JANUARY 2015

RESOURCE GUIDE OF BEHAVIORAL HEALTH PROVIDERS

FOR PERSONS WHO ARE DEAF, DEAFBLIND OR HARD OF HEARING

The Behavioral Health Task Force

for Persons who are Deaf, Deafblind or Hard of Hearing of Allegheny County

A product of the Behavioral Health Task Force for Persons who are Deaf, Deafblind and Hard of Hearing of Allegheny County.

EMERGENCY CONTACTS

re:solve Crisis Network 1-888-7YOUCAN or 1-888-796-8226

Information, Referral and Emergency Services (IRES) 412-350-4456 (v) 412-350-3467 (TTY)

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This booklet is a list of health care providers who have experience working with individuals who are deaf or hard of hearing. This list is not intended to limit your options of providers. You have the right to choose any provider whether or not they are listed here.

Included in the list are providers who have therapists proficient in American Sign Language (ASL) or who are deaf or hard of hearing themselves. All providers have a legal responsibility to provide services in a way that will ensure effective communication. Effective communication means that important medical information must be clearly understood by you, and you must be able to express important information to your provider. Examples of the aids and services that may help with effective communication include qualified interpreters, assistive listening devices, note takers, written materials, television decoders, and telecommunications devices such as TDDs. Upon request, a provider must provide an appropriate service or aid to ensure effective communication, and they must pay for it. Providers do not necessarily have to provide a specific device or service that you request if another aid or service that is more cost effective will still enable clear, effective communication. They cannot, however, assume a specific accommodation will work for you without your input into the decision. There are several laws that protect your right to have these accommodations provided to you, including the Americans with Disabilities Act (ADA).

For example, if you need an interpreter in order to understand what your health care provider is telling you, then the provider is required to provide you with one. The provider must pay for the cost of an interpreter, even if the cost of the interpreter is more than the fee that the provider is paid for your visit. You should also understand that some very small providers may have an "undue burden" defense to the legal obligation to provide accommodations. For example, where there may be continuous visits over a long period of time, the cost of interpreters may so far exceed the resources of a sole practitioner that the burden would be considered unreasonable and therefore may not be required. If your provider is unable to provide the accommodation and you are covered by HealthChoices, your HealthChoices plan must cover the cost of the accommodation.

You should contact your provider before your appointment. Explain to them your needs so that they can accommodate those needs at the appointment. If you need an interpreter, for example, this will give the provider time to arrange for an interpreter to be available. Please help the provider to assist you by giving the provider enough time to arrange for the interpreter.

Everyone's situation is different. If you have questions regarding your rights and reasonable accommodations by providers, please call the Disabilities Rights Network intake line at:

Phone: 1-800-692-7443

Americans with Disability Act – A federal law enacted to stop discrimination against people with disabilities.

Assistive Listening Devices (ALD) – Amplification instruments that are designed to be helpful in specific listening situations.

American Sign Language (ASL) – Distinct visual-gestural-kinesthetic language.

Office of Mental Health and Substance Abuse Services (OMHSAS) – The office within the Commonwealth of Pennsylvania, Department of Public Welfare which collaborates with other state offices to ensure local access to a comprehensive array of quality mental health and substance abuse services that are reflective of the needs of Pennsylvania citizens, effectively managed and coordinated, and responsive to a dynamic and changing health care environment.

Provider – A person, firm or corporation that provides behavioral health or medical services or supplies.

Behavioral Health Rehabilitation Services (BHRS)/Wrap around Services – Services for children and families are provided in the family's home and community to prevent out of home placement. "Wrap around" services are a child-centered, strengths-based system.

Child and Adolescent Service System Program (CASSP) – Core principles that should guide service delivery. Services should be child-centered, family-focused, community-based, multi-system, culturally competent and least restrictive.

Consumer-Oriented – Services should meet the needs of the consumer, not the needs of the service provider.

Culturally Competent – Services provided by individuals who have the skills to recognize and respect the behavior, ideas, attitudes, values, beliefs, language and practices of a particular group of people.

Deaf – A condition in which sounds, including speech, have no meaning for ordinary life purposes. Visual communication such as sign language, writing, text reading and speech reading is necessary.

Hard of Hearing – A condition in which there is some degree of hearing loss varying from mild to moderate to profound. The sense of hearing is partial, but not completely functional for ordinary life purposes. The hearing loss can be acquired at any age between birth and late adulthood.

Health Choices – The name of Pennsylvania's waiver program providing mandatory managed health care to Medical Assistance recipients.

Managed Care Organization (MCO) – An entity that manages the purchase and provision of physical or behavioral health services.

Mental Health/Intellectual Disability (MH/ID) – Generally, community mental health and intellectual disability services are administered through county MH/ID offices. These offices are part of county government and are overseen by a county administrator. In Allegheny County, drug and alcohol prevention and treatment services, and mental health services for children, adolescents and adults are supported by the Department of Human Services Office of Behavioral Health.

Services for persons with intellectual disability are supported by the Department of Human Services Office of Intellectual Disability.

Service Coordination (formerly case management) – Direct assistance to adult and children consumers of the behavioral health system, including problem resolution, advocacy and referral to other appropriate services.

Service Coordination Unit (SCU) – Local behavioral health services provider and intake point for accessing the mental health or mental retardation system.

Sign Communication Proficiency Interview (SCPI) – A conversational approach to sign language skills assessment which measures a person's expressive and receptive language proficiency.

Sign Language Interpreter – A professional who is able to listen to another person's words, inflections and intent while simultaneously rendering them into the visual language of signs using the mode of communication preferred by deaf consumers.

Teletypewriter (TTY/TDD) – A device that enables deaf people and others to communicate by typing interchange over a regular phone line.

Video Relay – A free service that allows persons who are deaf or hard of hearing to conduct a video phone call through a certified ASL interpreter via a high-speed internet connection and a video relay solution.

Center for Community Resources, Inc.

Program Type: Deaf Service Coordination

Address: 212-214 South Main Street, Suite 625, Butler, PA 16001

Phone (v): 724-431-0095

Fax: 724- 431- 1011

Web: www.ccrinfo.org

Contact Person: Pamela Maciejewski

Email: pmaciejewski@ccrinfo.org

VP: 724-359-4069

TTY: 724-431-0625

Population Served: Adults, children and families

Type of Behavioral Health Services Offered: Administrative case management.

Reimbursement: The Agency accepts fee for service, Medicare and Medicaid and Third Party Reimbursement. All services are provided free to the persons.

Number of Clients Served Annually: Annually, the agency has served 20 people who were deaf or hard of hearing and their families.

Qualifications of Staff: 1 staff member with sign language skills has 5+ years experience working with deaf and hard of hearing individuals in a social service setting. Mental health and drug and alcohol training is ongoing.

Language Fluency: There is a deaf staff member with sign language skills.

Accreditation: Licensed by the Department of Public Welfare.

Program Accessibility: The facility is wheelchair accessible and has visual emergency signals.

Family Services of Western Pennsylvania – Tarentum

Program Type: Behavioral health.

Address: 201 Corbet Street, Tarentum, PA 15084

Phone (v): 724-226-0664. To initiate services call point of entry at 1-888-222-4200.

Fax: 724-230-2778

Contact Person: Almira Comino

E-mail: CominoA@fswp.org

Population Served: Adults, children and families

Type of Behavioral Health Services Offered: The agency maintains a house for deaf persons with intellectual disabilities. The facility offers assessments and referrals. Outpatient therapy and medication management for adults and children and case management services by ASL fluent staff.

Reimbursement: The agency accepts fee for service, third party reimbursement, Medicare, Medicaid and sliding scale payments.

Number of Clients Served Annually: 35

Language Fluency: The psychiatrist and a case manager have fluent conversational skills.

Accreditation: The agency is accredited by The Council on Accreditation.

Program Accessibility: The facility is wheelchair accessible, has visual emergency signals, amplified phones and flashing signals.

Mercy Behavioral Health

Program Type: Community mental health agency.

Address: Center for Hearing and Deaf, 1945 Fifth Avenue, Pittsburgh, PA 15219

Phone (v): 412-515-8225

24/7 MBH Hotline: 1-877-637-2924 (MercyBH)

TTY: 412-281-1375

Videophone: 412-515-8225

Fax: 412-281-6564

Web: www.pmhs.org

Contact Person: Jan Majocha

E-mail: jmajocha@pmhs.org

Population Served: Adults, children and families

Type of Behavioral Health Services Offered: Outpatient therapy (individual, couples, family), psychiatric evaluations, medication management, mental retardation services, individual drug and alcohol counseling, hard of hearing group, wellness group, targeted case management services.

A therapeutic day program for individuals who are MR/MH is also offered through HDS.

Reimbursement: The agency is fee for service, has a sliding scale and accepts Medicare, Medicaid, and other Third Party Reimbursement – Blue Cross/Blue Shield, Highmark Products, UPMC HealthPlan.

Number of Clients Served Annually: Annually, the program has served 180 people who are deaf, deafblind or hard of hearing.

Qualifications of Staff: Staff fluent in ASL have the following mental health training: 1 psychiatrist, I therapist with NCC/LPC, 1 therapist with MA/NCC and 4 targeted case managers with BA (3 deaf and 1 hearing)

Language Fluency: Eight staff members have SCPI advanced or above ASL proficiency, four staff memebers are deaf.

Accreditation: Licensed by the Pennsylvania Department of Public Welfare Office of Mental Health and Substance Abuse Services.

Accessibility: The program is wheelchair accessible, has visual emergency signals, amplified phone, flashing signal and a videophone.

Milestone

Program Type: Mental health, intellectual and developmental disabilities services.

Address: 716 Wood Street, Pittsburgh, PA 15221

Phone: 412-473-8059

TTY: 412-243-3358

VP: 412-727-8114

Fax: 412-731-5025

Web: www.milestonepa.org

Contact Person: Jennifer Macioce

E-mail: jmacioce@milestonepa.org

Population Served: Adults

Type of Behavioral Services Offered: Partial hospital, social rehabilitation, outpatient individual therapy, art therapy, service coordination, psychiatric consultation services, residential full care CRR/and supported housing; integrated physical health care.

Reimbursement: The agency is Fee for Service. Third party payers including Blue Cross, Highmark and Value Options. Medicare and Medicaid are accepted. There is a sliding scale.

Number of Clients Served Annually: Annually, the agency has served 45 people who are deaf and 3 who are hard of hearing.

Qualification of Staff: 1 LCSW/ NCGC, 1 BSN, 1 MA in AA therapy/counseling, 1 BSW, 1 with associates degree. Residential staff are at minimum high school graduates. The total number of staff for residential and day treatment is 14.

Language Fluency: None have been tested for SCPI proficiency. 2 staff members are deaf.

Accreditation: Licensed by the Pennsylvania Department of Public Welfare Office of Mental Health and Substance Abuse Services. CARF accreditation is pending.

Accessibility: The building is wheelchair accessible and has visual emergency signals and flashing signals, and has a videophone.

PAHrtners Deaf Services

Program Type: Deaf and Hard of Hearing Community Living Arrangement (CLA) ID.

Address: 928 Brodhead Road, Moon Township, PA 15108

Phone: 412-927-4058

Fax: 724-457- 0384

Web: www.PAHrtners.com

Contact Person: Angela Gallo, Operations Director

Population Served: ID/Dual Diagnosis - adults

Type of Behavioral Services Offered: Peer specialist, residential services, case management services.

Reimbursement: Accepted for case management services.

Number of Clients Served Annually: 6 individuals currently living with us.

Qualification of Staff: Residential staff – HS diploma minimum, other positions – qualifications vary.

Language Fluency: Fluent in ASL.

Accreditation: Certificate of Compliance from the Department of Public Welfare.

Accessibility: Wheelchair accessibility to office, visual alerts, videophones, fire alarm alerts.

Pressley Ridge School for the Deaf (PRSD)

Program Type: Approved private school placement with a residential component.

Address: Pressley Ridge School for the Deaf, Retka Hall, 8235 Ohio River Boulevard, Pittsburgh, PA 15202

Phone (v): 412-761-1929

Fax: 412-761-9879

Population Served: Students who are deaf and identified as Emotionally Disturbed or on the Autism Spectrum

Reimbursement: Local school districts (LEA) and the Pennsylvania Department of Education.

Number of Clients Served Annually: Approximately 20 including both day students and students who also reside in the PRSD dorms.

Pressley Ridge Communication Support Services

Program Type: Pressley Ridge CSS provides support services for Deaf, DeafBlind and Hard of Hearing through quality interpreting services, assessment, training and consultation.

Committed to bridging the gaps between the hearing and deaf worlds both in a career setting where they support professional development of deaf employees, and in a mental health setting where they support children, families and adults with attention to their unique cultural and communication needs. Presley Ridge provides skilled sign language interpreters (generalists and mental health trained interpreters), interpreter training, staff and organizational training and consultation and communication assessments, consultation and recommendations for people with communication differences..

Address: 500 Corporate Drive, Suite 400, Pittsburgh, PA 15237

Phone: 412-872-9428

Fax: 412-872-9478

Contact Person: Lori Milcic

Population Served: Anyone with hearing loss, sign language users, individuals with communication differences, ID, autism spectrum, children and adults, families.

Reimbursement: Fee for service.

Qualification of Staff: Varies by position.

Language Fluency: ASL Fluent and fluent in English.

Accessibility: Wheelchair accessibie.

West Central Center for the Deaf

Program Type: Mental Health Services, Information and Resources.

Address: 2201 East State Street, Hermitage, PA 16148

Phone: 724-342-3323

TTY: 724-981-4327

Fax: 724-342-3329

Contact Person: Shelly Dorfi

Email: sdorfi@cccmer.org, wccd@westpadeaf.org

Population Served: Adults, children, and families

Type of Behavioral Services Offered: BHRS for children and adolescents, outpatient therapy or counseling, psychiatric services, school based treatment and mobile mental health treatment.

Reimbursement: Fee for service, has contracts with Value Behavioral Health and Community Care Behavioral Health, Medicaid and sliding scale.

Number of Clients Served Annually: The agency serves 30 individuals who are deaf and 3 individuals who are hard of hearing.

Qualifications of Staff: Two therapists have a masters degree in clinical counseling. The consulting psychiatrist is conversationally fluent in ASL.

Language Fluency of Staff: There are two staff therapists who have advanced or above SCPI skill certification.

Accreditation: Licensed by the Pennsylvania Department of Public Welfare Office of Mental Health and Substance Abuse Services.

Accessibility: The facility is wheelchair accessible, has visual signals, amplified phones, flashing signals and TTY.

Private Practitioners

Patricia K. Dobosh, PhD

Program Type: Mental health service provider.

Address: 750 Washington Road, Suite 19, Mount Lebanon, PA 15228-2052

Phone (v): 412-344-1776

TTY: 412-344-1776

Fax: 412-344-1772

Contact Person: Patricia Dobosh, PhD

Email: patricia@dobosh.com

Population Served: Outpatient counseling for adults and families.

Reimbursement: Fee for service, there is a sliding scale and third party payments are accepted.

Number of Clients Served Annually: Annually, the practice has served 10 deaf individuals and 2 hard of hearing persons.

Qualifications of Staff: Dr. Dobosh has 17 years of experience with mental health and deafness, including 8 years at Gallaudet University where she served individuals accommodating and coping with hearing loss in numerous ways, including with assistive devices. Dr. Dobosh holds a Ph.D. in clinical psychology from Gallaudet University and is licensed by the Commonwealth of Pennsylvania.

Language Fluency: Dr. Dobosh is proficient in ASL.

Private Practitioners

Gretchen Hoffer, MA, NCC, LPC

Program Type: Therapy services for Mental Health and Drug and Alcohol.

Address: Village Center for Holistic Therapy, 68 Wabash Street, Pittsburgh, PA 15220

Phone (v): 412-455-6890 ext, 4

Fax: 412-455-6891

Website: www.villagetherapy.org

Contact Person: Gretchen Hoffer, MA, NCC, LPC

Email: gretchen@villagetherapy.org

Population Served: Provide servifes for both Mental Health and Drug and Alcohol therapy for ages 12 and up.

Type of Behavioral Services Offered: Individual therapy, couples therapy, group therapy.

Reimbursement: Fee for Service. Third party reimbursement includes: Highmark products, UPMC Commercial products, Medical Assistance, TRICARE, Gateway Medicare ASssured, Highmark Medicare, Traditional Medicare. If needed, sliding scale available.

Number of Clients Served Annually: 10 - 15.

Qualification of Staff: Gretchen has a master's degree in Mental Health Counseling for the Deaf, Deaf/blind and Hard of Hearing from Galludet University. She has been working in the field of mental health for 11 years and as a therapist for 8 years.

Language Fluency: 2 signing staff members both SCPI level 4.

Accreditation: Nationally Certified Counselor (NCC), Licensed Professional Counselor (LPC)

Accessibility: The facility is wheelchair accessible and has visual signals.

Private Practitioners

Jennifer Macioce, LCSW, NCGC-1

Program Type: Private practice.

Address: 3825 Northern Pike, Suite 203, Monroeville, PA 15146

Phone : 724-708-9150 voice or text

Contact Person: Jennifer Macioce

Email: jenn.macioce@gmail.com

Population Served: Adults

Reimbursement: Fee for service and some third party reimbursement including Highmark, Blue Cross/Blue Shield, UPMC Health Plan, Medicare, PA Dept. of Health, Gambling Treatment Funding.

Number of Clients Served Annually: Started practice in 2014.

Qualifications of Staff: Jennifer has worked in community mental health and with people who are deaf or hard of hearing for over 18 years. She received an Associate in American Sign Language and a Certificate in Deaf Studies from Community College of Allegheny County. She is a Licensed Clinical Social worker in the state of Pennsylvania and is nationally certified to treat problem gamblers and their families and a Gambling Treatment Provider for the State of Pennsylvania. She is a member of the Allegheny County Behavioral Health Task Force for persons who are Deaf, Hard of Hearing or Deaf blind. She is a certified trainer of Mental Health First Aid and Youth Mental Health First Aid.

Accessibility: Building is wheelchair accessible.

Private Practitioners

Mary-Alice Olson, LCSW

Program Type: Private provider of mental health, drug and alcohol treatment services.

Address: 10475 Perry Highway, Suite 102, Wexford, PA 15090

Phone: 724-940-1730 voice or TTY

VP: 724-716-6762

Fax: 724-940-1731

Contact: Mary-Alice Olson

Email: mao528@aol.com

Type of Behavioral Services Offered: Outpatient counseling

Population Served: Adults and children over the age of 14.

Reimbursement: All major insurance carriers.

Number of Clients Served Annually: 50% of caseload is persons who are deaf, deafblind or hard of hearing.

Qualifications of Staff: Ms. Olson is RID certified-CT, BSW, MSW, ACSW. She has an associates degree in Deaf Studies/ASL/Interpreting and Deafblind issues. She received interpreter and speech reading training, and is experienced with assistive technology, FM systems and TTY. She is also certified in EMDR and bereavement counseling.

Language Fluency: RID certified.

Private Practitioners

Kristy Weidner, LCSW

Program Type: Private provider of mental health, drug and alcohol treatment services.

Address: Village Center for Holistic Therapy, 68 Wabash Street, Pittsburgh, PA 15220

Phone (v): 412-455-6890

Fax: 412-455-6891

Contact: Kristy Weidner

Email: kristy@villagetherapy.org

Type of Behavioral Services Offered: Outpatient counseling

Population Served: Adults and children, couples and families.

Reimbursement: Fee for service. Blue Cross/Blue Shield Highmark, Tricare and there is a sliding scale.

Number of Clients Served Annually: 10 clients served in private office who are deaf, hard of hearing and children of deaf adults (CODA's).

Qualifications of Staff: Kristy graduated from Indiana University of Pennsylvania in 2002 with a Bachelor of Science in Education of Persons with Hearing Loss and worked as a teacher at Pressley Ridge School for the Deaf (approved private school) as a teacher for children aged 6-21. Kristy completed her Masters in Social Work form the University of Pittsburgh in 2006 with a focus on direct practice and received her credential as a Licensed Clinical Social Worker in 2008. She has worked in community mental health services as an individual and family therapist, as well as a school-based therapist for children, adolescents and their families. Kristy's approach to therapy values the whole perosn, emphasizing self-awareness and responsibility, understanding relationships and engaging in the search for meaning and purpose.

Language Fluency: ASL fluent.

Private Practitioners

Rose Zingrone, LCSW

Program type: Mental health outpatient counseling.

Address: 1824 Murray Avenue, Suite 204, Pittsburgh, PA 15217

Phone: 412-897-0276

Fax: 412-421-2401

E-mail: rosezingrone@yahoo.com

Population served: Adult individuals and couples therapy.

Reimbursement: Fee for service, third party reimbursement from most insurance companies and employee assistance program through employers.

Number of Clients Served Annually: Annually, services were provided to 8 people who are deaf and 3 who are hard of hearing.

Qualifications: Ms. Zingrone received an associate of arts degree in sign language interpreting from the University of Akron in 1986. She worked as an interpreter until moving to Pittsburgh in 1991. Ms. Zingrone has over 20 years experience as a mental health counselor. She received a masters degree in clinical social work from the Ohio State University in 1989. She currently works in her private practice office of Squirrel Hill providing mental health therapy to adults and couples. She is a licensed clinical social worker in the state of Pennsylvania.

Accessibility: The facility is wheelchair accessible, has visual emergency signal, amplified phone and flashing signal. Competent in expressive and receptive ASL.

Allegheny County Department of Human Services
Office of Behavioral Health

Bureau of Adult Mental Health Services
Supports mental health services for adults residing in Allegheny County.

Contact: Ms. Mary Jo Dickson, Administrator
Address: One Smithfield Street, First Floor, Pittsburgh, PA 15222
Phone: 412-350-4293
E-mail: Maryjo.Dickson@AlleghenyCounty.us

Bureau of Child and Adolescent Services
Supports behavioral health services for children, adolescents and youth, and their families residing in Allegheny County.

Contact: Ruth Ann Koss, Supervisor
Address: One Smithfield Street, Third Floor, Pittsburgh, PA 15222
Phone: 412-350-3374
E-mail: RuthAnn.Koss@AlleghenyCounty.us

Bureau of Drug and Alcohol Services
Supports drug and alcohol prevention and treatment services for youth and adults residing in Allegheny County.

Contact: Latika Davis-Jones, Administrator
Address: One Smithfield Street, Pittsburgh, PA 15222
Phone: 412-350-3328
E-mail: Latika.Davis-Jones@AlleghenyCounty.us

Office of Intellectual Disability

Contact: Steve Evrard, Manager, Quality Improvement
Address: 2020 Ardmore Blvd., Parkway Center East, Pittsburgh, PA 15221
Phone: 412-436-2806
E-mail: Steve.Evrard@AlleghenyCounty.us

Office of Developmental Programs

Contact: Michelle O'Toole micotoole@pa.gov
Michelle Walters mwalters@pa.gov
Address: 301 Fifth Avenue, Pittsburgh, PA 15222

Pennsylvania Department of Public Welfare

Office of Mental Health and Substance Abuse Services

Contact: Ms. Valerie Vicari, Director, Division of Western Operations vavicari@state.pa.us
Mr. Jay Jaquette, Acting Community Program Manager rjaquette@state.pa.us
Mr. Richard Latsko, Allegheny County Team Leader rlatsko@state.pa.us
Address: 301 Fifth Avenue, Suite 480, Pittsburgh, PA 15222
Qualifications: Experience in assistive technology including FM systems and TTY.

Allegheny County Behavioral Health Managed Care Organization

Community Care Behavioral Health
Managed Care Company for medical assistance recipients for mental health and drug and alcohol services.

Contact: Ms. Sherry Shaffer
Address: 339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222
Phone: 412-454-2663
TTY: 877-877-3580
Member Services: 1-800-553-7499
Email: shaffersl@ccbh.com
www.ccbh.com

Additional Behavioral Health Services

ACHIEVA Family Trust

Individuals with disabilities and their families face significant challenges in planning for their financial stability. In 2011, ACHIEVA Family Trust provided information and served as trustee for 1,953 individuals with disabilities. ACHIEVA Family Trust is one of the only organizations providing trust services and long term planning for people with disabiliies and their families in the United States.

Contact: Amy Dolan Strano
Phone: 412-995-5000 ext. 405
Email: adstrano@achieva.info
www.achieva.info

ACHIEVA Advocacy and Family Support

Advocates from The Arc of Greater Pittsburgh and The Arc of Westmoreland work to ensure the full community participation for children and adults with intellectual disabilities.

Contact: Jeanine Schultz
Phone: 412-995-5000 ext. 579
Email: jschultz@achieva.info
New Cases: Advocacy intake information is 412-995-5000 ext. 486.
www.achieva.info

Additional Behavioral Health Services – Early Intervention

ACHIEVA Early Intervention

Contact: Sharon Richards
Address: 711 Bingham Street, Pittsburgh, PA 15203
Phone: 412-995-5000 ext. 487
Email: srichards@achieva.info
Number of Clients Served Annually: Annually, services were provided to 1,326 infants and toddlers in six counties.

Additional Behavioral Health Services – Early Intervention (continued)

Alliance for Infants and Toddlers

Address: The Hough Building, 2801 Custer Avenue, Pittsburgh, PA 15227
Phone: 412-885-6000

Child Development Center

Address: Children's Oakland Medical Building, 3420 Fifth Avenue, Pittsburgh, PA 15213
Phone: 412-692-5560

Family and Mental Health Consumer Organizations

Advisory Board on Autism and Related Disorders (ABOARD)

Address: 35 Wilson Street, Pittsburgh, PA 15223
E-mail: support@aboard.org
Web: www.aboard.org
Phone: 412-781-4116, toll free: 1-800-827-9385

NAMI Southwestsern Pennsylvania (National Alliance on Mental Illness)

Address: 105 Braunlich Drive, McKnight Plaza, Suite 200, Pittsburgh, PA 15237
E-mail: info@namiswpa.org
Phone: 412-366-3788, toll free: 1-888-264-7972
Web: www.namiswpa.org

Other Advocacy Organizations

Disability Rights Network of Pennsylvania

The mission of the Disability Rights Network of Pennsylvania is to advance, protect, and advocate for the human, civil, and legal rights of Pennsylvanians with disabilities.

Disability Rights Network of Pennsylvania (DRN) is a statewide, non–profit corporation designated as the federally-mandated organization to advance and protect the civil rights of adults and children with disabilities. DRN works with people with disabilities and their families to ensure their rights to live in their communities with the services they need, to receive a full and inclusive education, to live free of discrimination, abuse and neglect, and to have control and self-determination over their services.

Phone (v): 1-800-692-7443
TDD: 1-877-375-7139
E-mail: intake@drnpa.org

Office for the Deaf & Hard of Hearing

The Office for the Deaf & Hard of Hearing (ODHH) is an office within the Pennsylvania Department of Labor & Industry. ODHH serves all Pennsylvanians in all 67 counties. ODHH has offices in Allentown, Harrisburg, Johnstown, and Erie. The office provides 4 core functions; ODHH: Advocates; Provides information/answers your questions; Makes referrals; ODHH does not provide direct services, such as counseling; Administers the Sign Language Interpreter & Transliterator State Registration Act.

If you have questions, or looking for services, ODHH is your first stop! ODHH staff will assist or refer you to the appropriate organization.

Contact: Director
Address: Main Office: 1521 North 6th Street, Harrisburg, PA 17102
Phone (v & TTY): 717-783- 4912
Videophone: 717-831-1928
Fax: 717.783.4913
Web: odhh@pa.gov
www.dli.state.pa.us/odhh
Accessibility: ODHH has 4 offices. Each office meets ADA requirements for accessibility. ODHH does not have phones available for public use.

Vocational Rehabilitation

Office Of Vocational Rehabilitation in Allegheny County
The Pennsylvania Office of Vocational Rehabilitation, or OVR, provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment. OVR provides services to eligible individuals with disabilities, both directly and through a network of approved vendors. Services are provided on an individualized basis The OVR counselor, during face-to-face interviews, assists customers in selecting their choice of vocational goals, services and service providers. An Individualized Plan for Employment (IPE) is developed, outlining a vocational objective, services, providers and responsibilities. Certain services are subject to a Financial Needs Test (FNT) and may require financial participation by the customer. Counseling and guidance, diagnostic services, assessments, information and referral, job development and placement, and personal services such as readers or sign language interpreters are provided at no cost to the individual.

Contact Person: Erika Kauffman, Supervisor

Address: 531 Penn Ave, Pittsburgh, PA 15222

Phone: 412-246-8051

Fax: 412-565-7587

Population served: ID, dual diagnosis, kids, adults etc – Individuals with all disabilities, including deafness and hearing loss.

Number of Clients Served Annually: In general, our counselors work every year with thousands of persons who have physical, mental and emotional disabilities.

Qualifications of Staff: We have two counselors who has master's degree in Rehabilitation Counseling, and they specializes in working with deaf and hard of hearing clients.

Language Fluency: Both counselors havr SCPI certification. They communicate in American Sign Language, PSE, Sign Exact English, and etc., though they are able to accommodate the client based on her/his preference on language/communication methods.

Accreditation: One counselor has a Certificate in Rehabilitation Counseling, CRC.

Accessibility: Our office is accessible to all individual with disabilities. Both counselors are able to travel out in the community to meet with the clients for meetings.

The Behavioral Health Task Force

for Persons who are Deaf, Deafblind or Hard of Hearing of Allegheny County

The Staunton Farm Foundation is dedicated to improving the lives of people who live with mental illness. The Foundation works to enhance mental health treatment and support by advancing best practices through grant making to nonprofit organizations in the ten southwestern Pennsylvania counties of Allegheny, Armstrong, Beaver, Butler, Fayette, Greene, Indiana, Lawrence, Washington and Westmoreland.