



AAA Aging Waiver Service Coordination Program

The Allegheny County Department of Human Services Area Agency on Aging (AAA) offers service coordination for older adults who want to live independently at home and in their community.

Under the Aging Waiver Service Coordination Program, a trained Service Coordinator will listen to your needs and help you to make a plan that will keep you or your loved ones living safely at home for as long as possible. This plan could include existing services, or other resources that a knowledgeable AAA staff member can assist you with.

DHS is

responsible for providing and administering publicly funded human services to Allegheny County residents.

DHS Principles

All services will be:

- High quality, comprehensive and accessible.
- Individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community.
- Integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs and goals; create relationships and natural supports; and take steps necessary to accomplish these goals.

Area Agency on Aging

Rich Fitzgerald, *Allegheny County Executive*

Marc Cherna, *DHS Director*

Patricia L. Valentine, *DHS Executive Deputy Director for Integrated Program Services*

Mildred E. Morrison, *AAA Administrator*



Service Coordination
Area Agency on Aging

www.alleghenycounty.us/dhs

DHS funding acknowledgements found at:
www.alleghenycounty.us/dhs/funding.aspx

The Allegheny County Department of Human Services provides services to eligible individuals without regard to race, color, sex, gender identity or expression, sexual orientation, age, religion, national origin, political affiliation, disability, familial status, military service, or religious, community or social affiliations.

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Allegheny County
Department of Human Services
Area Agency on Aging (AAA)



Aging Waiver Service Coordination Program



AAA Service Coordination



Fact:

Our continued goal is to help older adults and their families find the services needed to help them stay in their homes.



Eligibility

Participants for the Aging Waiver Service Coordination Program must:

- Be 60 years of age or older
- Require personal care services
- Meet financial guidelines
- Prefer to stay at home with help

Services

When choosing the AAA Aging Waiver Service Coordination Program for yourself or a loved one, a personal home visit by a trained Service Coordinator will be arranged. This visit may be with the program participant alone, or include family and friends who may also be providing assistance.

The meeting will include a discussion about what help is already being provided and by whom and what additional help is needed. It may also include recommendations and referrals for other benefits for which the participant may be eligible. Additionally, the Service Coordinator helps a participant or caregiver with coordination of the services that will be received. These services can include:

- Personal care services, such as bathing or dressing
- Home modification
- Meal delivery or preparation
- Adult day services
- Home support

Freedom of Choice

Participants of the Service Coordination Program have the ability to select providers and services according to their own preferences. After the services begin, the Service Coordinator will regularly contact the Participant to determine if the services being received continue to meet the needs of the individual.

Why You Should Choose AAA

With more than 16 years of experience and deep expertise, the Area Agency on Aging is the trusted provider of Aging Waiver Service Coordination in Allegheny County.

We were the first agency in Allegheny County to provide Service Coordination in the Aging Waiver, and have served nearly 7,000 people in the program. Our continued goal is to help older adults and their families find the services needed to help them stay in their homes. AAA staff members are experts in the field of aging. In addition to the Aging Waiver, the AAA has a broad array of programs that may compliment services received through the Aging Waiver.

Contact Information

Check eligibility for the Aging Waiver Service Coordination Program and receive information for this or other services.

AAA Senior Line: (412) 350-5460 or SeniorLine@alleghenycounty.us.

For more information visit:

www.alleghenycounty.us/dhs/aging-waiver.aspx.