i>	<i>TRY PATH Street Outreach</i>	1	0

Percentage of persons served that have been connected to the Allegheny Link for assessment		
Organization	Program	Year-to-Date Performance
<i>Bridge to Mountains</i>	<i>Bridge to Mountains</i>	61%
<i>Community Human Services</i>	<i>CHS Operation Save-a-Life</i>	77%
<i>Mercy Life Center</i>	<i>Clinical Street Outreach</i>	46%
<i>ACDHS</i>	<i>DHS Allegheny Link Field Coordinators</i>	100%
<i>Familylinks</i>	<i>ESG RHY Street Outreach</i>	64%
<i>Familylinks</i>	<i>Familylinks RHY Street Outreach</i>	64%
<i>Mercy Life Center</i>	<i>Mercy ESG Street Outreach</i>	82%
<i>Mercy Life Center</i>	<i>Mercy PATH Street Outreach</i>	83%
<i>Community Human Services</i>	<i>PATH Street Outreach</i>	38%
<i>Three Rivers Youth</i>	<i>TRY PATH Street Outreach</i>	0%

Street Outreach

<i>Percentage of persons who became housed* within 6 months of exiting a Street Outreach Program</i>		
Organization	Program	Year-to-Date Performance
<i>Bridge to Mountains</i>	<i>Bridge to Mountains</i>	84%
<i>Community Human Services</i>	<i>CHS Operation Save-a-Life</i>	29%
<i>Mercy Life Center</i>	<i>Clinical Street Outreach</i>	81%
<i>ACDHS</i>	<i>DHS Allegheny Link Field Coordinators</i>	82%
<i>Familylinks</i>	<i>ESG RHY Street Outreach</i>	94%
<i>Familylinks</i>	<i>Familylinks RHY Street Outreach</i>	94%
<i>Mercy Life Center</i>	<i>Mercy ESG Street Outreach</i>	46%
<i>Mercy Life Center</i>	<i>Mercy PATH Street Outreach</i>	50%
<i>Community Human Services</i>	<i>PATH Street Outreach</i>	No exits
<i>Three Rivers Youth</i>	<i>TRY PATH Street Outreach</i>	No exits

Emergency Shelter*

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	↑ 1501
Unduplicated Persons Exited	Information only	↑ 1242
Maintain or Increase Income	Information only	↓ 42%
Maintain or Increase Employment	Information only	↓ 12%
Maintain or Increase Non-Cash Benefits	Information only	↓ 51%
Have Health Insurance	Information only	↓ 73%
Exits to Permanent Housing Destinations	≥60%	↓ 30%
Utilization	Information only	*Due to COVID – capacity is fluctuating so an accurate utilization cannot be calculated
Length of Time in Program - Average	≤30	↓ 71
Length of Time in Program - Median	≤30	↓ 27
Data Quality - Completeness # of data elements with 5% or less missing data rate	≥90%	→ 80%
Data Quality - Timeliness for program entries	≥75%	↑ 72%
Data Quality - Timeliness for program exits	≥75%	↓ 55%
Involuntary Terminations	<5%	↓ 3%

Emergency Shelter

Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Auberle	Auberle Family Shelter	51	32
Allegheny Valley Association of Churches	AVAC Shelter	16	16
Bethlehem Haven	Bethlehem Haven Shelter	99	76
Community Human Services	CHS Emergency Shelter	63	33
Community Human Services	CHS Family Shelter	32	21
East End Cooperative Ministries	EECM Emergency Shelter	121	103
Family Promise	Family Promise Emergency Shelter CYF	24	10
Familylinks	Familylinks Emergency Shelter	45	37
Community Human Services	HAP Crisis Beds	30	15
UPMC Presbyterian Shadyside	HOME 2020	29	11
Light of Life	Light of Life Emergency Shelter	238	216
ACTION Housing, Inc.	McKeesport Emergency Shelter	46	22
ACTION Housing, Inc.	McKeesport SWES*	33	33
Goodwill/Northside Common Ministries	Pleasant Valley Shelter	70	50
Veterans Leadership Project	Project Journey for Women	10	3
Salvation Army	Salvation Army Family Caring Center	64	47
Mercy Life Center	SWES*	477	470
Womanspace East	Womanspace East Emergency Shelter	191	147

Projects that ended during this quarter are denoted with a * next to their Program Name. It is important to take into consideration the projects that have ended as they can have an impact on the total number of clients exited, percentage of clients exiting to permanent housing destinations, and numerous other metrics.

Emergency Shelter

		Maintain or Increase...			
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Children)
<i>Auberle</i>	<i>Auberle Family Shelter</i>	85%	23%	77%	94%
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	50%	0%	83%	94%
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	62%	11%	62%	84%
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	21%	12%	58%	97%
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	57%	29%	57%	100%
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	14%	2%	6%	14%
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	75%	0%	50%	100%
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	51%	24%	32%	84%
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	27%	0%	67%	87%
<i>UPMC Presbyterian Shadyside</i>	<i>HOME 2020</i>	64%	0%	27%	91%
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	37%	11%	45%	68%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	59%	14%	68%	82%
<i>ACTION Housing, Inc.</i>	<i>McKeesport SWES*</i>	39%	6%	52%	73%
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	44%	6%	44%	78%
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	67%	33%	67%	100%
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	68%	11%	79%	91%
<i>Mercy Life Center</i>	<i>SWES*</i>	39%	9%	50%	69%
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	80%	13%	80%	99%

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Emergency Shelter

Length of Time in Program			
Organization	Program	Year-to-Date Performance	
		Average	Median
<i>Auberle</i>	<i>Auberle Family Shelter</i>	94	94
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	116	120
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	44	26
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	132	106
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	413	394
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	49	22
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	158	140
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	66	51
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	184	156
<i>UPMC Presbyterian Shadyside</i>	<i>HOME 2020</i>	59	53
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	24	6
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	186	147
<i>ACTION Housing, Inc.</i>	<i>McKeesport SWES*</i>	87	73
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	180	89
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	177	126
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	114	98
<i>Mercy Life Center</i>	<i>SWES*</i>	14	7
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	96	72

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Emergency Shelter

Exits to Permanent Housing Destinations			
Organization	Program	Year-to-Date Performance	
		Exits to Permanent Housing	Involuntary Terminations
<i>Auberle</i>	<i>Auberle Family Shelter</i>	88%	0%
<i>Allegheny Valley Association of Churches</i>	<i>AVAC Shelter</i>	75%	0%
<i>Bethlehem Haven</i>	<i>Bethlehem Haven Shelter</i>	51%	4%
<i>Community Human Services</i>	<i>CHS Emergency Shelter</i>	55%	8%
<i>Community Human Services</i>	<i>CHS Family Shelter</i>	100%	0%
<i>East End Cooperative Ministries</i>	<i>EECM Emergency Shelter</i>	56%	4%
<i>Family Promise</i>	<i>Family Promise Emergency Shelter CYF</i>	100%	0%
<i>Familylinks</i>	<i>Familylinks Emergency Shelter</i>	74%	2%
<i>Community Human Services</i>	<i>HAP Crisis Beds</i>	69%	3%
<i>UPMC Presbyterian Shadyside</i>	<i>HOME 2020</i>	100%	0%
<i>Light of Life</i>	<i>Light of Life Emergency Shelter</i>	4%	1%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Emergency Shelter</i>	85%	0%
<i>ACTION Housing, Inc.</i>	<i>McKeesport SWES*</i>	0%	0%
<i>Goodwill/Northside Common Ministries</i>	<i>Pleasant Valley Shelter</i>	50%	6%
<i>Veterans Leadership Project</i>	<i>Project Journey for Women</i>	67%	0%
<i>Salvation Army</i>	<i>Salvation Army Family Caring Center</i>	89%	3%
<i>Mercy Life Center</i>	<i>SWES*</i>	4%	0%
<i>Womanspace East</i>	<i>Womanspace East Emergency Shelter</i>	94%	4%

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Bridge/Transitional Housing*

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	↑ 195
Unduplicated Persons Exited	Information only	↑ 96
Maintain or Increase Income (Adults only)	≥50%	↓ 42%
Maintain or Increase Employment (Adults only)	≥30%	↓ 32%
Maintain or Increase Non-Cash Benefits (Adults only)	≥70%	↑ 56%
Have Health Insurance (Adults and Child)	≥90%	↑ 83%
Exits to Permanent Housing Destinations	≥85%	↓ 56%
Utilization	≥85%	*Due to COVID – capacity is fluctuating so an accurate utilization cannot be calculated
Length of Time in Program (Average Days)	≤270 days	↑ 326
Length of Time in Program (Median Days)	≤270 days	↑ 229
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	↑ 80%
Data Quality - Timeliness for program entries	≥85%	↓ 74%
Data Quality - Timeliness for program exits	≥75%	↑ 68%
Involuntary Terminations	<5%	→ 4%

Bridge/Transitional Housing

Total Number of Unduplicated Persons Served			
Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge*</i>	22	22
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing*</i>	15	15
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	27	16
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing*</i>	9	9
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	18	4
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	1	0
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	3	0
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	3	0
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	8	1
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	23	0
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	35	22
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	7	1
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	10	2
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	12	2

Projects that ended during this quarter are denoted with a * next to their Program Name. It is important to take into consideration the projects that have ended as they can have an impact on the total number of clients exited, percentage of clients exiting to permanent housing destinations, and numerous other metrics.

Bridge/Transitional Housing

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Children)
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge*</i>	25%	0%	75%	91%
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing*</i>	20%	20%	20%	20%
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	88%	0%	25%	100%
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing*</i>	60%	40%	60%	100%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	50%	25%	50%	100%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	No exits	No exits	No exits	No exits
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	No exits	No exits	No exits	No exits
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	No exits	No exits	No exits	No exits
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	100%	100%	0%	100%
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	No exits	No exits	No exits	No exits
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	73%	5%	36%	59%
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	0%	0%	0%	0%
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	50%	50%	50%	100%
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	0%	0%	50%	50%

Projects that ended during this quarter are denoted with a * next to their Program Name. It is important to take into consideration the projects that have ended as they can have an impact on the total number of clients exited, percentage of clients exiting to permanent housing destinations, and numerous other metrics.

Bridge/Transitional Housing

Length of Time in Program			
Organization	Program	Year-to-Date Performance	
		Average Days	Median Days
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge*</i>	680	549
<i>East End Cooperative Ministries</i>	<i>EECM – Bridge Housing*</i>	222	105
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	176	153
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia – Bridge Housing*</i>	431	470
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	278	236
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	715	715
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	734	767
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	703	677
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	191	196
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	522	476
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	76	52
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	433	398
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	421	285
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	184	172

Projects that ended during this quarter are denoted with a * next to their Program Name. It is important to take into consideration the projects that have ended as they can have an impact on the total number of clients exited, percentage of clients exiting to permanent housing destinations, and numerous other metrics.

Bridge/Transitional Housing

Exits to Permanent Housing Destinations		
Organization	Program	Year-to-Date Performance
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge*</i>	0%
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing*</i>	21%
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	81%
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing*</i>	80%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	75%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	No exits
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	No exits
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	No exits
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	100%
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	No exits
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	59%
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	0%
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	100%
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	50%

Projects that ended during this quarter are denoted with a * next to their Program Name. It is important to take into consideration the projects that have ended as they can have an impact on the total number of clients exited, percentage of clients exiting to permanent housing destinations, and numerous other metrics.

Bridge/Transitional Housing

Involuntary Terminations		
Organization	Program	Year-to-Date Performance
<i>Allegheny Valley Association of Churches</i>	<i>AVAC CYF Bridge*</i>	0%
<i>East End Cooperative Ministries</i>	<i>EECM - Bridge Housing*</i>	0%
<i>Primary Care Health Services</i>	<i>First Step Recovery Homes Bridge Housing</i>	0%
<i>Gaudenzia Erie, Inc.</i>	<i>Gaudenzia - Bridge Housing*</i>	11%
<i>ACTION Housing, Inc.</i>	<i>McKeesport Bridge Housing</i>	0%
<i>Shepherds Heart</i>	<i>Shepherds Heart VA GPD Bridge</i>	No exits
<i>Shepherds Heart</i>	<i>Shepherds Heart VA Service-Intensive TH</i>	No exits
<i>Shepherds Heart</i>	<i>VA Hospital to Home TH</i>	No exits
<i>Veterans Place</i>	<i>Veterans Place VA GPD Bridge</i>	0%
<i>Veterans Place</i>	<i>VA Service-Intensive Transitional Housing</i>	No exits
<i>Veterans Leadership Program</i>	<i>VLP VA GPD Bridge</i>	14%
<i>YMCA</i>	<i>YMCA Allegheny Bridge</i>	14%
<i>YMCA</i>	<i>YMCA Centre Bridge</i>	0%
<i>YWCA</i>	<i>YWCA Bridge Housing</i>	0%

Projects that ended during this quarter are denoted with a * next to their Program Name. It is important to take into consideration the projects that have ended as they can have an impact on the total number of clients exited, percentage of clients exiting to permanent housing destinations, and numerous other metrics.

Rapid Rehousing*

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information Only	↑ 931
Unduplicated Persons Exited	Information Only	↑ 239
Maintain or Increase Income (Adults only)	≥85%	↑ 62%
Maintain or Increase Employment (Adults only)	≥30%	↓ 23%
Maintain or Increase Non-Cash Benefits (Adults only)	≥85%	↑ 75%
Have Health Insurance (Adults and Child)	≥95%	↑ 96%
Exits to Permanent Housing Destinations	≥85%	→ 77%
Utilization	≥95%	*Due to COVID – capacity is fluctuating so an accurate utilization cannot be calculated
Length of Time in Program (Average Days)	≤270 days	↑ 371
Length of Time in Program (Median Days)	≤270 days	↑ 313
Time from Enrollment to Move-in Date (Average Days)	≤30 days	↑ 26
Time from Enrollment to Move-in Date (Median Days)	≤30 days	↑ 23
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	→ 80%
Data Quality - Timeliness for program entries	≥90%	↓ 86%
Data Quality - Timeliness for program exits	≥85%	↓ 87%
Involuntary Terminations	<5%	↑ 1%

Rapid Rehousing

Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Mercy Life Center	A Step Forward	33	0
Auberle	At Home	15	3
Auberle	Auberle Rapid Rehousing ESG City	4	2
Auberle	Auberle Rapid Rehousing ESG City-State	19	1
Community Human Services	CHS ESG RRH State	5	3
Community Human Services	CHS Rapid Rehousing ESG City	15	1
Community Human Services	CHS Rapid Rehousing ESG County	21	0
Community Human Services	CHS Rapid Rehousing ESG County-State	30	12
Veterans Leadership Program	Constitution	35	14
Goodwill SWPA	Good Start RRH	56	2
Goodwill SWPA	Harbor II RRH	60	15
Community Human Services	Housing Solutions Rapid Rehousing	181	15
Community Human Services	Keys to Success RRH*	56	56
Mercy Life Center	Mercy - Rapid Rehousing ESG County	30	7
Mercy Life Center	Mercy - Rapid Rehousing ESG City	32	8
Mercy Life Center	MyPlace RRH	84	13
UPMC Presbyterian Shadyside	Soteria Rapid Re-Housing	30	3
Chartiers Center	Vesta Penn Free	91	13
YWCA	YW Bridges RRH	52	12

Rapid Rehousing

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
<i>Mercy Life Center</i>	<i>A Step Forward</i>	No exits	No exits	No exits	No exits
<i>Auberle</i>	<i>At Home</i>	67%	0%	33%	67%
<i>Auberle</i>	<i>Auberle Rapid Rehousing ESG City</i>	50%	0%	100%	50%
<i>Auberle</i>	<i>Auberle Rapid Rehousing ESG City-State</i>	100%	0%	100%	100%
<i>Community Human Services</i>	<i>CHS ESG RRH State</i>	67%	0%	33%	100%
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG City</i>	0%	0%	100%	100%
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County</i>	No exits	No exits	No exits	No exits
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County-State</i>	63%	13%	75%	100%
<i>Veterans Leadership Program</i>	<i>Constitution</i>	79%	21%	64%	100%
<i>Goodwill SWPA</i>	<i>Good Start RRH</i>	60%	20%	60%	100%
<i>Goodwill SWPA</i>	<i>Harbor II RRH</i>	67%	0%	60%	100%
<i>Community Human Services</i>	<i>Housing Solutions Rapid Rehousing</i>	63%	13%	50%	100%
<i>Community Human Services</i>	<i>Keys to Success RRH*</i>	52%	12%	72%	100%
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG County</i>	60%	0%	60%	100%
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG City</i>	86%	0%	29%	88%
<i>Mercy Life Center</i>	<i>MyPlace RRH</i>	54%	31%	38%	77%
<i>UPMC Presbyterian Shadyside</i>	<i>Soteria Rapid Re-Housing</i>	100%	0%	100%	100%
<i>Chartiers Center</i>	<i>Vesta Penn Free</i>	58%	17%	75%	100%
<i>YWCA</i>	<i>YW Bridges RRH</i>	80%	40%	100%	100%

Rapid Rehousing

Length of Time in Program			
Organization	Program	Year-to-Date Performance	
		Average	Median
<i>Mercy Life Center</i>	<i>A Step Forward</i>	679	714
<i>Auberle</i>	<i>At Home</i>	243	229
<i>Auberle</i>	<i>Auberle Rapid Rehousing ESG City</i>	85	66
<i>Auberle</i>	<i>Auberle Rapid Rehousing ESG City-State</i>	65	63
<i>Community Human Services</i>	<i>CHS ESG RRH State</i>	364	403
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG City</i>	260	307
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County</i>	196	109
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County-State</i>	175	175
<i>Veterans Leadership Program</i>	<i>Constitution</i>	250	231
<i>Goodwill SWPA</i>	<i>Good Start RRH</i>	393	431
<i>Goodwill SWPA</i>	<i>Harbor II RRH</i>	413	435
<i>Community Human Services</i>	<i>Housing Solutions Rapid Rehousing</i>	460	393
<i>Community Human Services</i>	<i>Keys to Success RRH*</i>	644	797
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG County</i>	316	312
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG City</i>	277	294
<i>Mercy Life Center</i>	<i>MyPlace RRH</i>	335	343
<i>UPMC Presbyterian Shadyside</i>	<i>Soteria Rapid Re-Housing</i>	425	136
<i>Chartiers Center</i>	<i>Vesta Penn Free</i>	356	376
<i>YWCA</i>	<i>YW Bridges RRH</i>	179	129

Rapid Rehousing

Exits to Permanent Housing Destinations			
Organization	Program	Year-to-Date Performance	
		Exits to Permanent Housing Destinations	Involuntary Terminations
<i>Mercy Life Center</i>	<i>A Step Forward</i>	No exits	No exits
<i>Auberle</i>	<i>At Home</i>	100%	0%
<i>Auberle</i>	<i>Auberle Rapid Rehousing ESG City</i>	50%	0%
<i>Auberle</i>	<i>Auberle Rapid Rehousing ESG City-State</i>	100%	0%
<i>Community Human Services</i>	<i>CHS ESG RRH State</i>	100%	0%
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG City</i>	0%	0%
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County</i>	No exits	No exits
<i>Community Human Services</i>	<i>CHS Rapid Rehousing ESG County-State</i>	14%	0%
<i>Veterans Leadership Program</i>	<i>Constitution</i>	75%	6%
<i>Goodwill SWPA</i>	<i>Good Start RRH</i>	100%	0%
<i>Goodwill SWPA</i>	<i>Harbor II RRH</i>	62%	0%
<i>Community Human Services</i>	<i>Housing Solutions Rapid Rehousing</i>	80%	0%
<i>Community Human Services</i>	<i>Keys to Success RRH*</i>	90%	0%
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG County</i>	100%	0%
<i>Mercy Life Center</i>	<i>Mercy - Rapid Rehousing ESG City</i>	100%	0%
<i>Mercy Life Center</i>	<i>MyPlace RRH</i>	77%	2%
<i>UPMC Presbyterian Shadyside</i>	<i>Soteria Rapid Re-Housing</i>	100%	0%
<i>Chartiers Center</i>	<i>Vesta Penn Free</i>	90%	1%
<i>YWCA</i>	<i>YW Bridges RRH</i>	100%	0%

Supportive Housing*

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	↑ 2160
Unduplicated Persons Exited	Information only	↑ 158
Maintain or Increase Income (Adults only)	≥85%	↓ 86%
Maintain or Increase Employment (Adults only)	≥20%	↓ 14%
Maintain or Increase Non-Cash Benefits (Adults only)	≥85%	→ 81%
Have Health Insurance (Adults and Children)	100%	→ 91%
Exits to Permanent Housing Destinations	85%	↑ 56%
Exited to or Remained in Permanent Housing	95%	↓ 98%
Utilization	≥98%	*Due to COVID – capacity is fluctuating so an accurate utilization cannot be calculated
Time from Enrollment to Move-in Date (Average Days)	≤30 days	↑ 11
Time from Enrollment to Move-in Date (Median Days)	≤30 days	→ 0
Data Quality - Completeness # of data elements with 5% or less missing data rate	100%	↑ 80%
Data Quality - Timeliness for program entries	≥85%	↓ 86%
Data Quality - Timeliness for program exits	≥85%	↓ 87%
Involuntary Terminations	<5%	↑ 9%

Supportive Housing

Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Mercy Life Center	A River Home	47	6
ACTION Housing, Inc.	ACTION-Housing SRO in McKeesport (Former YMCA)	45	5
Chartiers Center	Atlas PSH	19	0
Bethlehem Haven	Bethlehem Haven CMI Bridge Housing	11	1
Mercy Life Center	Bridging the Gap	58	2
Allies for Health and Well Being	Choice I	75	1
Familylinks	Community Housing Program	27	3
East End Cooperative Ministries	Faith Dads House	142	2
Community Human Services	Families United	175	5
UPMC Presbyterian Shadyside	Flex 50	376	8
UPMC Presbyterian Shadyside	Flex 51	107	6
Bethlehem Haven	Haven Homes	17	2
Bethlehem Haven	Haven Housing Dedicated Plus	23	1
Chartiers Center	Hestia Project	153	8
Allegheny Valley Association of Churches	Hospitality Homes I	65	8
ACTION Housing, Inc.	Housing Plus II	12	1
Light of Life	Light of Life CMI Housing	12	8
Sojourner Moms II	Moms II	116	7
ACTION Housing, Inc.	MyPlace PSH	8	1
Goodwill/Northside Common Ministries	NSCMPERM	11	0
UPMC Presbyterian Shadyside	Neighborhood Living Program	194	9
UPMC Presbyterian Shadyside	Next Chapter	14	2
Mercy Life Center	Path to New Life	74	0
Sisters Place	Sunrise Permanent Housing	84	3

<i>Veterans Place</i>	<i>VA Low-Demand Safe Haven</i>	12	3
<i>Veterans Leadership Program</i>	<i>Victory</i>	112	6
<i>Gaudenzia, Inc.</i>	<i>Village Phase I</i>	46	0
<i>Community Human Services</i>	<i>Work Towards Sustainability from Crisis</i>	76	6

Supportive Housing

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
Mercy Life Center	A River Home	94%	6%	81%	98%
ACTION Housing, Inc.	ACTION-Housing SRO in McKeesport (Former YMCA)	98%	13%	91%	93%
Chartiers Center	Atlas PSH	94%	6%	100%	100%
Bethlehem Haven	Bethlehem Haven CMI Bridge Housing	100%	0%	100%	100%
Mercy Life Center	Bridging the Gap	95%	4%	98%	96%
Allies for Health and Well Being	Choice I	77%	6%	73%	99%
Familylinks	Community Housing Program	94%	6%	65%	79%
East End Cooperative Ministries	Faith Dads House	91%	9%	69%	100%
Community Human Services	Families United	78%	8%	63%	97%
UPMC Presbyterian Shadyside	Flex 50	74%	8%	75%	100%
UPMC Presbyterian Shadyside	Flex 51	91%	6%	87%	98%
Bethlehem Haven	Haven Homes	94%	12%	76%	87%
Bethlehem Haven	Haven Housing Dedicated Plus	100%	0%	70%	91%
Chartiers Center	Hestia Project	95%	5%	93%	99%
Allegheny Valley Association of Churches	Hospitality Homes I	79%	9%	71%	100%
ACTION Housing, Inc.	Housing Plus II	100%	8%	92%	100%
Light of Life	Light of Life CMI Housing	100%	0%	58%	100%
Sojourner Moms II	Moms II	80%	7%	84%	100%
ACTION Housing, Inc.	MyPlace PSH	100%	0%	67%	86%
Goodwill/Northside Common Ministries	NSCMPERM	91%	0%	100%	100%
UPMC Presbyterian Shadyside	Neighborhood Living Program	87%	4%	83%	98%
UPMC Presbyterian Shadyside	Next Chapter	86%	0%	21%	100%
Mercy Life Center	Path to New Life	95%	3%	100%	100%

<i>Sisters Place</i>	<i>Sunrise Permanent Housing</i>	83%	6%	89%	100%
<i>Veterans Place</i>	<i>VA Low-Demand Safe Haven</i>	83%	8%	67%	100%
<i>Veterans Leadership Program</i>	<i>Victory</i>	92%	10%	68%	98%
<i>Gaudenzia, Inc.</i>	<i>Village Phase I</i>	76%	16%	72%	91%
<i>Community Human Services</i>	<i>Work Towards Sustainability from Crisis</i>	96%	1%	83%	93%

Supportive Housing

Permanent Housing				
Organization	Program	Year-to-Date Performance		
		Exits to PH	Remained in or Exited to	Involuntary Terminations
<i>Mercy Life Center</i>	<i>A River Home</i>	40%	94%	6%
<i>ACTION Housing, Inc.</i>	<i>ACTION-Housing SRO in McKeesport (Former YMCA)</i>	20%	91%	2%
<i>Chartiers Center</i>	<i>Atlas PSH</i>	No exits	100%	No exits
<i>Bethlehem Haven</i>	<i>Bethlehem Haven CMI Bridge Housing</i>	0%	91%	0%
<i>Mercy Life Center</i>	<i>Bridging the Gap</i>		100%	0%
<i>Allies for Health and Well Being</i>	<i>Choice I</i>		99%	1%
<i>Familylinks</i>	<i>Community Housing Program</i>	100%	100%	0%
<i>East End Cooperative Ministries</i>	<i>Faith Dads House</i>		99%	0%
<i>Community Human Services</i>	<i>Families United</i>		100%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 50</i>		99%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Flex 51</i>	67%	100%	0%
<i>Bethlehem Haven</i>	<i>Haven Homes</i>	100%	100%	0%
<i>Bethlehem Haven</i>	<i>Haven Housing Dedicated Plus</i>		100%	0%
<i>Chartiers Center</i>	<i>Hestia Project</i>	33%	97%	1%
<i>Allegheny Valley Association of Churches</i>	<i>Hospitality Homes I</i>	100%	100%	0%
<i>ACTION Housing, Inc.</i>	<i>Housing Plus II</i>	100%	100%	8%
<i>Light of Life</i>	<i>Light of Life CMI Housing</i>	14%	42%	17%
<i>Sojourner Moms II</i>	<i>Moms II</i>	100%	99%	0%
<i>ACTION Housing, Inc.</i>	<i>MyPlace PSH</i>		100%	0%
<i>Goodwill/Northside Common Ministries</i>	<i>NSCMPERM</i>	No exits	100%	No exits
<i>UPMC Presbyterian Shadyside</i>	<i>Neighborhood Living Program</i>	33%	97%	0%
<i>UPMC Presbyterian Shadyside</i>	<i>Next Chapter</i>	100%	100%	0%
<i>Mercy Life Center</i>	<i>Path to New Life</i>	No exits	100%	No exits
<i>Mercy Life Center</i>	<i>Spectrum I</i>	0%	0%	50%

<i>Sisters Place</i>	<i>Sunrise Permanent Housing</i>		99%	0%
<i>Veterans Place</i>	<i>VA Low-Demand Safe Haven</i>	0%	75%	0%
<i>Veterans Leadership Program</i>	<i>Victory</i>	50%	99%	0%
<i>Gaudenzia, Inc.</i>	<i>Village Phase I</i>	No exits	100%	No exits
<i>Community Human Services</i>	<i>Work Towards Sustainability from Crisis</i>	67%	97%	1%

Rental Assistance and Homeless Prevention*

Measure	Benchmark	YTD Performance
Unduplicated Persons Served	Information only	↑ 1062
Unduplicated Persons Exited	Information only	
Maintain or Increase Income (Adults only)	Information only	↓ 83%
Maintain or Increase Employment (Adults only)	Information only	↓ 53%
Maintain or Increase Non-Cash Benefits (Adults only)	Information only	↓ 60%
Have Health Insurance (Adults and Child)	Information only	↑ 66%
Exits to Permanent Housing Destinations	≥95%	↑ 99%
Length of Time in Program (Average Days) - Prevention	Information only	↓ 99
Length of Time in Program (Average Days) - Rental Assistance	≤30 days	↑ 72
Data Quality - Completeness # of data elements with 5% or less missing data rate	≥85%	↓ 87%
Data Quality - Timeliness for program entries *0-7 days*	≥85%	↓ 49%
Data Quality - Timeliness for program exits	≥85%	↓ 58%

Rental Assistance and Homeless Prevention

Total Number of Unduplicated Persons Served

Organization	Program	Year-to-Date Performance	
		Unduplicated Persons Served	Unduplicated Persons Exited
Auberle	Homelessness Prevention ESG City	37	21
Community Human Services	CHS Homeless Prevention – ESG City	14	3
Community Human Services	CHS Homeless Prevention – ESG County	24	7
Community Human Services	CHS SSO – HAP	64	64
Macedonia FACE	Macedonia FACE URA Housing Opportunity Fund	18	0
Mercy Life Center	Mercy Homeless Prevention – ESG City	5	0
Mercy Life Center	Mercy Homeless Prevention – ESG County	15	7
Mercy Life Center	URA Housing Opportunity Fund Prevention	79	66
Urban League of Greater Pittsburgh	ULRENTASSIST CYF Family Stabilization Prevention	326	248
Urban League of Greater Pittsburgh	ULRENTASSIST CYF Family Stabilization Rental Assistance	28	5
Urban League of Greater Pittsburgh	ULRENTASSIST Prevention	78	60
Urban League of Greater Pittsburgh	ULRENTASSIST Rental Assistance	5	2
Urban League of Greater Pittsburgh	Urban League URA Housing Opportunity Fund	218	162
Veterans Leadership Program	Veterans Leadership Program CYF Family Stabilization	156	47
YWCA	YWCA URA Housing Opportunity Fund Prevention	99	59

Rental Assistance and Homeless Prevention

Maintain or Increase...					
Organization	Program	Year-to-Date Performance			
		Income (Adults)	Employment (Adults)	Non-Cash Benefits (Adults)	Health Insurance (Adults & Child)
<i>Auberle</i>	<i>Homelessness Prevention ESG City</i>	80%	50%	80%	90%
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG City</i>	100%	0%	0%	100%
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG County</i>	20%	0%	100%	86%
<i>Community Human Services</i>	<i>CHS SSO – HAP</i>	87%	32%	74%	100%
<i>Macedonia FACE</i>	<i>Macedonia FACE URA Housing Opportunity Fund</i>	No exits	No exits	No exits	No exits
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG City</i>	No exits	No exits	No exits	No exits
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG County</i>	67%	17%	67%	86%
<i>Mercy Life Center</i>	<i>Mercy URA Housing Opportunity Fund Prevention</i>	92%	68%	73%	80%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Prevention</i>	86%	66%	60%	33%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Rental Assistance</i>	100%	100%	50%	40%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Prevention</i>	88%	48%	40%	73%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Rental Assistance</i>	100%	100%	0%	100%
<i>Urban League of Greater Pittsburgh</i>	<i>Urban League URA Housing Opportunity Fund</i>	78%	453%	56%	78%
<i>Veterans Leadership Program</i>	<i>Veterans Leadership Program CYF Family Stabilization</i>	43%	17%	48%	83%
<i>YWCA</i>	<i>YWCA URA Housing Opportunity Fund Prevention</i>	95%	69%	68%	86%

Rental Assistance and Homeless Prevention

Exits to Permanent Housing Destinations		
Organization	Program	Year-to-Date Performance
<i>Auberle</i>	<i>Homelessness Prevention ESG City</i>	100%
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG City</i>	100%
<i>Community Human Services</i>	<i>CHS Homeless Prevention – ESG County</i>	80%
<i>Community Human Services</i>	<i>CHS SSO – HAP</i>	96%
<i>Macedonia FACE</i>	<i>Macedonia FACE URA Housing Opportunity Fund</i>	No exits
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG City</i>	No exits
<i>Mercy Life Center</i>	<i>Mercy Homeless Prevention – ESG County</i>	100%
<i>Mercy Life Center</i>	<i>Mercy URA Housing Opportunity Fund Prevention</i>	100%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Prevention</i>	100%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST CYF Family Stabilization Rental Assistance</i>	100%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Prevention</i>	100%
<i>Urban League of Greater Pittsburgh</i>	<i>ULRENTASSIST Rental Assistance</i>	100%
<i>Urban League of Greater Pittsburgh</i>	<i>Urban League URA Housing Opportunity Fund</i>	96%
<i>Veterans Leadership Program</i>	<i>Veterans Leadership Program CYF Family Stabilization</i>	100%
<i>YWCA</i>	<i>YWCA URA Housing Opportunity Fund Prevention</i>	98%

Appendix A: Merged Program List

Programs that are HUD CoC funded and fall into the Rapid Rehousing and Supportive Housing categories underwent a large merger at the beginning of this current fiscal year – July 1, 2020. For this reason, several programs are no longer represented individually on the report; instead, their data has been rolled into the final program as noted below in the Merged Program List.

Organization	Program Name	Final Program
Allies for Health + Wellness	Choice I	Choice I
Allies for Health + Wellness	Choice II	
Chartiers Center	Hestia	Hestia
Chartiers Center	Chrysalis Program	
Community Human Services	CHS Rapid Re-Housing Demo	Housing Solutions
Community Human Services	Housing Solutions	
Bethlehem Haven	Personalize Housing Options	
Community Human Services	Work Towards Sustainability from Crisis	Work Towards Sustainability from Crisis
Community Human Services	Shelter Plus Care	
Community Human Services	Families United	Families United
Community Human Services	Home at Last	
East End Cooperative Ministry	WISH	FAITH
East End Cooperative Ministry	FAITH	
Gaudenzia Erie	Gaudenzia - Delores House	Village Phase I
Gaudenzia Erie	Village Phase I	
Goodwill of SWPA	Good Start	Good Start
Goodwill of SWPA	Good Start 2	
Mercy Life Center	Bridging the Gap	Bridging the Gap
Mercy Life Center	Trail Lane II	
Mercy Life Center	Home for Good	
Mercy Life Center	Generations	
Mercy Life Center	Spectrum I	Path to New Life
Mercy Life Center	Path to New Life	
Sisters Place Inc	Permanent Housing	Sunrise
Sisters Place Inc	Sunrise	
Sojourner MOMS	Open Arms	Moms II
Sojourner MOMS	Sankofa	
Sojourner MOMS	Sojourner House - MOMS II	
Veterans Leadership Program	Liberty	Victory
Veterans Leadership Program	Valor	
Veterans Leadership Program	HUD Independence	
Veterans Leadership Program	Victory	
UPMC Presbyterian Shadyside	Flex 15 Expansion	NLP
UPMC Presbyterian Shadyside	NLP	
UPMC Presbyterian Shadyside	New Foundations I	Flex 50 Families
UPMC Presbyterian Shadyside	Flex 30	
UPMC Presbyterian Shadyside	Flex 50	
YWCA	YW Bridges RRH	YW Bridges RRH
Gaudenzia Erie	G-PGH Phase 3	