

Allegheny County Department of Human Services

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Meeting the human service needs of county residents – most particularly our vulnerable populations – through an extensive range of information exchange, prevention, early intervention, case management, crisis intervention and after care services.

VISION STATEMENT

To create an accessible, culturally competent, integrated and comprehensive human services system that ensures individually tailored, seamless and holistic services to Allegheny County residents, in particular, the county's vulnerable populations.

GUIDING PRINCIPLES

All services will be:

- High quality, comprehensive and accessible.
- Individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community.
- Integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs and goals; create relationships and natural supports; and take the steps necessary to accomplish these goals.

The Allegheny County Department of Human Services (DHS) is responsible for providing and administering publicly-funded human services to County residents.

DHS provides a wide range of services, including services for the older adults; mental health services (includes 24-hour crisis counseling); drug and alcohol services; child protective services; at-risk child development and education; hunger services; emergency shelters and housing for the homeless; energy assistance; non-emergency medical transportation; job training and placement for adults receiving TANF a/o SNAP; and services for individuals with a diagnosis of intellectual disability.

Integrated Programs, within the **DHS Executive Office** and under the purview of Patricia Valentine, is responsible for offering a network of integrated programs and services primarily through the following offices:

Area Agency on Aging (AAA)

Office of Behavioral Health (OBH)

Office of Children, Youth and Families (CYF)

Office of Community Services (OCS)

Office of Intellectual Disability (OID)

DHS also has three Support Offices:

Office of Administrative and Information Management Services (AIMS)

provides administrative support services for the entire DHS, including fiscal, human resources, and management. Assists in the research and informational needs and evaluation processes for all DHS program offices.

Office of Community Relations (OCR) is responsible for internal and external communications, including media relations, public events and education, and donations. Also handles consumer concerns/complaints (Director's Action Line). The Allegheny Link and Children's Court Liaison are also part of OCR.

Office of Data Analysis, Research and Evaluation (DARE) supports and conducts research to produce community-ready information about the work of DHS.

| Department Overview | | | | | | | | | |
|--|---|--------|--------|----|-------|-----|-------|----|--|
| Persons served – CY 2015 | 200,000* | | | | | | | | |
| Filled county staff positions (a/o 01/01/16) | 892 | | | | | | | | |
| Contracted Providers (FY 2015-16) | 428 | | | | | | | | |
| Total Budget (FY 2015-16) <i>Of the total budget</i> | \$ 800.6 million Includes the Allegheny HealthChoices Program, Juvenile Court and Shuman Juvenile Detention Center. | | | | | | | | |
| <table border="1"> <tr> <td>Fed</td> <td>31%</td> <td>County</td> <td>6%</td> </tr> <tr> <td>State</td> <td>61%</td> <td>Other</td> <td>2%</td> </tr> </table> | Fed | 31% | County | 6% | State | 61% | Other | 2% | |
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| State | 61% | Other | 2% | | | | | | |
| Funding Sources | 138, (a/o 1-16) each with separate laws, regulations and reporting requirements | | | | | | | | |

* "Persons served" data includes individuals who are recorded in various DHS applications. It also includes an approximation of the thousands of additional persons who received services without being tracked as individuals.