



Drug and Alcohol Services Important Phone Numbers

After-hours access to drug and alcohol services: 1-800-553-7499
(Community Care Behavioral Health)

Non-emergency drug and alcohol questions: 412-350-3328,
TTY/TDD 412-350-3467
(8:00 a.m. to 4:30 p.m.)

Comprehensive 24/7 crisis service for individuals and families whose identified crisis relates to substance abuse:
1-888-796-8226 (The re:solve Crisis Network Engagement Center)

Warmline for emotional support from peers: 1-866-661-WARM (9276)

The DHS OBH Bureau of Drug and Alcohol Services provides—through approximately 30 community-based agencies—services designed to prevent and treat substance abuse and addiction.

DRUG & ALCOHOL SERVICES

DHS is responsible for providing and administering publicly funded human services to Allegheny County residents.

DHS Principles

All services will be:

- High quality, comprehensive and accessible.
- Individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community.
- Integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs and goals; create relationships and natural supports; and take steps necessary to accomplish these goals.

Office of Behavioral Health

Rich Fitzgerald, Allegheny County Executive
Marc Cherna, Director, Department of Human Services
Patricia L. Valentine, DHS Executive Deputy Director for Integrated Program Services
Denise Macerelli, DHS Deputy Director, Office of Behavioral Health
Latika Davis-Jones, PhD, Administrator, OBH Bureau of Drug and Alcohol Services



Phone: 412-350-3328
Fax: 412-350-3880
Website: www.alleghenycounty.us/dhs
Address: Human Services Building
One Smithfield Street, Suite 300
Pittsburgh, PA 15222-2221

The Allegheny County Department of Human Services does not discriminate against anyone on the basis of a protected class including: race; color; religion; national origin; ancestry or place of birth; sex; gender identity or expression; sexual orientation; disability; marital status; familial status; age (40 and older); use of guide or support animal because of blindness, deafness or physical disability.

DHS funding acknowledgements found at:
www.alleghenycounty.us/dhs/funding.aspx

Produced by the DHS Office of Community Relations (6/15)

Office of Behavioral Health
Bureau of Drug and Alcohol Services



Responding effectively to needs and empowering people in treatment and recovery to live successfully in their community.

DRUG & ALCOHOL SERVICES



Drug and Alcohol Treatment Services

A variety of community-based drug and alcohol out-patient treatment, residential and hospital- and non-hospital-based services are available to eligible Allegheny County residents. These services include, but are not limited to: screening and assessment, specialized professional medical consultation, physical examinations, psychiatric evaluations, lab tests (such as HIV and TB testing), treatment planning, methadone maintenance, therapy (individual, group and family) and aftercare planning and follow-up.

Some programs are specifically designed for women*, women with children, pregnant women, pregnant women with children, intravenous drug users, members of the LGBTQ2SI community, individuals with HIV, and adolescents.

Providers serving priority populations offer immediate assessment and admission to treatment in the following order: pregnant injection-drug users, pregnant substance abusers, injection-drug users, then all others.

** Providers that serve women provide preference to pregnant women.*

Out-patient Treatment Services

A variety of community-based drug and alcohol out-patient treatment services such as partial hospital-based services (a minimum of 10 hours of treatment a week over the course of at least three days), intensive out-patient services (five to nine-and-one-half hours of treatment a week) and out-patient services (one to four-and-one-half hours of treatment a week) are available.

Clients at these levels of treatment will receive additional assistance in accessing services for vocational assessment, job readiness and placement, GED preparation and testing, literacy and basic education tutoring, parenting skills, legal, medical and dental care, general health education, budgeting, credit restoration, housing assistance, income support, and social activities.

Detoxification Services

Detoxification services for people struggling with addiction include: evaluation, elimination of the addictive substance or the dependency factors from the system—while keeping the health risks from substance withdrawal to a minimum, and support and efforts to motivate people to seek on-going treatment.

Residential Services

A variety of 24-hour residential programs, with various levels of structure, professional support, and access to other specialized services (e.g., medical care), are available to assist people in their recovery. Services may be short- or long-term and range from intensive treatment to life skills acquisition and integration.

Case Management/Service Coordination

Individuals in treatment for drug and alcohol abuse or addiction often are involved with a number of systems (for example, education, physical health, insurance, government, juvenile justice, or criminal justice) that must be coordinated to achieve best results.

Case management/service coordination helps people access the needed systems and ensures that the providers of service function in a coordinated manner.

Prevention Services

Informational and educational programs on the dangers of substance use and abuse, as well as services to help individuals who have use and/or abuse concerns, are offered in the schools and community.

Recovery-Oriented Systems of Care (ROSC)

Recovery-oriented services are designed to enhance treatment by linking persons in recovery with whatever supports they may need to be successful in their home community.

Recovery-oriented services are holistic in approach and focus on meeting individual needs. They include but are not limited to: 12-step programs, supportive housing programs, advocacy and mentoring efforts

