

**2016 -  
2017**

# **Where to Call**

Directory of Mental Health  
& Drug and Alcohol Services

## **OFFICE OF BEHAVIORAL HEALTH**

Bureau of Adult Mental Health Services

Bureau of Child and Adolescent Mental Health Services

Bureau of Drug and Alcohol Services

## **24-HOUR CRISIS HOTLINES:**

**re:solve Crisis Network 1-888-7-YOU-CAN (1-888-796-8226)**

## **BEHAVIORAL HEALTH EMERGENCY SERVICE**

(for authorization of involuntary commitments)

Allegheny County Information, Referral and Emergency Services (IRES)

**412-350-4456 (or call 911) TTY 412-350-3467**



Information in the electronic version of this booklet is current as of February 2016. For the most current phone numbers and addresses please visit the DHS website: [www.alleghenycounty.us/dhs/resource-guides](http://www.alleghenycounty.us/dhs/resource-guides) or <http://pa211sw.org> for a searchable, comprehensive listing of services in Allegheny County.



**Allegheny County Department of Human Services**  
**OFFICE OF BEHAVIORAL HEALTH**

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**Rich Fitzgerald, Allegheny County Executive**

**Marc Cherna, DHS Director**

**Patricia L. Valentine, Executive Deputy Director for Integrated Program Services**

**Denise Macerelli, DHS Deputy Director, Office of Behavioral Health**

**Mary Jo Dickson, Administrator, Bureau of Adult Mental Health Services**

**Latika Davis-Jones, Administrator, Bureau of Drug and Alcohol Services**

**The DHS Office of Behavioral Health (OBH)** contracts for and monitors approximately 109 community-based agencies, which provide an array of services designed to meet the mental health and substance abuse services needs of County residents. OBH contracts with Community Care Behavioral Health and Allegheny HealthChoices, Inc. for operation and oversight of Medicaid Behavioral Health Managed Care Services.

One Smithfield Street

Third Floor

Pittsburgh, PA 15222

Telephone: (412) 350-4456

TTY/TTD: (412) 350-3467

[www.alleghenycounty.us/dhs/obh](http://www.alleghenycounty.us/dhs/obh)

**The Director's Action Line (DAL): 1-800-862-6783**

**Produced by the DHS Office of Community Relations**

**Karen L. Blumen, DHS Deputy Director**

February 2016

**re:solve Crisis Network**  
**1-888-7-YOU-CAN (1-888-796-8226)**  
333 N. Braddock Ave.  
Pittsburgh, PA 15208

Round-the-clock telephone, mobile, walk-in, and residential crisis intervention services are available for all Allegheny County residents – children, adolescents, adults and older adults. Insurance coverage is NOT required.

Callers are put in touch with professional mental health and addictions counselors to receive immediate confidential crisis counseling, emergency support, and/or be referred to someone for ongoing help. In addition, a mobile crisis team that can travel to the site of the crisis is available 24 hours a day /7 days a week. Specialized teams are available for child, adolescent and family interventions. Walk-in services and short-term overnight services are also available. In addition, an after-hours drug and alcohol engagement center is available for individuals who experience a crisis involving substance use. Individuals will receive immediate assessment, support, education, and referrals to drug and alcohol services. re:solve is made possible through the partnership of Allegheny County and the Western Psychiatric Institute and Clinic of the University of Pittsburgh Medical Center (UPMC).

**Allegheny County Information, Referral and Emergency Services (IRES) at (412) 350-4457 or 911, TTY 412-350-3467**

This number answers 24 hours a day /7 days a week and puts callers in touch with Allegheny County staff who can provide information, find someone to provide ongoing help, or help arrange involuntary examination and treatment when needed. All involuntary commitments must be authorized/approved by IRES, a Physician or the Police.

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**ALLEGHENY CHILDREN'S INITIATIVE**

[www.pfq.org/aci](http://www.pfq.org/aci)

2304 Jane Street, Pittsburgh, PA 15203  
(412) 431-8006

**ALLIANCE FOR INFANTS AND TODDLERS**

[www.afit.org](http://www.afit.org)

2801 Custer Avenue, Pittsburgh, PA 15227  
(412) 885-6000  
Population served: Families with children birth to age three years

**CHARTIERS CENTER**

*(Formerly Community Mental Health And Retardation Center, Inc.)*

[www.chartierscenter.org](http://www.chartierscenter.org)

437 Railroad Street, Bridgeville, PA 15017  
(412) 221-3302  
Offices in: Bridgeville, South Hills communities

**FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.**

[www.fswp.org](http://www.fswp.org)

3230 William Pitt Way, Pittsburgh, PA 15238  
1-888-222-4200  
Offices in: Tarentum, New Kensington, Pittsburgh - East Liberty

**FAMILYLINKS**

[www.familylinks.org](http://www.familylinks.org)

250 Shady Avenue, Pittsburgh, PA 15206  
(412) 661-1800  
2644 Banksville Road, Pittsburgh, PA 15216  
(412) 343-7166

*Community Support Center*  
250 Shady Avenue, Pittsburgh PA 15206  
(412) 661-1800

**HUMAN SERVICES ADMINISTRATION ORGANIZATION (HSAO)**

[www.hsao.info](http://www.hsao.info)

2801 Custer Avenue, Pittsburgh, PA 15227  
(412) 884-4500

**MERCY BEHAVIORAL HEALTH**

[www.mercybehavioral.org](http://www.mercybehavioral.org)

*Emergency Response*  
1-877-MERCYBH (1-877-637-2924)

*East Common* – 1200 Reedsdale St., Pittsburgh, PA 15233  
(412) 323-4500

*Northside* – 412 East Commons, Pittsburgh, PA 15212  
(412) 323-4500  
1200 Reedsdale Street, Pittsburgh, PA 15233

*South Side* – 330 S. Ninth Street, Pittsburgh, PA 15203  
(412) 488-4040

*North Hills* – 9983 Perry Highway, Wexford, PA 15090  
(724) 933-8200

*Center for Hearing and Deaf Services* –  
1945 Fifth Avenue, Pittsburgh, PA 15219  
[www.hdscenter.org](http://www.hdscenter.org)  
TTY (412) 281-1375

**MILESTONE CENTERS, INC.**

[www.milestonecentersinc.org](http://www.milestonecentersinc.org)

712 South Avenue, Wilkinsburg, PA 15221  
(412) 243-3400  
Offices in: Wilkinsburg, Monroeville, Penn Hills

**MON YOUGH COMMUNITY SERVICES, INC**

[www.mycs.org](http://www.mycs.org)  
(412) 675-MYCS (6927)

*Administration* – 500 Walnut Street, 3rd Floor, McKeesport,  
PA 15132

**PRESSLEY RIDGE SCHOOLS**

[www.pressleyridge.org](http://www.pressleyridge.org)

530 Marshall Avenue, Pittsburgh, PA 15214  
(412) 321-6995

## PLACES TO START FOR MENTAL HEALTH SERVICES

### **STAUNTON CLINIC, SEWICKLEY VALLEY HOSPITAL**

[www.heritagevalley.org/pages/behavioral-health-facilities-staunton-clinic](http://www.heritagevalley.org/pages/behavioral-health-facilities-staunton-clinic)

111 Hazel Lane, Suite 300, Sewickley, PA 15143  
(412) 749-7330

Offices in: Sewickley, McKees Rocks, Bellevue, Wexford

### **TURTLE CREEK VALLEY MH/MR, INC.**

[www.tcv.net](http://www.tcv.net)

723 Braddock Avenue, Braddock, PA 15104  
(412) 351-0222 — Requests for services

Offices in: Braddock, Homestead, Turtle Creek, South Side

### **WESTERN PSYCHIATRIC INSTITUTE AND CLINIC**

[www.wpic.upmc.com](http://www.wpic.upmc.com)

3811 O'Hara Street, Pittsburgh, PA 15213  
(412)624-1000 or toll-free 1-877-624-4100

## OTHER MENTAL HEALTH SERVICES PROVIDERS

### **ACHIEVA (FORMERLY ARC ALLEGHENY)**

[www.achieva.info](http://www.achieva.info)

711 Bingham Street, Pittsburgh, PA 15203  
(412) 995-5000 or 1-888-272-7229

Population served: Children and adolescents with disabilities and their families. Supported employment services.

### **AHEDD**

[www.ahedd.org](http://www.ahedd.org)

Sarah Street, Suite 202, Pittsburgh, PA 15203  
(412) 381-3313

Employment services throughout Pennsylvania for people with disabilities.

**BETHLEHEM HAVEN (MIRYAM'S)**

[www.bethlehemhaven.org](http://www.bethlehemhaven.org)

Fifth Avenue Commons, 905 Watson St., Pittsburgh, PA 15219  
(412) 391-1348

Population served: Adult women  
Emergency services, transitional housing, medical, dental,  
obstetrics and mental health services

**CENTER FOR HEARING AND DEAF SERVICES (HDS)**

[www.hdscenter.org](http://www.hdscenter.org)

1945 Fifth Avenue, Pittsburgh, PA 15219  
(412) 281-1375 (V/TTY) or (412) 235-9518 (VP)  
In collaboration with Mercy Behavioral Health, HDS provides  
behavioral and mental health services for the deaf and  
hard of hearing in Southwestern Pennsylvania

**COMMUNITY CARE BEHAVIORAL HEALTH**

1-800-553-7499

Population served: Community Care Behavioral Health  
(Medical Assistance) members

**COMMUNITY HUMAN SERVICES CORPORATION**

[www.chscorp.org/](http://www.chscorp.org/)

374 Lawn Street, Pittsburgh, PA 15213

**DIVERSIFIED CARE MANAGEMENT**

Executive Commons Building  
110 Roessler Road, Suite 200B, Pittsburgh, PA 15220  
(412) 253-1136

**EVERY CHILD, INC.**

[www.everychildinc.org](http://www.everychildinc.org)

1425 Forbes Avenue, 3rd floor, Pittsburgh, PA 15219  
(412) 665-0600  
Population served: Birth, foster, and adoptive families and children with special needs from Allegheny County and surrounding counties in southwestern PA

**FAMILY RESOURCES**

[www.familyresourcesofpa.org](http://www.familyresourcesofpa.org)

1425 Forbes Avenue, Suite 500, Pittsburgh, PA 15219  
(412) 363-1702

**FAMILY SERVICES OF WESTERN PENNSYLVANIA**

[www.fswp.org](http://www.fswp.org)

310 Central City Plaza, New Kensington, PA 15068  
(724) 335-9883

**NOTE:** Participants must be referred by their mental health care provider.  
Psychiatric, social rehabilitation and Student Assistant Program  
Supported Employment Services, Certified Peer Specialist

**FAYETTE RESOURCES**

[www.fayetteresources.org](http://www.fayetteresources.org)

100 North First Street, Elizabeth PA 15037  
(412) 382-7191  
Population served: Individuals with medical, psychological, learning and behavioral challenges

**GOODWILL OF SOUTHWESTERN PENNSYLVANIA**

[www.goodwillswpa.org](http://www.goodwillswpa.org)

118 52nd Street, Pittsburgh, PA 15201  
(412) 481-9005  
Supported Employment Services

**INVISIONS, INC.**

[www.invisionhs.org](http://www.invisionhs.org)

12450 Perry Highway, Wexford, PA 15090  
(724) 933-5100  
Population served: Youth  
Wraparound services, integrated residential, vocational and  
therapeutic supports

**JEWISH FAMILY AND CHILDREN'S SERVICES**

[www.jfcspgh.org](http://www.jfcspgh.org)

5743 Bartlett Street, Pittsburgh, PA 15217  
(412) 422-7200

**JEWISH RESIDENTIAL SERVICES, INC.**

[www.jrspgh.org](http://www.jrspgh.org)

4905 Fifth Avenue, Suite 3, Pittsburgh, PA 15213  
(412) 325-0039

**KEYSTONE COMMUNITY MENTAL HEALTH SERVICES**

[www.keystonehumanservices.org/kcmhs](http://www.keystonehumanservices.org/kcmhs)

759 Crawford Road, Pittsburgh, PA 15237  
1-888-377-6504

**LIGHT OF LIFE MINISTRIES, INC.**

[www.lightoflife.org](http://www.lightoflife.org)

10 E. North Avenue, Pittsburgh, PA 15212  
(412) 258-6100

**LIFE'SWORK OF WESTERN PA**

[www.lifesworkwpa.org](http://www.lifesworkwpa.org)

1323 Forbes Avenue, Pittsburgh, PA 15219  
(412) 471-2600  
Supported Employment Services

**MERCY BEHAVIORAL HEALTH**

925 Penn Avenue, Pittsburgh, PA 15222  
(412) 261-5071

**NOTE:** Participants must be referred by their mental health care provider.  
Psychiatric and social rehabilitation  
Supported Employment Services, Certified Peer Specialist

**MILESTONE CENTERS, INC.,**

[www.milestonecentersinc.org](http://www.milestonecentersinc.org)

712 South Avenue, Pittsburgh, PA 15221  
412-731-9707  
Supported Employment Services, Social Rehabilitation,  
Psychiatric Outpatient, Partial Hospitalization, Certified Peer Specialist

**MON YOUGH COMMUNITY SERVICES, INC.**

[www.mycs.org](http://www.mycs.org)

(412) 675-MYCS (6927)

500 Walnut Street, McKeesport, PA 15132  
(412) 675-MYCS(6927)

**NOTE:** Participants must be referred by their mental health care provider.  
Psychiatric, social rehabilitation and prevention  
Supported Employment Services, Certified Peer Specialist

**NHS (NORTHWESTERN HUMAN SERVICES)**

[www.nhsonline.org](http://www.nhsonline.org)

665 Rodi Road 2nd floor. Pittsburgh, PA 15235  
(412) 241-9020  
Offices in: Penn Hills, Downtown and McKeesport

**PLEA AGENCY (PROGRAMS FOR LIVING, EDUCATION AND ADVOCACY)**

[www.plea-agency.org](http://www.plea-agency.org)

733 South Avenue, Wilkinsburg, PA 15221  
(412) 243-3464

**PASSAVANT MEMORIAL HOMES**

[www.passavant.org](http://www.passavant.org)

100 Passavant Way, Pittsburgh, PA 15238  
(412) 820-1010

**PEOPLES OAKLAND**

[www.peoplesoakland.org](http://www.peoplesoakland.org)

3433 Bates Street, Pittsburgh, PA 15213  
(412) 683-7140  
Population served: Single, adult men and women  
Supported Employment Services

**PERSAD CENTER, INC.**

[www.persadcenter.org](http://www.persadcenter.org)

5301 Butler Street, Suite 100, Pittsburgh, PA 15201  
(412) 441-9786, Toll-Free: 1-888-873-7723  
Population served: Gay, lesbian, bisexual, transgender persons  
and individuals with HIV/AIDS

**RESIDENTIAL CARE SERVICES, INC.**

[www.residentialcare.org/](http://www.residentialcare.org/)

2400 Ardmore Boulevard, Suite 601, Wilkinsburg, PA 15221  
(412) 271-2990

**RESOURCES FOR HUMAN DEVELOPMENT**

[www.rhd.org](http://www.rhd.org)

5434 Babcock Boulevard, Suite 108, Pittsburgh, PA 15237  
(724) 536-3902  
Population served: Persons with mental illness, mental  
retardation and/or substance abuse concerns  
Residential programs

**THREE RIVERS YOUTH**

[www.threeriversyouth.org](http://www.threeriversyouth.org)

6117 Broad Street, Pittsburgh PA, 15206  
(412) 441-5020

Population served: Abused, neglected, runaway and homeless youth between the ages of 12 and 21 years, and their families

**TRANSITIONAL SERVICES, INC.**

[www.transitionalservices.org](http://www.transitionalservices.org)

806 West Street, Homestead, PA 15120  
(412) 461-1322

**TURTLE CREEK VALLEY MH/MR**

[www.tcv.net](http://www.tcv.net)

723 Braddock Avenue, Braddock, PA 15104  
(412) 351-0222

Social Rehabilitation, Outpatient Psychiatric,  
Partial Hospitalization, Supported Employment Services

201 East 18th Avenue, Homestead, PA 15120  
(412) 461-3811 ext. 710  
Social rehabilitation

**WESLEY SPECTRUM SERVICES**

[www.wesleyspectrum.org](http://www.wesleyspectrum.org)

221 Penn Avenue, Wilkinsburg, PA 15221  
(412) 342-2300

Population served: Children and families  
Developmental, educational, behavioral health and support services

**WESTERN PSYCHIATRIC INSTITUTE AND CLINIC (WPIC OF UPMC)  
ADULT EDUCATION AND REHABILITATION PROGRAM**

3501 Forbes Avenue, 6th Floor, Pittsburgh, PA 15213  
(412) 246-5854

**NOTE:** Participants must be referred by their mental health care provider. Psychiatric and social rehabilitation

**ALLEGHENY VALLEY HOSPITAL/ALLE KISKI**

1301 Carlisle Street-Floors 2E & 2F  
Natrona Heights, PA 15065  
Information: (724) 224-5100  
Emergency Room: (724) 226-7036  
Psychiatric Unit:  
(724) 226-7230 (Adults)  
(724) 226-7150 (Geriatrics)

**FORBES REGIONAL HOSPITAL**

2570 Haymaker Road-7 North, Monroeville, PA 15146  
Information: (412) 858-2000  
Emergency Room: (412) 858.2321  
Psychiatric Unit: (412) 858.2670

**HERITAGE VALLEY-SEWICKLEY HOSPITAL**

720 Blackburn Road, Sewickley, PA 15143  
Information: (412) 741-6600  
Emergency Room: (412) 749-7060  
Psychiatric Unit: (412) 749-7140

**JEFFERSON HOSPITAL**

565 Coal Valley Road-3 Southwest, Pittsburgh, PA 15236  
Information: (412) 469-5000  
Emergency Room: (412) 469-5800  
Psychiatric Unit: (412) 469-5280

**LIFECARE BEHAVIORAL HEALTH HOSPITAL**

225 Penn Avenue, Pittsburgh, PA 15221  
Information: (412) 247-2000  
Psychiatric Unit: (412) 247-2400

**OHIO VALLEY GENERAL HOSPITAL**

25 Heckel Road, McKees Rocks, PA 15136  
Information: (412) 777-6161  
Emergency Room: (412) 777-6241  
Psychiatric Unit: (412) 777-6420

**SOUTHWOOD PSYCHIATRIC HOSPITAL**

2575 Boyce Plaza Road, Pittsburgh, PA 15241  
Main Information: (412) 257-2290

**STATE CORRECTIONAL INSTITUTE OF PITTSBURGH (SCI)**

3001 Beaver Avenue, Pittsburgh, PA 15233  
Information: (412) 761-1955

**ST. CLAIR MEMORIAL HOSPITAL**

1000 Bower Hill Road, 4th Floor, Pittsburgh, PA 15243  
Information: (412) 942-4800  
Emergency Room: (412) 942-2734  
Voice Mail: (412) 942-2733  
Psychiatric Unit: (412) 942-4800

**UPMC-McKEESPORT**

1500 Fifth Avenue, McKeesport, PA 15132  
Information: (412) 664-2000  
Emergency Room: (412) 644-2121  
Psychiatric Unit: (412) 664-2098

**UPMC-MERCY**

1400 Locust Street-8A, Pittsburgh, PA 15119  
Information: (412) 232-8111  
Emergency Room: (412) 232-8222  
Psychiatric Unit: (412) 232-8300

**UPMC-MONTIFORE**

3459 Fifth Avenue, Pittsburgh, PA 15213  
Information: (412) 647-2345  
Emergency Room: (412) 647-3333

**UPMC-PRESBYTERIAN**

200 Lothrop Street, Pittsburgh, PA 15213  
Information: (412) 647-2345  
Emergency Room: (412) 647-3333

**UPMC-SHADYSIDE**

5230 Centre Avenue, Pittsburgh, PA 15223  
Information: (412) 623-2121  
Emergency Room: (412) 623-2063

**UPMC-WESTERN PSYCHIATRIC INSTITUTE & CLINIC (WPIC)**

3811 O'Hara Street, Pittsburgh, PA 15213  
Information: (412) 624-2100  
DEC: Direct-dial: (412) 647-9380

**(VA) VETERAN'S ADMINISTRATION MEDICAL CENTER**

University Drive C, Pittsburgh, PA 15213  
Information: (412) 688-6000  
Emergency: (412) 360-6322  
Psychiatric Unit: (412) 360-6600

**CHAIN OF HOPE DROP-IN CENTER**

611 South Avenue, Pittsburgh, PA 15221  
(412) 247-5018

Hours: M, T, Th, Sat and Sun- 9:00 a.m. to 5:00 pm; Wed and Fri., 11:00 a.m. to 5:00 p.m.

**HOWARD LEVIN CLUBHOUSE**

[www.howardlevinclubhouse.org](http://www.howardlevinclubhouse.org)

2621 Murray Avenue, Pittsburgh, PA 15217  
(412) 422-1850

**\*NOTE:** Participants must be referred by their mental health care provider.

Hours: Mon. through Wed. 8:30 a.m. - 5:00 p.m., Thur. 8:30 a.m. - 4:00 p.m., Fri. 8:30 a.m. - 7:00 p.m.

**HUB DROP-IN CENTER (THE)**

6117 Broad Street, Pittsburgh, PA 15206  
(412) 441-5020 ext. 202

Youth 18 to 21 years old.

Hours: Weekdays, 8:00 a.m. to 4:00 p.m.

**MAVERICK DROP-IN**

868 Fourth Avenue, New Kensington, PA 15068  
(724) 334-2386

**NEW HORIZONS DROP-IN CENTER**

616 Lincoln Avenue, Pittsburgh, PA 15202  
(412) 766-8060

Hours: Weekdays 9:00 a.m. to 5:00 p.m.

Free breakfast and lunch

**OLIVE BRANCH DROP-IN CENTER**

1122 Brackenridge Avenue, Brackenbridge, PA 15014

(724) 224-1600

Hours: Call since schedule changes monthly

**PENN AVENUE PLACE CLUBHOUSE**

[www.mercybehavioral.org](http://www.mercybehavioral.org)

925 Penn Avenue, Floor 6 Pittsburgh, PA 15219

(412) 338-2180

**\*NOTE:** Participants must be referred by their mental health care provider.

Hours: Weekdays, 9:00 a.m. - 5:00 p.m.

**WELLSPRINGS**

903 Watson Street, Pittsburgh, PA 15219

(412) 263-2545

Hours: Monday through Thursday, 10:30 a.m. to 6:00 p.m.;

Friday, 10:30 a.m. to 5:00 p.m.

**ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)**

[www.CoalitionforRecovery.org](http://www.CoalitionforRecovery.org)

One Smithfield Street, Third Floor, Pittsburgh, PA 15222  
(412) 350-4166

Population served: Persons who are interested in promoting and using recovery principles and practices. Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

**ALLEGHENY FAMILY NETWORK**

[www.alleghenyfamilynetwork.org](http://www.alleghenyfamilynetwork.org)

425 N. Craig Street, Suite 300, Pittsburgh, PA 15213  
(412) 246-0994

**ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN**

[www.ahci.org/html/consumers.php](http://www.ahci.org/html/consumers.php)

1-877-787-2424

**AUTISM SOCIETY OF PITTSBURGH**

[www.autismsocietypgh.org/](http://www.autismsocietypgh.org/)

4371 Northern Pike, Monroeville, PA 15146  
(412) 856-7223

Population served: Autistic individuals, their parents, families and professionals who work with them. Provides information, referral and advocacy services

**CONSUMER ACTION RESPONSE TEAM (CART)**

[www.namiswpa.org/content/cart/cart.php](http://www.namiswpa.org/content/cart/cart.php)

105 Braunlich Dr. Suite 350, Pittsburgh, PA 15237  
(412) 348-0061 or toll-free 1-888-264-7972

Records your feedback about any mental health or drug/alcohol services received, and reports your concerns in writing to your provider

**DIRECTOR'S ACTION LINE (DAL)**

[www.alleghenycounty.us/dhs/dal.aspx](http://www.alleghenycounty.us/dhs/dal.aspx)

Allegheny County Department of Human Services  
One Smithfield Street, First Floor, Pittsburgh, PA 15222  
1-800-862-6783 or DAL@alleghenycounty.us [email]  
DAL Specialists will address concerns and answer questions  
about services provided by the Allegheny County Department  
of Human Services

**DISABILITY RIGHTS NETWORK OF PA – PITTSBURGH OFFICE**

[www.drnpa.org](http://www.drnpa.org)

429 Fourth Avenue, Suite 701, Pittsburgh, PA 15219-1505  
(412) 391-5225 [voice] or 1-800-692-7443  
(412) 467-8940 [TDD] or 1-877-375-7139 [TTY]  
drnpa-pgh@drnpa.org [email]

**EDUCATION LAW CENTER – PA**

[www.elc-pa.org/](http://www.elc-pa.org/)

429 Fourth Avenue, Suite 702, Pittsburgh, PA 15219  
(412) 258-2120

**NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) SOUTHWESTERN PA**

[www.namiswa.org](http://www.namiswa.org)

105 Baunich Drive, McKnight Plaza, Suite 200  
Pittsburgh, PA 15237  
(412) 366-3788 or 1-888-264-7972  
Education, peer support groups, resources and system advocacy

**PEAL CENTER**

[www.pealcenter.org](http://www.pealcenter.org)

1119 Penn Avenue, Suite 400, Pittsburgh, PA 15222  
(412) 281-4404 or 1-866-950-1040  
Provides up-to-date information on disabilities and the special  
education process and parents' rights. Parent Advisors are  
available to assist with problem-solving strategies, by  
telephone, email, or in person by appointment.

**PEER SUPPORT AND ADVOCACY NETWORK (PSAN)**

[www.peer-support.org/](http://www.peer-support.org/)

960 Penn Avenue, Pittsburgh, PA 15222  
(412) 227-0402

**PENNSYLVANIA HEALTH LAW PROJECT**

[www.phlp.org/Website/newcontacts.asp](http://www.phlp.org/Website/newcontacts.asp)

415 East Ohio Street, Suite 325  
Pittsburgh, PA 15212  
(412) 434-5779, 1-800-274-3258, TTY 1-866-236-6310

**ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES OFFICE  
OF BEHAVIORAL HEALTH BUREAU OF DRUG & ALCOHOL SERVICES**

One Smithfield Street, Pittsburgh, PA 15222  
(412) 350-3328  
Hours: Weekdays, 8:30 a.m. - 4:30 p.m.  
Services: Information and referral only  
Residents of Allegheny County who are uninsured  
or underinsured

**PLACES TO CONTACT FOR DRUG AND ALCOHOL SERVICES**

**COMMUNITY CARE BEHAVIORAL HEALTH**

1-800-553-7499  
Population served: Community Care Behavioral Health  
(Medical Assistance) members

**CENTRAL OUTREACH RESOURCE AND REFERRAL CENTER**

1860 Centre Avenue, Pittsburgh, PA 15219  
(412) 471-9806  
Intervention, case management, advocacy

**ALPHA HOUSE**

[www.alphahouseinc.org](http://www.alphahouseinc.org)

435 Shady Avenue, Pittsburgh, PA 15206  
(412) 363-4220  
Outpatient, residential drug-free rehabilitation

**CORNELL ABRAXAS GROUP, INC.**

[www.cornellcompanies.com](http://www.cornellcompanies.com)

North Forest Road  
Post Office Box #59, Marienville, PA 16239  
(814) 459-0618  
or (800)352-3402  
inpatient adolescent residential drug free rehabilitation

**DIVERSIFIED CARE MANAGEMENT**

Executive Commons Building, 110 Roessler Road, Suite 200B,  
Pittsburgh, PA 15220  
(412) 253-1136  
Intensive Case Management

**EAST END COOPERATIVE MINISTRIES**

6140 Penn Circle North, Pittsburgh, PA 15206  
(412) 345-7150  
Prevention

**FAMILYLINKS**

[www.familylinks.org](http://www.familylinks.org)

Community Support Center  
250 Shady Avenue, Pittsburgh PA 15206  
(412) 661-1800  
Outpatient, Intensive Outpatient, Partial Hospitalization

843 Climax Street Pittsburgh, PA 15210  
(412) 381-8230  
Intervention and Prevention

8930 Frankstown Road, Pittsburgh, PA 15235  
(412) 381-8230  
Inpatient Non Hospital-Residential Women, Pregnant Women  
and with Children

**FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.**

[www.fswp.org](http://www.fswp.org)

310 Central City Plaza, New Kensington, PA 15068  
(724) 335-9883  
Student Assistant Program

321 East Fifth Avenue, Tarentum, PA 15084  
(724) 230-2777  
Population served: Adolescent and adult  
Outpatient, intensive outpatient

201 Corbett Street, Tarentum, PA 15084  
(724) 226-0664  
Adult and adolescent Intensive Outpatient,  
Regular Outpatient

**GATEWAY REHABILITATION CENTER**

[www.gatewayrehab.org/](http://www.gatewayrehab.org/)

*East*—5816-5818 Forbes Avenue, Pittsburgh, PA 15217  
(412) 697-0928  
Partial hospitalization, outpatient, intensive outpatient

*West*—Robinson Plaza 3, 6600 Steubenville Pike, Suite 430,  
Pittsburgh, PA 15205  
(412) 766-8700—Executive Offices

*North*—1360 Old Freeport Rd., Suite 3B, Pittsburgh, PA 15238  
(412) 963-7077  
Partial hospitalization, outpatient, intensive outpatient

*Greentree* — 1016 Greentree Rd., 2nd floor, Pittsburgh, PA 15220  
Adult and Adolescent Partial Hospitalization, Intensive Outpatient

*Monroeville* — 777 Penn Center Blvd., Monroeville, PA 15235  
(412) 373-2234  
Adult and Adolescent Partial Hospitalization, Intensive Outpatient

*North Hills* —1659 Route 228, Cranberry Township, PA 16066  
(724) 776-4844  
Adult and Adolescent Partial Hospitalization, Intensive Outpatient

## DRUG AND ALCOHOL SERVICES PROVIDERS

*Pleasant Hills* – 500 Lewis Run Road, Suite 121  
Pittsburgh PA 15122  
(412) 373-2234  
Adult and Adolescent Partial Hospitalization, Intensive Outpatient

*Aliquippa* –100 Moffet Run Road, Aliquippa, PA 15001  
(724) 378-4461  
Inpatient Non-Hospital Detox. Inpatient Non-Hospital Rehab,  
Partial Hospitalization, Intensive Outpatient

*S. Fayette Township* –331 Hickory Grade Road  
South Fayette Township, PA 15017  
Adolescent Half Way House

*Moffett*–1215 7th Avenue, Suite 313, Beaver Falls, PA 15010  
Male Half Way House

*Tom Rutter House* –100 Moffett Run Road, Aliquippa, PA  
15001  
(724) 766-8700

### **GAUDENZIA ERIE, INC.**

*Community House*  
521 W. 7th Street, Erie, PA 16502  
(814) 459-5853  
Population Served: Pregnant Women and Women with  
Children  
Services: Halfway House

*Crossroads* – 414 W. 5th Street, Erie, PA 16507  
(814) 459-4775  
Population Served: Adults, Injection Drug Users,  
Pregnant Women  
Services: Inpatient Non-Hospital Detox,  
Inpatient Non-Hospital Rehab

*Daniel Snow House* – 361 W. 5th Street, Erie, PA 16507  
(814) 459-4775  
Population Served: Adult Males  
Services: Halfway House

*Pittsburgh (House of the Crossroads)*  
2012 Centre Avenue, P.O. Box 2548, Pittsburgh, PA 15230  
(412) 251-5121  
Population Served: Adults  
Services: Inpatient Non- Hospital Detox,  
Inpatient Non-Hospital Rehab

2203 Centre Avenue, Pittsburgh, PA 15219  
(412) 281-5265  
Population Served: Adults  
Services: Regular Outpatient Drug Free

**GREENBRIAR TREATMENT CENTER**

[www.greenbriar.net](http://www.greenbriar.net)

1 (800) 637-HOPE (4673)

*East*—1928 1/2 Murray Avenue, Pittsburgh, PA 15217  
(412) 421-4311  
Partial hospitalization, intensive outpatient

*West*—4955 Steubenville Pike, Pittsburgh, PA 15205  
(412) 788-6292  
Partial hospitalization, intensive outpatient

*North*—6200 Brooktree Road, Suite 210, Wexford, PA 15090  
(724) 934-8435  
Partial hospitalization, intensive outpatient

*South*—101 Towne Square Way, Suite 221  
Brentwood PA 15227  
(412) 885-7180  
Partial Hospitalization, intensive outpatient

*Lighthouse for Men Halfway House* —1820 Washington Road  
Washington, PA 15301  
(724) 531-6930  
Male Halfway House

*Lighthouse for Women Halfway House* —1633 Weirch Avenue  
Washington, PA  
(724) 222-4753  
Female Halfway House

## DRUG AND ALCOHOL SERVICES PROVIDERS

*New Kensington* — 701 Fourth Avenue, 2nd floor  
New Kensington, PA 15068  
(724) 339-7180  
Partial Hospitalization, Intensive Outpatient

*Monroeville* — 400 Penn Avenue, Building 4  
Monroeville, PA 15235  
(412) 829-2103  
Partial Hospitalization, Intensive Outpatient

*Washington* — 800 Manor Drive, Washington, PA 15301  
(724) 255-9700  
Inpatient Non- Hospital Detox, Inpatient Non-Hospital Rehab

### **HOLY FAMILY INSTITUTE**

[www.hfi-pgh.org/](http://www.hfi-pgh.org/)

211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206  
(412) 361-1083  
Adolescent outpatient, HIV/Early Intervention

Shores — 8235 Ohio River Boulevard, Pittsburgh, PA 15202  
(412) 766-4030  
Adult and Adolescent Case Management, Screening

### **MANCHESTER YOUTH & DEVELOPMENT CENTER**

[www.mydc.org/](http://www.mydc.org/)

1214 Liverpool Street, Pittsburgh, PA 15233  
(412) 322-0585  
Prevention

### **MAXIMIZING ADOLESCENT POTENTIAL PROGRAMS (MAPS)**

[www.education.pitt.edu/maps/](http://www.education.pitt.edu/maps/)

University of Pittsburgh, 159 Trees Hall, Pittsburgh, PA 15261  
(412) 648-7196  
Prevention

### **MERCY BEHAVIORAL HEALTH**

[www.mercybehavioral.org/](http://www.mercybehavioral.org/)

*Administrative Office* — 1200 Reedsdale Street, Pittsburgh, PA  
15233  
(412) 323-4500

## DRUG AND ALCOHOL SERVICES PROVIDERS

*Northside* — 412 East Commons, Pittsburgh, PA 15212  
(412) 323-4500

*South Side* — 330 S. Ninth Street, Pittsburgh, PA 15203  
(412) 488-4040

Outpatient, intensive outpatient, partial hospitalization,  
adolescent outpatient, student assistance programs

*Center for Hearing and Deaf Services* — [www.hdscenter.org](http://www.hdscenter.org)

1945 Fifth Avenue, Pittsburgh, PA 15219

(412) 281-1375 (V/TTY) or VP (412) 235-9518

Adult and Adolescent Partial Hospitalization, Intensive  
Outpatient, Case Management, Center for Hearing and Deaf  
Services

925 Penn Avenue, Pittsburgh, PA 15222

(412) 261-5071

Adult and Adolescent Regular Outpatient Drug Free, Intensive  
Outpatient, Case Management

### **M.H.Y. FAMILY SERVICES**

[www.mhyfamilyservices.org](http://www.mhyfamilyservices.org)

521 Route 228, Mars, Pa. 16046

(724) 625-3141

Diversion and Acute Stabilization program

### **MON YOUGH COMMUNITY SERVICES, INC**

[www.mycs.org](http://www.mycs.org)

(412) 675-MYCS (6927)

*Administration* — 500 Walnut Street, 3rd Floor, McKeesport,  
PA 15132

Prevention, Student Assistance Program

*Crisis and Intake* — 606 Locust Street, McKeesport, PA 15132

(412) 675-8300

Prevention, outpatient, intensive outpatient

335 Shaw Avenue, McKeesport, PA 15132

(412) 675-8855

Population Served: Adult, Adolescent

Services: Regular Outpatient Drug Free, Intensive Outpatient,  
Case Management

**OUTREACH TEEN AND FAMILY SERVICES**

[www.outreachteen.org](http://www.outreachteen.org)

666 Washington Road, Pittsburgh, PA 15228  
(412) 561-5405  
Population served: youth ages 12 to 21 years and their families. Intake, assessment and referral

**PENNSYLVANIA ORGANIZATION FOR WOMEN IN EARLY RECOVERY (POWER)**

[www.power-recovery.com/](http://www.power-recovery.com/)

**POWER Administrative Office**  
7501 Penn Avenue, Pittsburgh, PA 15208  
(412) 243-7535  
E-mail: [powerorg@power-recovery.com](mailto:powerorg@power-recovery.com)  
Services: Intervention, Partial Hospitalization, Regular Outpatient Drug Free, Intensive Outpatient, Case Management

**POWER CONNECTION**

7501 Penn Avenue, Pittsburgh, PA 15208  
(412) 243-7535  
E-mail: [connection@power-recovery.com](mailto:connection@power-recovery.com)  
Population Served: Women, Women with Children, Women released from incarceration  
Services: Assessment, Referral, and Mentoring Services

**POWER HOUSE**

7445 Church Street, Pittsburgh, PA 15218  
(412) 271-0500 x112  
E-mail: [powerhouse@power-recovery.com](mailto:powerhouse@power-recovery.com)  
Residential treatment program  
Population Served: Women and Women with Children  
Services: Halfway house

**POWER NEWDAY**

7501 Penn Avenue, Pittsburgh, PA 15208  
(412) 243-8755  
E-mail: [newday@power-recovery.com](mailto:newday@power-recovery.com)  
Partial hospitalization  
Population Served: Women and Pregnant Women  
Services: Regular Outpatient, Partial Hospitalization, Intensive Outpatient

**PERSAD**

[www.persadcenter.org/](http://www.persadcenter.org/)

5301 Butler Street, Suite 100, Pittsburgh, PA 15201  
(412) 441-9786  
Outpatient, intensive outpatient

**PREVENTION POINT PITTSBURGH**

[www.pppgh.org/](http://www.pppgh.org/)

907 West Street, Fifth Floor, Wilkensburg, PA 15221  
(412) 247-3404  
Intervention

**THE PROGRAM FOR OFFENDERS**

The Manor Building  
564 Forbes Avenue, Suite 930, Pittsburgh, PA 15219  
(412) 535-4333 (ACTA-Men)  
(412) 535-4343 (TPC Women)

**PYRAMID HEALTH CARE, INC.—BIRMINGHAM TOWERS**

[www.pyramidhealthcarepa.com/](http://www.pyramidhealthcarepa.com/)

*South*—2100 Wharton Street, #321, Pittsburgh, PA 15203  
(412) 481-1922  
Outpatient, intensive outpatient  
*North*—4447 Gibsonia Road, Gibsonia, PA 15044  
(724) 443-3220  
Adolescent residential

## DRUG AND ALCOHOL SERVICES PROVIDERS

East—Pyramid Supportive Housing for Men at Lafayette Square  
1907 Hanover Street, #10, Swissvale, PA 15218  
(412) 271-1828

*Pyramid Supportive Housing for Women*  
1937 Delaware Street, #303, Swissvale, Pa 15218  
(412) 371-3100

*Pyramid Transitions*  
306 Penn Avenue, Wilkinsburg, PA 15221  
(412) 241-5341  
Residential drug-free rehabilitation, detoxification

*Pine Ridge* – 13505 S. Eagle Valley Road Tyrone, PA 16686  
(814) 684-1373  
Adolescent Halfway House

*Altoona* – 830 Sixth Avenue, Altoona, PA 16602  
(888) 694-9996  
Adult Halfway House

*Altoona* – 901 Sixth Avenue, Altoona, PA 16602  
(888) 694 -9996  
Adult Halfway House

### **RENEWAL, INC.**

[www.renewalinc.com/pages/home.php](http://www.renewalinc.com/pages/home.php)

601 Grant Street, Fifth Floor, Pittsburgh, PA 15219  
(412) 697-0010  
Administrative Office

704 Second Avenue, Pittsburgh, PA 15219  
(412) 697-0880  
Outpatient Services

704 Second Avenue, Pittsburgh, PA 15219  
(412) 690-0110  
Residential drug-free rehabilitation  
Population served: Adults

700 Fifth Avenue, Pittsburgh, PA 15222  
(412)-697-0880  
Services: Outpatient Drug Free

**SALVATION ARMY HARBOR LIGHT CENTER**

865 West North Avenue, Pittsburgh, PA 15233  
(412) 231-0500  
Intensive outpatient, outpatient, residential services, HIV/Early Intervention

**SOJOURNER HOUSE**

[www.sojournerhousepa.org/](http://www.sojournerhousepa.org/)

5460 Penn Avenue, Pittsburgh, PA 15206  
(412) 441-7783  
Residential drug-free rehabilitation for women and their children

**SOJOURNER MOMS II**

[www.sojournerhousepa.org/moms/momsHome.asp](http://www.sojournerhousepa.org/moms/momsHome.asp)

5907 Penn Avenue, Suite 220, Pittsburgh, PA 15206  
(412) 361-1213  
Intervention

**TADISO, INC.**

[www.tadiso.org/](http://www.tadiso.org/)

1425 Beaver Avenue, Pittsburgh, PA 15233  
(412) 322-8415  
Methadone treatment, outpatient, partial hospitalization

**TURTLE CREEK ALTERNATIVES**

[www.tcv.net/](http://www.tcv.net/)

*East*—1800 West Street, Homestead, PA 15120  
(412) 461-4100  
Prevention, School Assistance Program (SAP)

1705 Maple Avenue, Homestead, PA 15120  
(412) 464-1522  
Prevention, School Assistance Program (SAP)

*South*—70 S. 22nd Street, Pittsburgh, PA 15203  
(412) 381-2100  
Outpatient, intensive outpatient, intervention

**UNIVERSITY OF PITTSBURGH MEDICAL CENTER (UPMC), WPIC,  
ADDICTION MEDICINE SERVICES**

[www.wpic.upmc.com/addictionsvcs.htm](http://www.wpic.upmc.com/addictionsvcs.htm)

1011 Bingham Street, Pittsburgh, PA 15203

(412) 235-5377

Prevention, student assistance programs

**TRAVELER'S AID SOCIETY OF PITTSBURGH INC.**

[www.travelersaidpgh.org](http://www.travelersaidpgh.org)

343 Boulevard of the Allies, Pittsburgh, PA 15222

(412) 281-5474

Population served: Individuals and families in need of  
transportation assistance

**UPMC-Center for Psychiatric and Chemical Dependency Services**

3501 Forbes Avenue, Pittsburgh, PA 15213

(412) 246-5901

Outpatient, intensive outpatient, partial hospitalization

**UPMC Perinatal Addiction Services**

3501 Forbes Avenue, Pittsburgh, PA 15213

(412) 246-5935

Outpatient, intensive outpatient, partial hospitalization

**UPMC - Narcotics Addiction Treatment Program**

6714 Kelly Street, Pittsburgh, PA 15208

(412) 363-7383

Methadone maintenance, HIV/Early Intervention

**UPMC MERCY DETOXIFICATION**

1400 Locust Street, Pittsburgh PA 15219

(412) 232-4080

**WESLEY SPECTRUM SERVICES**

[www.wesleyspectrum.org/](http://www.wesleyspectrum.org/)

221 Penn Avenue, Wilkinsburg, PA 15221

(412) 342-2300

Intervention, outpatient, intensive outpatient

**WHITE DEER RUN/COVE FORGE, INC.**

[www.whitedeerrun.com](http://www.whitedeerrun.com)

[www.treatment-center.com/program-choices/coveforgebehavioralhealthpittsburgh.php](http://www.treatment-center.com/program-choices/coveforgebehavioralhealthpittsburgh.php)

1000 South Market, Suite E, Bloomsburg, PA 17815  
1-800-797-6237

2500 Jane Street – Second Floor, Pittsburgh, PA 15203  
(412) 431-3363  
Outpatient, intensive outpatient

Williamsburg – 202 Cove Forge Road, Williamsburg, PA 16693  
1 (800) 873-2131  
Inpatient Non-Hospital Detox, Inpatient Non-Hospital Rehab,  
partial Hospitalization

624 Broad Street, Johnstown, PA 15906  
(814) 539-0836  
Halfway House

538 Main Street, Johnstown, PA 15901  
(814) 536-2071  
Halfway House

901 Westminster Drive, Williamsport, PA 17701  
(570) 321-6127  
Partial Hospitalization for Pregnant Women

3360 White Deer Run Road, P.O. Box 97, Allenwood, PA 17810  
(570) 538-2567  
Adult and Adolescent Inpatient Non-Hospital Detox, Inpatient  
Non-Hospital Rehab

**ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)**

[www.CoalitionforRecovery.org](http://www.CoalitionforRecovery.org)

One Smithfield Street, Third Floor, Pittsburgh, PA 15222

(412) 350-4166

Population served: Persons who are interested in promoting and using recovery principles and practices.

Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

**ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN**

[www.ahci.org/html/consumers.php](http://www.ahci.org/html/consumers.php)

1-877-787-2424

**COALITION FOR LEADERSHIP, EDUCATION AND ADVOCACY FOR RECOVERY (CLEAR)**

100 Ross Street, Pittsburgh, PA 15219

(412) 281-3752

**CONSUMER ACTION RESPONSE TEAM (CART)**

[www.namiswpa.org/content/cart/cart.php](http://www.namiswpa.org/content/cart/cart.php)

105 Braunlich Drive, Suite 350A, Pittsburgh, PA 15237

(412) 281-7333, or toll free 1-800-300-6026

Records your feedback about any mental health or drug/alcohol services received, and reports your concerns in writing to your provider

**DIRECTOR'S ACTION LINE (DAL)**

[www.alleghenycounty.us/dhs/dal.aspx](http://www.alleghenycounty.us/dhs/dal.aspx)

One Smithfield Street, First Floor, Pittsburgh, PA 15222

Allegheny County Department of Human Services

1-800-862-6783

Email: DAL@alleghenycounty.us

**MESSAGE CARRIERS OF PENNSYLVANIA, INC.**

[www.messagecarriersofpennsylvania.org](http://www.messagecarriersofpennsylvania.org)

5907 Penn Avenue, Suite 215, Pittsburgh, PA 15206  
(412) 361-0142

**ONALA CLUB**

1625 West Carson Street, Pittsburgh, PA 15219  
(412) 471-8797  
Recovery Support Services

**YMCA COUNSELING CENTER**

[www.ymcaofpittsburgh.org/branch.asp?id=16](http://www.ymcaofpittsburgh.org/branch.asp?id=16)

7140 Bennett Street, Pittsburgh PA 15208  
(412) 243-2900  
Intervention, prevention

**ALLE-KISKI HOPE CENTER**

[www.akhopecenter.org/](http://www.akhopecenter.org/)

P.O. Box 67, Tarentum, PA 15084

(724) 224-1100

Population served: Women and women with children

**BETHLEHEM HAVEN (MIRYAM'S)**

[www.bethlehemhaven.org](http://www.bethlehemhaven.org)

Fifth Avenue Commons

905 Watson Street, Pittsburgh, PA 15219

(412) 391-1348

Population served: Single women

Overnight shelter, transitional housing, and permanent supportive housing, mental health and medical clinic, professional development classes, drop-in center, and drug and alcohol services for women through POWER satellite office. Shelter admission begins at 3:30 p.m.; dinner is at 7:00 p.m.

**EAST END COOPERATIVE MINISTRIES**

[www.eecm.org](http://www.eecm.org)

6140 Penn Circle North, Pittsburgh, PA 15206

(412) 361-5549

Population served: Adult men ages 18 and up, prevention

**FAMILYLINKS DOWNTOWN OUTREACH SHELTER**

[www.familylinks.org](http://www.familylinks.org)

1601 Fifth Avenue, Pittsburgh, PA 15219

(412) 471-6160

Population served: Youth under 21 years, prevention

**LIGHT OF LIFE MINISTRIES**

[www.lightoflife.org](http://www.lightoflife.org)

10 East North Avenue, Pittsburgh, PA 15212

(412) 258-6100

Population served: Men-only overnight shelter—bed sign-up 4:00p.m. to 4:30 p.m.

Food service: ALL who are hungry—men, women, children — Breakfast 8:00 a.m. and Dinner 5:00 p.m.

**ORR COMPASSIONATE CARE**

[www.pghpresbtery.org/mission\\_agencies/miss\\_files/orrCompassion.htm](http://www.pghpresbtery.org/mission_agencies/miss_files/orrCompassion.htm)

6023 Harvard Street, Pittsburgh, PA 15206  
(412) 362-3550  
Population served: Single men and women ages 18 and up  
Provides 24-hour respite  
Referral from a community agency required

**PLEASANT VALLEY SHELTER/NORTHSIDE COMMON MINISTRIES**

[www.northsidecommonministries.org/programs.htm](http://www.northsidecommonministries.org/programs.htm)

1601 Brighton Road, Pittsburgh, PA 15212  
(412) 323-1163—Administration  
(412) 321-4272—Shelter  
Population served: Single men

**SALVATION ARMY**

[www.use.salvationarmy.org](http://www.use.salvationarmy.org)

700 Bell Avenue, Carnegie, PA 15106  
(412) 446-1500  
Population served: Single women, women or men with children,  
and youth (18 to 21 years)

**SALVATION ARMY/ NORTHSIDE CORP.**

100 West North Avenue, Pittsburgh, PA 15212  
(412) 321-0290  
Population served: Single, adult men and women  
Day Shelter: Weekdays, 9:00 a.m. - 2:15 p.m.  
Breakfast and lunch served: M, W, F

**WOMEN'S CENTER AND SHELTER**

Pittsburgh, PA 15224  
(412) 687-8017  
Population served: Victims of domestic violence  
with or without children

**WOMANSPACE EAST, INC.**

Pittsburgh, PA 15230  
(412) 765-2661  
Population served: Single women, women with children  
Hours: 24 hours a day / 7 days a week

**WOMANSPACE, INC.**

[www.womansplace.org](http://www.womansplace.org)

McKeesport, PA 15134  
(412) 678-4616  
Population served: Victims of domestic violence and their children

**WOOD STREET COMMONS SHELTER**

301 Third Avenue, Pittsburgh, PA 15222  
(412) 765-3302  
Population served: Single men and women age 18 years and over. Applications accepted M-T-W between 9 a.m. and 10 a.m.

**YMCA OF MCKEESPORT**

[www.ymca.net/maps/profile.aspx?assn=5697](http://www.ymca.net/maps/profile.aspx?assn=5697)

523 Sinclair Street, McKeesport, PA 15132  
(412) 664-9168  
Population served: Single men, women and youth (18 to 21 years)

## PHONE NUMBERS FOR ALLEGHENY COUNTY DHS

Department of Human Services.....	412-350-5701
	TDD: 412-473-2017
Area Agency on Aging.....	412-350-5460
Office of Behavioral Health.....	412-350-4456
Office of Children, Youth & Families.....	412-350-5701
Office of Community Services.....	412-350-6611
Office of Intellectual Disability.....	412-253-1399
Allegheny Link to Aging and Disability Resources.....	1-866-730-2368
	TTY: 412-350-5205

Persons on Medical Assistance (HealthChoices) or those who are uninsured or under insured who need information on Drug and Alcohol and Mental Health Services should contact:

### **Community Care Behavioral Health**

339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222  
1-800-553-7499 or (412) 454-2120

### **re:solve Crisis Network – 1-888-7-YOU-CAN (1-888-796-8226):**

This toll-free number will access around-the-clock telephone crisis counseling, emergency care, and referrals for individuals in crisis situations. When indicated, mobile crisis services can be provided at home, at the crisis site, or at a provider's office.

**Behavioral Health Emergency Services:** Allegheny County Information, Referral and Emergency Services (IRES) (412) 350-4457. This number also answers 24 hours a day /7 days a week and puts you in contact with an Allegheny County staff who can provide information, find someone to provide ongoing help, or help you arrange involuntary examination, and treatment when needed.

### **The Warmline: 1-866-661-WARM (9276)**

Provides emotional support.

The Bureaus of Adult Mental Health Services and Child and Adolescent Mental Health Services, through a variety of community-based agencies, provide, contract for and monitor recovery-oriented services designed to meet the mental health needs of children adolescents, youth, adults and older adults in Allegheny County. Services are designed to respond effectively to immediate needs and, utilizing the strengths of individuals and families, help people with mental illness and children and adolescents with serious emotional disturbance to live successfully in their communities.

**Diversion and Stabilization (DAS):** Respite/treatment services for those who can be diverted from inpatient care or are stepping down from inpatient care.

**Family-Focused Solution Based (FFSB):** In-home intervention structured to meet the treatment and support services needs of both parents and child.

**Family Based Mental Health (FBMH):** Provides intensive in-home interventions designed to prevent out-of-home placement.

**Multi-systemic Therapy(MST):** A multifaceted, short term, home and community based intervention for families of youth with severe psychosocial and behavioral problems.

**Behavioral Health Rehabilitation Services Children/Adolescents (BHRS):** Individualized strengths-based mental health services delivered in non-traditional community services, such as: home and school to promote a child's receiving of services in the least restrictive setting possible.

**Brief Treatment:** Mobile Therapy or Behavioral Specialist Consultant up to 6 hours/week delivered in the same manner as Behavioral Health Rehabilitation Services.

**Outpatient Treatment Services:** A variety of community-based treatment services including: evaluation and diagnosis, treatment planning, medication management, partial hospitalization and individual, group, family and play therapies.

**Partial Hospital Program:** Mental health treatment intervention delivered in a clinic or school setting to assist a child in transitioning from inpatient treatment or for prevention of psychiatric hospitalization.

**Short-Term Inpatient Services:** Provides psychiatric services for people with acute illness, with the goal of stabilizing symptoms so that clients can continue recovery at home and in the community. Individuals whose illness may pose a danger to themselves or others may be mandated for a psychiatric evaluation and, if necessary, treatment.

**Extended Acute Care:** Intensive psychiatric/behavioral health interventions 24 hours a day /7 days a week for up to 180 days. This service is intended as a step down from an acute hospitalization and to assist an individual with further stabilization so that he or she can return to identified living and treatment arrangements in the community.

**Community and Outreach Services:** Provides community and school outreach services to assist people in making full use of mental health services. Helps decrease the fear and stigma associated with mental illness and emotional disturbance. These services include outreach to persons who are homeless and may be on the street and without resources.

**Community Treatment Team (CTT):** A voluntary, primary, direct service which provides comprehensive and intensive outpatient mental health and addictions treatment in addition to rehabilitative and support services to persons with a serious and persistent mental illness and addiction problems. For individuals who are not able to benefit from traditional community mental health and drug and alcohol services. CTT services merge clinical, rehabilitative and support staff expertise within one service delivery team with minimal referral of consumers to other program entities for these interventions.

**Psychiatric and Social Rehabilitation Services:** Provides vocation, education, self-maintenance and socialization services to adults living with the effects of a moderate to severe mental health diagnosis. Services are geared toward growth and recovery and are offered during the day. **NOTE:** Participants must be referred by their mental health care provider.

**Residential Treatment Facility (RTF):** Residential treatment setting certified by the state, serving the intensive treatment needs of children and adolescents.

**Residential Services:** Residential programs designed to help adults and children in recovery. Services vary from 24-hour intensive programs to individually tailored housing supports and services in a variety of settings such as, community residential rehabilitation facilities (CRRs), supported housing, comprehensive mental health personal care home, long-term structured residence (LTSR); Host Homes.

**Service Coordination (formerly known as Case Management):** Adults with mental illness and children/adolescents with serious emotional disturbance usually are involved with a number of systems (e.g., education, physical health, insurance, government, juvenile/criminal justice systems, etc.) that must be coordinated to achieve best results. Service coordination helps people access appropriate systems and ensure that the systems are functioning in a coordinated manner.

**Justice Related Services: (412) 301-8220** Provides mental health assessment, support and services for persons with mental illness as well as drug and alcohol assessment and services in the county jail. Services include: Pre- and Post-booking Diversion, Justice Related County Support Services, Mental Health Court and Drug Court and Justice Related State Support Program.

**Clubhouses:** An adult day program that provides an opportunity for growth and recovery to those living with the effects of a moderate to severe mental health diagnosis. Helps participants acquire skills and social development in a community setting using a “work day” model.

**NOTE:** Participants must be referred by their mental health care provider.

The Allegheny County Bureau of Drug and Alcohol Services provides supports, through a variety of community-based agencies, and recovery oriented services designed to prevent and treat substance abuse and addiction. These services respond effectively to immediate needs while utilizing the strengths of individuals and families, to assist people in treatment and recovery to live successfully in their community.

**Prevention Services:** Prevention is a proactive process, which helps individuals and systems to deal constructively with potentially difficult life situations, to keep healthy people healthy and to bolster the strength of individuals at risk of becoming substance abusers. Prevention activities include: education, problem identification and referral, information dissemination.

It requires a measurable, risk-based series of collaborative, culturally relevant strategies within the areas of information dissemination, education, alternative activities, problem identification and referral, community-based process and environmental prevention. This process is accomplished through school- and community-based services.

**Intervention services:** Designed to assist individuals by offering recovery supportive services to help de-intensify crises and improve decision-making and coping-strategy strengths. Services include housing, discussion groups, hotlines, outreach and advocacy.

**Treatment Services:** Social, psychological or medical services to assist individuals with patterns of substance use or abuse.

**Detoxification Services:** Goals of detoxification services for people with addictions include an evaluation, followed by elimination of the presence of the intoxication substance or the dependency factors, while keeping risk from withdrawal to a minimum. Detoxification services also include efforts to motivate and support people to seek ongoing treatment.

**Inpatient Treatment Services:** Medically managed services in either a free-standing or health care environment (hospital) for detoxification, residential treatment and rehabilitation.

**Partial Hospitalization:** Designed for individuals who can benefit from multiple treatment modalities and need more than outpatient services. Partial hospitalization involves a minimum of 10 hours of treatment per week. Hospitals have access to services for vocational assessment, job readiness and placement, GED preparation and testing, literacy and basic education tutoring, legal, medical and dental care, general health education, budgeting, credit restoration, housing assistance, income support, and social activities.

**Outpatient Treatment Services:** A variety of community-based outpatient treatment services are available including assessment, specialized professional medical consultation, physical examination, psychiatric evaluation, lab tests such as HIV and TB testing, treatment planning, therapy (individual, group and family) and aftercare planning and follow-up. Some programs are specifically designed for certain populations such as women, women with children or adolescents. Persons who temporarily need a high intensity services may benefit from Intensive Outpatient services of five to 10 hours a week.

**Medication Assistance Therapy:** prescription of approved medication in doses to achieve stabilization or prevent withdrawal as a means to assisting clients with discontinued substance use or dependence.

**Case Management:** Screening, assessment and case coordination of services including administrative documentation and management of treatment and non-treatment services recommended referred, and received by clients.

**Student Assistance Program (SAP):** This secondary school program facilitates early identification and intervention for students who are experiencing difficulties in school due to mental health, substance use, and other behavioral health problems. Consultants from DHS contracted Drug and Alcohol, and Mental Health; Service Providers meet with school staff and participate in case reviews of students referred to the program. The consultants also provide student screenings for behavioral health problems, and ensure students and family members gain access to treatment and other services.



