

Allegheny County
Department of Human Services

Director's Action Line

If you have a question, concern or complaint about the Allegheny County Department of Human Services (DHS), its programs or services, or its staff, a call to the DAL will connect you to professional, friendly staff to assist you and explain procedures for getting help.

They will answer your questions, investigate any concerns you have regarding DHS and inform you of the results in a timely manner.

Contact or visit the DAL

One Smithfield Street

1-800-862-6783

8:30 a.m. – 4:30 p.m. M-F

DAL@alleghenycounty.us



The Allegheny County Department of Human Services provides services to eligible individuals without regard to race, color, sex, gender identity or expression, sexual orientation, age, religion, national origin, political affiliation, disability, familial status, military service, or religious, community or social affiliations.

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Department of Human Services

412-350-5701

412-473-2017 TDD Line

Area Agency on Aging

412-350-5460 SeniorLine

412-350-6905 Older Adult Protective Services

412-350-2727 TDD Line

for residents 60+ years of age

Office of Behavioral Health

1-888-796-8226 24-hr Crisis

412-350-4457 24-hr Emergency

(for commitments)

412-350-3467 TTY Line

for mental health and drug and alcohol concerns

Office of Children, Youth and Families

412-350-5701 Administration

412-473-2000 Report Child Abuse

412-473-2017 TDD Line

for child neglect and abuse concerns

Office of Community Services

412-350-6611 Administration

for hunger/homeless, employment/training,
youth programs, family support**Office of Intellectual Disability**

412-253-1399 Administration

412-253-1250 Intake/Registration

412-350-3467 TTY Line for residents with
mental retardation/intellectual disability1-877-401-8835 24-hour Adult Protective
Services**Allegheny Link**

1-866-730-2368

for individuals with disabilities and persons
60+ years of age**Department of Human Services**

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